

Veron Chen (LKKAUTO)

From: Claims <claims@premiumauto.com.sg>
Sent: Friday, 3 September 2021 7:20 PM
To: Veron Chen (LKKAUTO); SUR; Adrian Ling (LKKAUTO)
Cc: 'Claims'
Subject: LOD - FINAL REVISION - SMK1878R - OD AIG - SURVEYED 05 FEB 21
Attachments: 1878.pdf

Dear Veron,

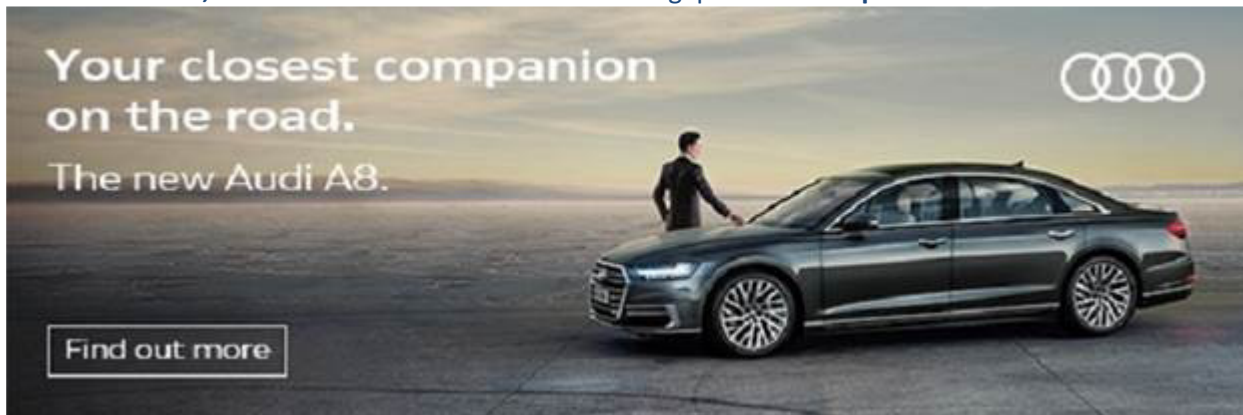
Attached LOD for your perusal. We will be submitting the original documents to Adrian by hand.

Please arrange for settlement upon receipt.

Thank you.

Best Regards,
Jennis tan
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736
e. claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Monday, 16 August 2021 4:20 PM
To: jiayee.yap@premiumauto.com.sg; SUR <sur@lkkauto.com>; Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>
Cc: boojohnny@gmail.com; 'Chang Chee Sing' <claims@premiumauto.com.sg>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>
Subject: RE: FINAL REVISION - SMK1878R - OD AIG - SURVEYED 05 FEB 21

Dear Jia Yee,

Confirm repair cost of \$24,216.84 @ 15 days

Kindly forward invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jiayee.yap@premiumauto.com.sg [<mailto:jiayee.yap@premiumauto.com.sg>]

Sent: Wednesday, 16 June 2021 3:58 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>

Cc: boojohnny@gmail.com; 'Chang Chee Sing' <claims@premiumauto.com.sg>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>

Subject: RE: FINAL REVISION - SMK1878R - OD AIG - SURVEYED 05 FEB 21

Hi Veron,

Sorry for the typo error.

There is additional \$500 for panel beating not spray painting. (Please refer to Adrian)

Please re-confirm repair cost of \$24,216.84 @ 15 days

Thanks & Best Regard

JiaYee Yap

Claims Administrator

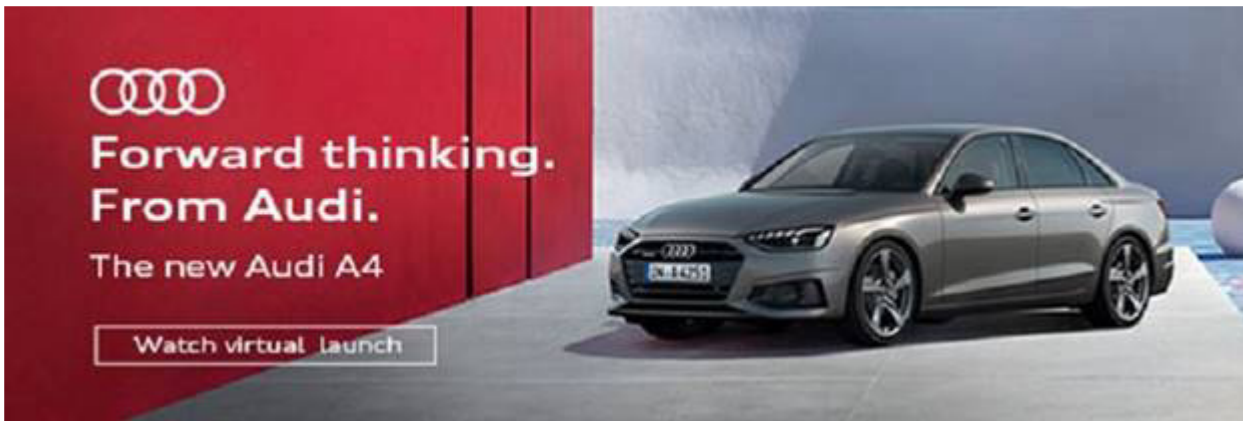
Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9925 **f.** +65 6841 1183

e. jiayee.yap@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>

Sent: Wednesday, 16 June 2021 3:14 PM

To: jiaayee.yap@premiumauto.com.sg; SUR <sur@lkkauto.com>; Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>

Cc: (boojohnny@gmail.com) <boojohnny@gmail.com>; 'Chang Chee Sing' <claims@premiumauto.com.sg>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>

Subject: FW: FINAL REVISION - SMK1878R - OD AIG - SURVEYED 05 FEB 21

Dear Jia Yee,

Any updates.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)

Sent: Tuesday, 8 June 2021 3:54 PM

To: jiaayee.yap@premiumauto.com.sg; SUR <sur@lkkauto.com>; Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>

Cc: 'Boo seng yak' <boojohnny@gmail.com>; 'Chang Chee Sing' <claims@premiumauto.com.sg>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>

Subject: FINAL REVISION - SMK1878R - OD AIG - SURVEYED 05 FEB 21

Dear Jia Yee,

Surveyor asking why there is additional for spray painting.

Best Regards,
Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jiayee.yap@premiumauto.com.sg [<mailto:jiayee.yap@premiumauto.com.sg>]

Sent: Monday, 31 May 2021 3:57 PM

To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: 'Boo seng yak' <boojohnny@gmail.com>; 'Chang Chee Sing' <claims@premiumauto.com.sg>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>

Subject: FINAL REVISION - SMK1878R - OD AIG - SURVEYED 05 FEB 21

Hi Adrian and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$24,266.84 @ 15 days exclude 2 Sunday and 2 PH

Your early closure is well appreciated.

Thanks & Best Regard

JiaYee Yap

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9925 **f.** +65 6841 1183

e. jiayee.yap@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you