

Jasper Chua (LKK Auto)

From: Mei Kwan (LKKAuto)
Sent: June 8, 2021 4:59 PM
To: KENNY LIM CHING GHEE; Jasper Chua (LKK Auto)
Cc: MT_Claim_SG; Admin A
Subject: RE: PRI | LONPAC INSURED: XD3776U OUR REF: SLP4961Z D.O.A: 02.02.2021 ***
LKK REF: CC4/LPC21001694/Aba3 - LPI Ref: 20/21/21/VC00/024203 [External Confidential]
Attachments: LOQ+ DOCS.pdf; Insd GIA.pdf

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Jasper,

Please expedite.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: KENNY LIM CHING GHEE <kennylin@lonpac.com>

Sent: Tuesday, 8 June, 2021 4:36 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: PRI | LONPAC INSURED: XD3776U OUR REF: SLP4961Z D.O.A: 02.02.2021 *** LKK REF: CC4/LPC21001694/Aba3 - LPI Ref: 20/21/21/VC00/024203 [External Confidential]

Lonpac External - Confidential

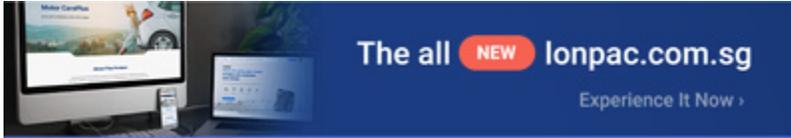
Dear Mei Kwan

We have received the LOD from tp solicitors. Appreciate if you can let us have your report soon.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home from 17 May to 13 June 2021. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

From: KENNY LIM CHING GHEE
Sent: Thursday, 4 February, 2021 4:17 PM
To: Mei Kwan (LKKAuto)
Cc: Admin A ; Jasper Chua (LKK Auto) ; MT_Claim_SG
Subject: RE: PRI | LONPAC INSURED: XD3776U OUR REF: SLP4961Z D.O.A: 02.02.2021 *** LKK REF: CC4/LPC21001694/Aba3 - LPI Ref: 20/21/21/VC00/024203 [External Confidential]

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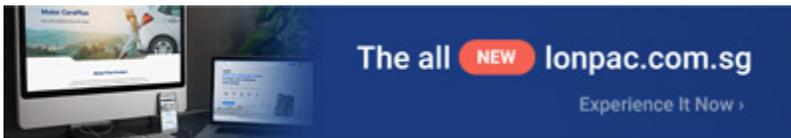
Dear Mei Kwan

Please see attachment for a copy of our Insd' s GIA report for your perusal.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Thursday, 4 February 2021 3:56 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Subject: RE: PRI | LONPAC INSURED: XD3776U OUR REF: SLP4961Z D.O.A: 02.02.2021 [External General] *** LKK REF: CC4/LPC21001694/Aba3

Dear Gerald,

We refer to the above matter.

Kindly let us have a copy of insured' s accident report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Thursday, 4 February, 2021 10:08 AM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: PRI | LONPAC INSURED: XD3776U OUR REF: SLP4961Z D.O.A: 02.02.2021 [External General]

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS

G. NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 3 February 2021 2:44 PM
To: 'assignments@lkkauto.com' <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: PRI | LONPAC INSURED: XD3776U OUR REF: SLP4961Z D.O.A: 02.02.2021 [External General]

Lonpac External - General

Our Ref: TBA

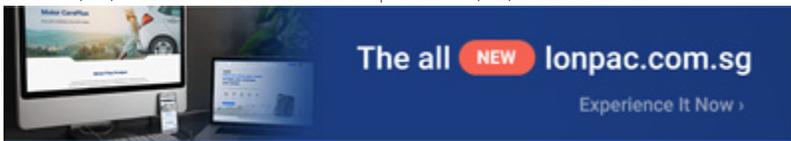
Dear Nivitha

FYA

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Hua Meng [<mailto:huameng@live.com.sg>]
Sent: Wednesday, 3 February 2021 2:33 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: Re: PRI | LONPAC INSURED: XD3776U OUR REF: SLP4961Z D.O.A: 02.02.2021 [External General]

Dear Gerald

We choose Adrian Ling - LKK to conduct the pre-repair survey.
Kindly assign.

Thank You.

Regards,

Jing Yee

Hua Meng Spray Painting Workshop

1 Kaki Bukit Avenue 6 Blk C

#01-34/#01-61

Singapore 417883

Tel : 6746 5519 Fax : 6743 4896

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, February 3, 2021 1:10 PM

To: 'Hua Meng' <huameng@live.com.sg>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: PRI | LONPAC INSURED: XD3776U OUR REF: SLP4961Z D.O.A: 02.02.2021 [External General]

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Jing Yee,

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Nicholas Tey-Appraisal
2	Jackson Quek - Appraisal
3	Joshua Ong - Appraisal
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Steve Chen- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

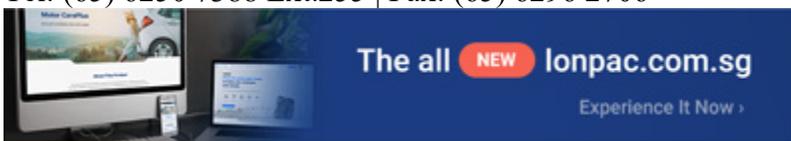
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Hua Meng [<mailto:huameng@live.com.sg>]

Sent: Wednesday, 3 February 2021 12:27 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: ONG LI LI <llong@lonpac.com>

Subject: PRI | LONPAC INSURED: XD3776U OUR REF: SLP4961Z D.O.A: 02.02.2021

Importance: High

Dear Sir

Kindly refer to the attachment for your necessary action and revert your surveyor's name list to us.

Thank You.

Regards,

Jing Yee

Hua Meng Spray Painting Workshop

1 Kaki Bukit Avenue 6 Blk C

#01-34/#01-61

Singapore 417883

Tel : 6746 5519 Fax : 6743 4896



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