

Our Ref : CT0221 / SHA2399L /KS(st)  
Your Ref: \_\_\_\_\_  
Date : 1-Mar-2021

**AIG ASIA PACIFIC INSURANCE PTE LTD**  
**AIG Building**

**78 Shenton Way**

**#07-16**

**Singapore 079120**

**Attn : Motor Claims Department**

Dear Sir

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Floor  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

**Workshops**

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

**WITHOUT PREJUDICE**

**ACCIDENT INVOLVING OUR TAXI SHA2399L YOUR INSURED SMC2036P**  
**AND OTHER \_\_\_\_\_ ON 3-Feb-2021**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No SHA2399L which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : SMC2036P we are submitting these claim for your consideration on behalf of the claimants.

**TAXI OWNER'S CLAIM**

1	Cost of Repair	\$	909.50
2	<u>5</u> days Loss of Rental @ \$ 125.40 per day	\$	627.00
3	Survey Report Fees ( <i>Surveyed by M/s LKK</i> )	\$	-
4	GIA / LTA Search Fees	\$	2.00
5	GIA / Police Report Fees	\$	-
6	Towing Fee	\$	-
		\$	1,538.50

**HIRER'S CLAIM**

7	<u>5</u> days Loss of Income @ \$ 80.00 per days	\$	400.00
<b>Total Claims :</b>		\$	1,938.50

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : SMC2036P
- c) GIA / Police report/s of : SHA2399L
- d) Letter of authority from owner / hirer / operator
  - ( ) Photograph/s of Accident Scene
  - ( ) Certificate of Insurance
  - ( ) Witness statement/s ( ) **PIR** ( x ) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully  
*Kazali Hj Selahudin*  
CDGE Taxi Claims Department  
Tel : 6214 8736 Fax : 6214 1843 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.



**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING TOYOTA PRIUS SHA2399L , SMC2036P ON 03-Feb-21 21:40**  
**ALONG MARINE PARADE ROAD**

I / We **CHAN CHOON CHUAN** (Hirer) NRIC No.: **SXXXX159A**

and/or (Relief) NRIC No.: **SXXXX159A**

Taxi Number **SHA2399L**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **04-Feb-2021**

Name of Hirer **CHAN CHOON CHUAN**

Hirer NRIC **SXXXX159A**

Signature :



Address **413 ANG MO KIO AVENUE 10 #06-...  
560413**

Contact No. **97353735**

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,600.00** (Global Sum) for vehicle no. **SHA 2399L** that was damaged pursuant to the accident which occurred on **03/02/2021** (date) along **MARINE PARADE ROAD** (location) involving vehicle no/s **SMC 2036P**.

This is pursuant to the inspection conducted on **05/02/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHA 2399L** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

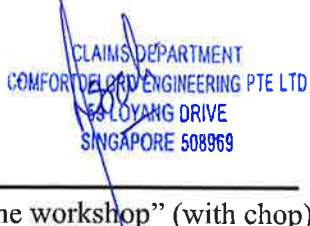
We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHA 2399L** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 5<sup>th</sup> (day) of May (month) 2021 (year)

  
Signed by appointed surveyor

  
Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

Please forward your cheque made payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**



## TAX INVOICE

### ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701  
Mainline + 65 6383 6280 Facsimile + 65 6280 9755

#### Workshops

59 Loyang Drive Singapore 508969 24 Senoko Loop Singapore 758156  
383 Sin Ming Drive Singapore 575717 7 Sungei Kadut Way Singapore 728791  
45 Pandan Road Singapore 609286 501 Yishun Industrial Park A Singapore 768732  
320 Ubi Road 3 Singapore 408649

COMPANY REG. NO.: 199506048W  
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHA2399L

MAKE  
TOYOTA

MODEL  
PRIUS HYBRID(G4)

DATE OF REG  
29.06.2017

CHASSIS CODE  
JTDKB3FU303560981

NO/DATE  
91547460 24.02.2021

JOB NO.  
305452235

ODOMETER READING

JOB TYPE

Description : 3P 03.02.2021

### Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	850.00
Add GST @ 7.000 %	59.50
Total Invoice amount	909.50

Issued by : KATHERINETAN 24.02.2021 13:15:24  
Repair Type : CLSO/57/57  
Payment Type/Term : /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.



Our Ref: CT21020067

Date: 24 February 2021



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON                      03/02/2021    @   21:40 hrs  
ALONG                                MARINE PARADE ROAD  
INVOLVING                        SMC2036P

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA2399L** (the "Taxi"). The Taxi was hired to **CHAN CHOON CHUAN IC NO SXXXX159A** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.



DATE	NAME OF DRIVER	MILEAGE READING			MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		NAME OF DRIVER
		3	6	5		FROM	TO	
1/2/21	chen c.c	3	6	50	93	1616	2013	
2/2/21	chen c.c	3	6	81	131	1355	2025	
3/2/21	chen c.c	3	6	83	152	1642	2245	
4/2/21	chen c.c					1317		
08/2/21	9			SHD	23992	1640	-	
08/2/21	9			Standard Repair		-	1700	




INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

smc2036p

Date of Accident

03/02/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... **AIG**

Period of Insurance ..... **27/06/2020 - 26/06/2021**

Requested By ..... **Por Moy Juan (COMFORTDELG...**

Requested Date ..... **04/02/2021 17:21**

**Payment details**

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

**General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

SNA 2399L

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 24 February 2021 2:30 PM  
**To:** KIM\_1023@HOTMAIL.COM  
**Subject:** ACCIDENT INVOLVING SMC 2036P(AIG) AND SHA 2399L AT/ALONG MARINE PARADE X-JUNCTION ON 03/02/2021

24 Feb 2021

**M/s Wang Learning Centre Pte Ltd**

*[By Email Only]*

Dear Sir/Madam,

**You Ref: SMC2036P**

**Our Ref: CC4/AIG21001762/T1pa3**

**ACCIDENT INVOLVING SMC 2036P(AIG) AND SHA 2399L AT/ALONG MARINE PARADE X-JUNCTION ON 03/02/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third party claim against your policy.

We have received a claim from SHA2399L against your insurance policy.

Based on the accident report and accident scenario, liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)



## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	05 Feb 2021 16:49	<b>Clim Dtl Modified</b>	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303821R.	[A] HOW MEI KWAN
2	05 Feb 2021 16:49	<b>Clim Veh Model Changed</b>	(201861) TOYOTA PRIUS 1.8 HYBRID CVT (A).	[A] HOW MEI KWAN
3	05 Feb 2021 16:49	<b>Clim Created</b>	Reg No: SHA2399L. Acct Date: 2021/02/03. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[A] HOW MEI KWAN
4	05 Feb 2021 16:49	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	05 Feb 2021 16:49	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/02/17	[A] HOW MEI KWAN
6	05 Feb 2021 16:49	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	05 Feb 2021 16:49	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Exp ress)	[I] Merimen Administrator
8	05 Feb 2021 16:49	<b>Label Added</b>	(23):Express.	[A] HOW MEI KWAN
9	05 Feb 2021 16:49	<b>Adj Adjuster Assigned</b>	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
10	24 Feb 2021 17:30	<b>Clim Registration Modified</b>	Acct Time:21:00:00->21:35:00. Pol No:1800082855->1800082855-01.	[I] AIG OneClaim Integration User
11	25 Feb 2021 08:43	<b>Clim Registration Modified</b>	Acct Time:21:35:00->21:00:00. Pol No:1800082855-01->1800082855.	[I] Low, Xianyu
12	22 Mar 2021 13:17	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
13	22 Mar 2021 13:17	<b>Clim Dtl Modified</b>	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	22 Mar 2021 13:17	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2017/06/29.	[A] JOANNE LEE KHANG MIN
15	22 Mar 2021 13:17	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
16	23 Mar 2021 12:01	<b>Adj Mandate Request</b>	Cur.Req:1613.10:Liability: 100%(B5) *Quantum: (a)CORw/GST: \$909.50 + (b)LOR(34days x \$125.40): \$501.60 + (c)LOI(4days x \$50.00):\$200.00 + (d)LTA/GIA search fee: \$2.00= Total: \$1,613.10 *2 reco mmendation repair days + 1Sunday + 1PRS = 4days *For	[A] CHEW HSIAO TONG
17	15 Apr 2021 17:01	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/02/17. Mandate Remarks: mandate approved. subject to all documents in order.	[I] Goh, Jeremy-CX
18	15 Apr 2021 17:02	<b>Adj Mandate Set</b>	Approved:1613.10:mandate approved. subject to all documents in order.	[I] Goh, Jeremy-CX

Date From    Date To    Audit Type

### ACTIVITY

[11/02/2021 12:17] HOW MEI KWAN:  
OINR. To send out first letter.

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2668252	05 Feb 2021 16:54:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHA2399L	SMC2036P	11.00
2679202	22 Mar 2021 13:17:11	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHA2399L	SMC2036P	11.00



