

Shiau Chan (LKKAUTO)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Tuesday, 23 February 2021 3:25 PM
To: Shiau Chan (LKKAUTO); SUR
Cc: MT_Claim_SG
Subject: RE: New Assignment (OD Survey) - GBD261T - DOA ON 02/02/2021 - Oref: 20/21/21/VC05/024199 [External Confidential]

Lonpac External - Confidential

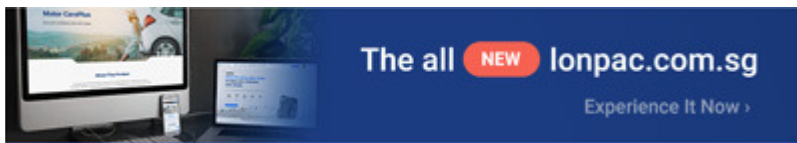
Dear Shiau Chan

Please proceed with the authorization. Repair costs shall not exceed lump sum of S\$18,000.00 (after excess).

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Tuesday, 23 February 2021 2:58 pm
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>; SUR <sur@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: New Assignment (OD Survey) - GBD261T - DOA ON 02/02/2021 - Oref: 20/21/21/VC05/024199 [External Confidential]

Dear Kenny,

Enclosed herewith 2nd preliminary advice of GBD 261T.
Repairer able to undertake the repair cost not more than Lump Sum \$18,000.00.

Kindly approve on supplementary.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Monday, 8 February 2021 5:40 PM
To: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: New Assignment (OD Survey) - GBD261T - DOA ON 02/02/2021 - Oref: 20/21/21/VC05/024199
[External Confidential]

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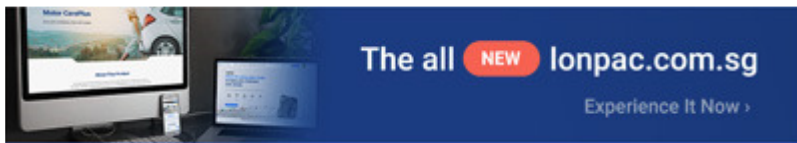
Dear Denise

Please proceed to authorize repairs at lump sum not exceeding S\$18k and before excess is S\$600 (section I).

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



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From: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>
Sent: Friday, 5 February 2021 3:56 pm
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; KENNY LIM CHING GHEE <kennylim@lonpac.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: New Assignment (OD Survey) - GBD261T - DOA ON 02/02/2021 - Oref: 20/21/21/VC05/024199
[External Confidential]
Importance: High

Dear Sir/Madam,

Enclosed preliminary revised of vehicle GBD 261T
Date of survey: 05/02/2021
Number of days (estimated) : 15 days

Repairer agree to repair not exceeding \$18,000/- lump sum

Please let us have your authorization

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Friday, 5 February 2021 11:34 AM

To: 'KENNY LIM CHING GHEE' ; SUR ; assignments

Cc: 'MT_Claim_SG'

Subject: RE: New Assignment (OD Survey) - GBD261T - DOA ON 02/02/2021 - Oref: 20/21/21/VC05/024199
[External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Friday, 5 February 2021 10:51 AM

To: 'SUR' <sur@lkkauto.com>; assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'ying' <ying@smemotor.com.sg>

Subject: New Assignment (OD Survey) - GBD261T - DOA ON 02/02/2021 - Oref: 20/21/21/VC05/024199 [External Confidential]

Lonpac External - Confidential

Dear Team

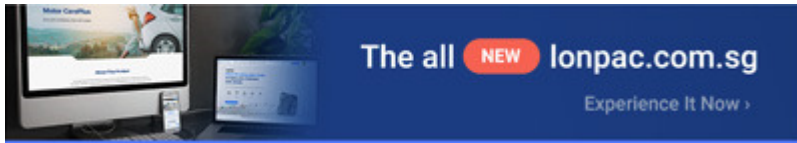
Please arrange for a OD survey for our insured vehicle GBD261T at SME Motor Pte Ltd. Person to contact: Ms Ying

Excess under section I is S\$600.00

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



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From: ying <ying@smemotor.com.sg>
Sent: Friday, 5 February 2021 10:42 am
To: MT_Claim_SG <mt_claim@lonpac.com>
Subject: Fwd: OD CLAIM FOR GBD261T DOA ON 02/02/2021

Dear Sirs / Madam,

Kindly arrange for survey as vehicle already lying in our workshop.

thanks & regards

YING

----- Forwarded Message -----

Subject: OD CLAIM FOR GBD261T DOA ON 02/02/2021
Date: Wed, 3 Feb 2021 15:47:05 +0800
From: ying
To: geraldpoh@lonpac.com
CC: llong@lonpac.com, haznc@smemotor.com.sg

Dear Gerald,

Kindly arrange for survey as vehicle already lying in our workshop.

thanks & regards

YING

----- Forwarded Message -----

Subject:Attached Image

Date:Wed, 3 Feb 2021 15:33:04 +0900

From:ptr2@smemotor.com.sg

To:SME YING



This email has been checked for viruses by AVG antivirus software.

www.avg.com