

Denise Tay (LKKAUTO)

From: Denise Tay (LKKAUTO)
Sent: Tuesday, 16 February 2021 12:05 PM
To: Kerlyn Ong; SUR; assignments
Subject: RE: SKM813Y - Own Damage

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SKM 813Y** (Excess \$500/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights not to pay if there is no valid approval obtained before repair.

Best Regards,
Denise Tay | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Kerlyn Ong <kerlyn.ong@cyclecarriage.com.sg>
Sent: Tuesday, 16 February 2021 8:12 AM
To: WONG JOSEPHINE <josephinewong@uoi.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: LEE KATIE <katielee@uoi.com.sg>
Subject: RE: SKM813Y - Own Damage

Dear All,

Vehicle had been surveyed, please advise if the repair authorised?

Your Sincerely,

Kerlyn Ong
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 91865113 | DID: 67714420 | Fax: 68721272
Website: www.mercedes-benz.com.sg

-----Original Message-----

From: WONG JOSEPHINE [<mailto:josephinewong@uoi.com.sg>]

Sent: Thursday, 4 February, 2021 4:58 PM

To: 'SUR'; assignments

Cc: Kerlyn Ong; LEE KATIE

Subject: FW: SKM813Y - Own Damage

This email was sent from outside of your organisation

Without Prejudice

Dear LKK

Kindly assist to survey own damage 's vehicle .

Details of survey as email below . Thanks

OD excess is \$500.

Due to the COVID-19 situation, most of our staff are working from home.

While we remain committed to serving you, there may be delay in our customer services.

We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive

Claims

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909 Main * (65) 6222 7733 | DID * (65) 6490 9329 | Fax * (65) 6327 3869 | Email * josephinewong@uoi.com.sg

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-----Original Message-----

From: Kerlyn Ong <kerlyn.ong@cyclecarriage.com.sg>

Sent: Thursday, February 4, 2021 4:24 PM

To: LEE KATIE <katielee@uoi.com.sg>; WONG JOSEPHINE <josephinewong@uoi.com.sg>

Subject: SKM813Y - Own Damage

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Officers,

Please help to arrange to survey on 15/02/2021 at 11am.

Your Sincerely,

Kerlyn Ong

Service Advisor - Body Care & Repair

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Mobile: 91865113 | DID: 67714420 | Fax: 68721272

Website: <http://www.mercedes-benz.com.sg/>

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