

Hsiao Tong (LKKAuto)

From: Goh, Jeremy <Jeremy.Goh@aig.com>
Sent: Tuesday, 16 February 2021 10:11 AM
To: Hsiao Tong (LKKAuto)
Subject: RE: AIG Ref: #9392991239SG003#027# // LKK Ref: CC4/AIG21001708/Bpa3 [ACCIDENT INVOLVING SMF 7703Z(OI) AND SJY 3385U(TP) AT/ALONG 252 MORTH BRIDGE RD CARPARK BASEMENT 2 LOT 2337 ON 03/02/2021]

Hi Hsiao Tong,

Duly noted.

Please hold the case and do not respond to TPWS unless asked.
If TP contest, we can settle the claim under BOLA, OI at fault. OI was seen moving out from the carpark lot.

There was a pillar blocking Insured Lines of sight,
further to that speeding in the carpark is not a good defense to deny liability.

We will await the verdict of the Police Investigation Results. Please chase Insured once a month for the Police Investigation Results, so that we have an answer to the TPWS.

Do observe for any signs of escalation initiated by any party. Please let me know before escalation.

Regards

Jeremy Goh

Complex Claims Examiner – Auto Property Damage Claims
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If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Tuesday, February 16, 2021 9:43 AM
To: Goh, Jeremy <Jeremy.Goh@aig.com>
Subject: [EXTERNAL] AIG Ref: 9392991239SG// LKK Ref: CC4/AIG21001708/Bpa3 [ACCIDENT INVOLVING SMF 7703Z(OI) AND SJY 3385U(TP) AT/ALONG 252 MORTH BRIDGE RD CARPARK BASEMENT 2 LOT 2337 ON 03/02/2021]

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Hi Jeremy,

We refer to the above matter.

Please be informed that our insured is disputing third party claim and he had lodged police report for this matter.
Kindly refer to the email & police report submitted by OI for your easy reference.

We will on hold the matter at this moment and await for PIR. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

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