

Shiau Chan (LKKAUTO)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Monday, 15 February 2021 10:41 AM
To: Shiau Chan (LKKAUTO); assignments
Cc: Claims Dept of CTI; Jenny Lew; Alfred Toh
Subject: RE: SNM21D200592/C02/YM9241Y/LEWLC/ PRI FOR SKX 8207L ACCIDENT INVOLVING SKX 8207L / YM 9241Y ON 31.1.2021 OUR REF: CL200206/T/AB
Attachments: report of SKX8207L.pdf; REPORT OF YM9241Y.pdf

CLAIM NO: **SNM21D200592/C02/YM9241Y/LEWLC** replacing
SNM21D200674/C02/YM9241Y/TOHHS
DATE OF ACCIDENT: 1 February 2021

Dear Shiau Chan

Please note that the claim number has been changed to **SNM21D200592/C02/YM9241Y/LEWLC**.

Merimen folder has been created.

p.s. **DATE OF ACCIDENT SHOULD BE 1 FEBRUARY 2021 (Page 6 of SKX8207L SAS report refers)**

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Wednesday, February 10, 2021 3:09 PM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; SUR <sur@lkkauto.com>
Subject: RE: SNM21D200674/C02/YM9241Y/TOHHS / PRI FOR SKX 8207L ACCIDENT INVOLVING SKX 8207L / YM 9241Y ON 31.1.2021 OUR REF: CL200206/T/AB

Dear Alfred,

Kindly assist create the above claim in Merimen System.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Wednesday, 10 February 2021 3:08 PM

To: 'Alfred Toh' <alfred.toh@sg.cntaiping.com>

Cc: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>; SUR <sur@lkkauto.com>

Subject: RE: SNM21D200674/C02/YM9241Y/TOHHS / PRI FOR SKX 8207L ACCIDENT INVOLVING SKX 8207L / YM 9241Y ON 31.1.2021 OUR REF: CL200206/T/AB

Dear Alfred,

Please be informed that we have inspected the vehicle SKX 8207L on 05/02/2021.

We are pending for estimate from repairer.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Friday, 5 February 2021 2:58 PM

To: 'Alfred Toh' <alfred.toh@sg.cntaiping.com>; assignments <assignments@lkkauto.com>

Cc: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>; SUR <sur@lkkauto.com>

Subject: RE: SNM21D200674/C02/YM9241Y/TOHHS / PRI FOR SKX 8207L ACCIDENT INVOLVING SKX 8207L / YM 9241Y ON 31.1.2021 OUR REF: CL200206/T/AB

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Friday, 5 February 2021 10:29 AM

To: info <info@catherinelimllc.com>; assignments <assignments@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: SNM21D200674/C02/YM9241Y/TOHHS / PRI FOR SKX 8207L ACCIDENT INVOLVING SKX 8207L / YM 9241Y ON 31.1.2021 OUR REF: CL200206/T/AB

WITHOUT PREJUDICE

YOUR REF: CL200206/T/AB

OUR REF: SNM21D200674/C02/YM9241Y/TOHHS

Dear Sally

Contents of your email duly noted.

Aside to M/s LKK, please assist to arrange for survey on SKX8207L (email below refers)

Merimen folder shall be created shortly.

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Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
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From: info <info@catherinelimllc.com>

Sent: Friday, February 5, 2021 10:08 AM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D200674/C02/YM9241Y/TOHHS / PRI FOR SKX 8207L ACCIDENT INVOLVING SKX 8207L / YM 9241Y ON 31.1.2021 OUR REF: CL200206/T/AB

Importance: High

Dear Alfred (Without Prejudice)

Our client is agreeable to 6. Marcus Chua (LKK).

Regards
Sally Goh
For Catherine Lim LLC
20 Havelock Road
#03-01 Central Square
Singapore 059765

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Friday, 5 February 2021 9:19 am

To: info <info@catherinelimllc.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: SNM21D200674/C02/YM9241Y/TOHHS / PRI FOR SKX 8207L ACCIDENT INVOLVING SKX 8207L / YM 9241Y ON 31.1.2021 OUR REF: CL200206/T/AB

WITHOUT PREJUDICE

YOUR REF: CL200206/T/AB

OUR REF: SNM21D200674/C02/YM9241Y/TOHHS

Dear Sirs

We refer to your email of 3 February 2021.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

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Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: info <info@catherinelimllc.com>

Sent: Friday, February 5, 2021 8:00 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: SNM21D200674/C02/YM9241Y/TOHHS / FW: PRI FOR SKX 8207L ACCIDENT INVOLVING SKX 8207L / YM 9241Y ON 31.1.2021 OUR REF: CL200206/T/AB

Importance: High

Dear Alfred (Without Prejudice)

We refer to our PRI notice on 3/2/2021.

Please let us have your list of surveyor.

Regards

Sally Goh

For Catherine Lim LLC

20 Havelock Road

#03-01 Central Square

Singapore 059765

Tel: 6438 5500

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 4 February 2021 1:40 pm

To: info <info@catherinelimllc.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D200674/C02/YM9241Y/TOHHS / FW: PRI FOR SKX 8207L ACCIDENT INVOLVING SKX 8207L / YM 9241Y ON 31.1.2021 OUR REF: CL200206/T/AB

Without prejudice

Save as to costs

Dear Sir,

Kindly note case handler is Alfred Toh.

Dear Alfred,

Fya.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: info <info@catherinelimllc.com>
Sent: Thursday, 4 February 2021 9:24 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: PRI FOR SKX 8207L ACCIDENT INVOLVING SKX 8207L / YM 9241Y ON 31.1.2021
OUR REF: CL200206/T/AB

Dear Sir

Please find attached, a copy of GIA Report as requested. Thank you.

Regards
Sally Goh
For Catherine Lim LLC
20 Havelock Road
#03-01 Central Square
Singapore 059765
Tel: 6438 5500

From: info
Sent: Wednesday, 3 February 2021 9:53 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: PRI FOR SKX 8207L ACCIDENT INVOLVING SKX 8207L / YM 9241Y ON 31.1.2021 OUR
REF: CL200206/T/AB

Dear Sir

**RE: NOTICE TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS
PURSUANT TO PRE-ACTION PROTOCOL FOR NON-INJURY MOTOR ACCIDENT CLAIMS
(NIMA)**

**ACCIDENT INVOLVING SKX 8207L / YM 9241Y ON 31.01.2021
ALONG/AT BLK 405 ANG MO KIO AVE 10 CARPARK LOT NO. 117**

We are instructed by GOH GOU SEE STEPHEN to notify you of a road traffic accident involving our client's vehicle No. SKX 8207L and vehicle No. YM 9241Y driven by you at the material time.

As a result of the accident, our client's motor vehicle has been damaged. Before our client proceed to repair the damaged motor vehicle, please let us know within **2 working days** of your receipt of this notice whether you/your insurer would like to conduct a pre-repair survey of the motor vehicle. If we do not receive any reply from you/your insurer within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please let us know your appointed surveyor.

Venue: AutoBay Pte Ltd
1 Kaki Bukit Ave 6 #02-11 Autobay @Kaki Bukit
Singapore 417883

Mr Lim , Tel: 93716693

Regards
Sally Goh
For Catherine Lim LLC
20 Havelock Road
#03-01 Central Square
Singapore 059765
Tel: 6438 5500



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