

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 1 March 2021 8:36 AM  
**To:** Olea, Maricel  
**Cc:** Admin A  
**Subject:** RE: #6885530720SG004#023# RE: Escalating of third party bodily injury - AIG REF: 6885530720SG \*\*\* LKK REF:CC4/AIG21001762/T1pa3  
**Attachments:** [Urgent] ]Reference: CC4/AIG21001762/T1pa3 - Vehicle SMC 2036P

Hi Ms Maricel,

Attached is a copy of email & lawyer letter forwarded by insured for your necessary action.

Please assist to advise insured on this matter. Thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Olea, Maricel <Maricel.Olea@aig.com>

**Sent:** Monday, 15 February 2021 3:45 PM

**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

**Cc:** Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Cheok, Lee Wai <Cheok.Leewai@aig.com>

**Subject:** #6885530720SG004#023# RE: Escalating of third party bodily injury - AIG REF: 6885530720SG \*\*\* LKK REF:CC4/AIG21001762/T1pa3

Hi Mei Kwan,

Thanks for the referral. I am the OIC and has acted on this matter.

Best Regards,

**Maricel Olea**

**AIG**

Senior Complex Claims Examiner  
Claims Department

AIG Asia Pacific Insurance Pte. Ltd.  
78 Shenton Way #10-16 Singapore 079120  
Tel +(65) 6419 1826

[maricel.olea@aig.com](mailto:maricel.olea@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Thursday, February 11, 2021 12:19 PM  
**To:** Olea, Maricel; Cheok, Lee Wai  
**Cc:** Admin A; Hsiao Tong (LKKAUTO)  
**Subject:** [EXTERNAL] Escalating of third party bodily injury - AIG REF: 6885530720SG \*\*\* LKK  
REF:CC4/AIG21001762/T1pa3

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Dear Sir / Madam,

We refer to the above matter.

Third party bodily injury ("BI") sighted in TP GIA report.

Note : officer in charge – Hsiao Tong.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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