

Jasper Chua (LKK Auto)

From: Claims Dept <claims_rar@bifrostauto.com>
Sent: July 5, 2021 3:31 PM
To: SG AXA Insurance SM Motor Doc
Cc: claims
Subject: [EXTERNAL] LOD SUBMISSION - OUR REF: SJT3358A ; YOUR REF: SHC3342H DOA: 25/01/2021
Attachments: SJT3358A.zip
Categories: Shailendra

WITHOUT PREJUDICE

Our Ref : **SJT3358A**
Your Ref : **SHC3342H**

05/07/2021
AXA INSURANCE SINGAPORE PTE LTD
8 Shenton Way,
#24-01 AXA Tower,
Singapore 068811

Attention: Motor Claims Department

Dear Sir/Mdm.

Accident on 25/01/2021 along 101 Pasir Ris Street 12, Block 101, Singapore 510101 CARPARK involving vehicles SJT 3358 A and SHC 3342 H

We refer to the above-mentioned accident.

We are claiming as per below:-

| | | |
|----|------------------------------------------|--------------------|
| 1. | Repair Cost | \$ 2,568.00 |
| 2. | Loss of Use for 04 Days x \$50/- per day | \$ 200.00 |
| 3. | LTA/GIA Search fee | \$ 7.45 |
| | TOTAL | \$ 2,775.45 |

Enclosed herewith a copy each of relevant GIA report, LTA, Proforma Tax invoice, and Letter of Authorization for your attention. Kindly let us have your reply with the next 14 days upon receipt of this letter.

If you have any enquiries, please contact us @ 9648-8228 or you may email to us at claims@bifrostauto.com

Yours faithfully,
SUANNE TAN
MOTOR CLAIMS DEPARTMENT
BIFROST AUTO PTE. LTD.

NOTE: # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

This is a computer generated letter and does not need a signature.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

GST at 7% is chargeable if applicable

BIFROST AUTO PTE. LTD.

Co. Reg. No. : 201929175W

LETTER OF AUTHORISATION

Accident on 25/01/2021 along 101 Pasir Ris Street 12, Block 101, Singapore 510101 CARPARK involving vehicles SJT 3358 A and SHC 3342 H

In consideration of **Bifrost Auto Pte Ltd, 6001 Beach Road #22-01, Golden Mile Tower Singapore 199589**, repairing my/our motor vehicle no **SJT3358A** at my request, I/We, **KEVIN KU** ("the claimant") of **BLK 921 HOUGANG ST 91 #12-17** (address) bearing NRIC No **SXXXX320F** the owner of motor vehicle no **SJT3358A**, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by **Bifrost Auto Pte Ltd**.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to **Bifrost Auto Pte Ltd** the cost of repairs to my/our vehicle.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into **Bifrost Auto Pte Ltd** account. Upon clearance of the said cheque, I/we further authorize **Bifrost Auto Pte Ltd** and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to **Bifrost Auto Pte Ltd** shall amount to a good discharge of **Bifrost Auto Pte Ltd** and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 05 day of 02 (month) 20 21 (year)



Signed by "the claimant"

Name: **KEVIN KU**

NRIC No: **SXXXX320F**



Signed by **Bifrost Auto Pte Ltd**

Name: _____



AXA THIRD PARTY DIRECT SETTLEMENT

| | | |
|-------------------------|----------------------|-------------------------------------------------|
| Vehicle No: | SHC 3342H (Insd veh) | Model: VOLKSWAGEN NEW GOLF 1.4 TSI AT 5K14Q5 |
| | SJT 3358A (TP veh) | |
| Date of Accident/ Time: | 25/01/2021 19:30 | |

| | | | |
|------------------------------------------------------------------------------------------------------|----------------------------------|-----------------------------------|------------------------|
| Repair Estimate | : \$ | 15,483.05 | |
| Final Repair Cost | : \$ | | |
| Loss of Use | : \$ | | days at \$ per day |
| Rental (if any) | : \$ | | days at \$ per day |
| LTA / GIA Search Fee | : \$ | | |
| Others: | : \$ | | |
| Final Settlement Sum | : \$ | 2,640.00 | (GLOBAL SUM) |
| Payee Name : Bifrost Auto Pte Ltd | | | |
| Is Third Party Workshop GIA Registered? [] YES [✓] NO (Kindly indicate below) | | | |
| A) | For Non GIA Registered Workshop: | Agreed Liability | 100 (%) |
| B) | For GIA Registered Workshop: | BOLA Applicable: Yes/ No | BOLA Scenario No: ____ |
| | BOLA Liability: _____ (%) | Assessed Liability (*): _____ (%) | |
| * Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply. | | | |
| Remarks: | | | |

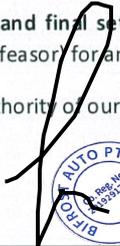
NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTEFASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

| | |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|   Signature of workshop representative / Workshop stamp Name of Representative: SUANNE TAN Date: 09/09/2021 |   Signature of Witness / Workshop stamp (if applicable) Name of Witness: MOHAMED NUR'IKHWAN Date: 09/09/2021 |
|  Signature of AXA's surveyor/representative: Name of AXA's surveyor /Representative: Date: 13/09/2021 | |

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

Tax Invoice

AXA INSURANCE SINGAPORE PTE LTD
8 Shenton Way,
#24-01 AXA Tower,
Singapore 068811

Inv. No. : BA.RA.2109005
Inv. Date : 09-09-2021
Ref : 25/01/2021
Terms : 30 Days
Veh. No. : SJT3358A
Make & Model : Volkswagen
Golf

| # | Description | Qty | Rate | Total | Tax |
|---|--------------|-----|------------|------------|----------|
| 1 | REPAIR COSTS | 1.0 | \$2,400.00 | \$2,400.00 | \$168.00 |

Subtotal for invoice : S\$2,400.00
GST (7.0%) : S\$168.00
Total : S\$2,568.00

On behalf of **BIFROST AUTO PTE. LTD.**



(Authorised Signature)

Please make cheque payable to "BIFROST AUTO PTE LTD" and mail to **6001 BEACH ROAD #22-01, GOLDEN MILE TOWER Singapore 199589** or direct bank transfer to **DBS Bank Current Account 070-902-886-1**.

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 28 Jan 2021 / 16:14:43

Receipt Date/Time : 28 Jan 2021 / 16:14:29

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210128-002618

Previous Receipt No. :

| S/N | Item Description/ Business Transaction Reference No. | Amount Before GST (\$\$) | GST Amount (\$\$) | Amount After GST (\$\$) |
|---------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------|--------------------------------|-------------------------|-------------------------------|
| Result of Insurance Enquiry - SHC3342H As at 25 Jan 2021/19:30:00 Insurance Co: INDIA INT'L INS PTE LTD | | | | |
| 1 | Insurance Enquiry - SHC3342H Enquiry Fee 20210128161341341853 | 7.00 | 0.49 | 7.49 |
| Sub-Total | | 7.00 | 0.49 | 7.49 |
| Result of Insurance Enquiry - GBK4571K As at 27 Jan 2021/16:20:00 Insurance Co: SOMPO INSURANCE SINGAPORE PTE. LTD. | | | | |
| 2 | Insurance Enquiry - GBK4571K Enquiry Fee 20210128161341491012 | 7.00 | 0.49 | 7.49 |
| Sub-Total | | 7.00 | 0.49 | 7.49 |
| Total Before Rounding | | 14.00 | 0.98 | 14.98 |
| Rounding Difference | | | | 0.03 |
| Total Amount Payable | | | | 14.95 |
| Paid By | | | | |
| 554827XXXXXX7315 | | eNETS Credit Card | | 14.95 |
| Total | | | | 14.95 |
| Cash Change | | | | 0.00 |
| Tendered Amount | | | | 14.95 |
| Excess Refundable Amount | | | | 0.00 |

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

 Re:RE: Re:RE: Re:CDGE FILE TRANSFER- TO WORK ON CURRENT FILE

Type

 Question

Message

PLS PROCEED COR AT \$2,439.60W/GST OTHERS AS PROPOSED

Reply

 Re:RE: Re:RE: Re:RE: Re:RE: Re:RE: Re:CDGE FILE TRANSFER- TO WORK
ON CURRENT FILE

Type

 Question

Message

MAINTAIN

Reply



Immediate Advice

To : AXA Insurance Pte Ltd

Date: 24/08/2021

Survey Details:

| | |
|---------------------|----------------------|
| Date of loss | 25-Jan-2021 |
| Date of appointment | 4-Feb-2021 |
| Date of survey | 5-Feb-2021 |
| Location of survey | BIFROST AUTO PTE LTD |

Vehicle Details:

| | |
|----------------------|---------------------------------------|
| Claim Type: | THIRD PARTY CLAIM |
| Vehicle number | SJT3358A |
| Make and Model | VOLKSWAGEN NEW GOLF 1.4 TSI AT 5K14Q5 |
| Date of registration | 01-Oct-09 |
| Parf Rebate | |
| Market Value | \$ 50,000.00 |
| Parf Rebate | 25,141.00 |
| Nett Loss | \$ 24,859.00 |

Repair details:

| | |
|------------------|-----------|
| Initial Estimate | 14,470.14 |
|------------------|-----------|

Proposed/Revised repair cost:

| | |
|--------------------------------|--------------------|
| Parts | \$ 2,476.93 |
| Check items (estimate) | |
| Labour | \$ 620.00 |
| Total | \$ 3,096.93 |
| Lump Sum(if applicable) | \$ 2,400.00 |

| | |
|----------------------------------|------------|
| Number of days for repair | 3.0 |
|----------------------------------|------------|



Remarks:

BOLA 22(PIR DOWN ON INSURED DRIVER)

Mandate:

| Liability(TP) | | 100% |
|------------------------------|-----------|----------------------|
| Proposed repair cost (w/gst) | \$ | 2,568.00 |
| Loss of use | \$ | 200.00 4 days x \$50 |
| LTA search fees | \$ | 7.45 |
| Proposed Total | \$ | 2,775.45 |