


Shiau Chan (LKKAUTO)

From: Fievel Foo <Fievel_Foo@sg.msig-asia.com>
Sent: Thursday, 8 July 2021 4:42 pm
To: Shiau Chan (LKKAUTO)
Cc: SUR
Subject: RE: SMV 1517A / TP / 252886 SEEK MANDATE

Dear Shiau Chan

Please proceed.

 Visits to our offices are by appointments only. To schedule an appointment with us, please email us at service@sg.msig-asia.com at least 2 working days in advance. Please check our website or official Facebook page for the latest updates.

Thanks with regards

Fievel Foo
Executive, Claim Services (Motor)
D: +65 6643 1316 | F: +65 6225 7402 | Fievel_Foo@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg

A Member of **MS&AD** INSURANCE GROUP

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Thursday, 8 July 2021 4:41 PM
To: Fievel Foo <Fievel_Foo@sg.msig-asia.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: SMV 1517A / TP / 252886 SEEK MANDATE

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Fievel,

According to our surveyor, he had negotiated with repairer and they are expecting a repair cost of \$7k plus based on the marked estimate and they wanted to see the breakdown of the \$6,700.00 offered.

However, after some mediation, they are only willing to accept \$6,800.00.

For your approval.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiao Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Wednesday, 7 July 2021 2:12 PM
To: Fievel Foo <Fievel_Foo@sg.msig-asia.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: SMV 1517A / TP / 252886 SEEK MANDATE

Dear Fievel,

Our surveyor still negotiate the repair cost with repairer.

Thank you.

Best Regards,

Shiao Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd


Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Fievel Foo <Fievel_Foo@sg.msig-asia.com>
Sent: Tuesday, 6 July 2021 11:44 am
To: Shiao Chan (LKKAuto) <siewsc@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: SMV 1517A / TP / 252886 SEEK MANDATE

Dear Shiao Chan

Any update on the matter?

Workshop is chasing for an offer.

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Thanks with regards

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Executive, Claim Services (Motor)
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A Member of **MS&AD** INSURANCE GROUP

From: Fievel Foo
Sent: Tuesday, 29 June 2021 1:44 PM
To: Shiao Chan (LKKAuto) <siewsc@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: SMV 1517A / TP / 252886 SEEK MANDATE

Dear Shiau Chan

\$6,700, 9 days.

 Visits to our offices are by appointments only. To schedule an appointment with us, please email us at service@sg.msig-asia.com at least 2 working days in advance. Please check our website or official Facebook page for the latest updates.

Thanks with regards

Fievel Foo

Executive, Claim Services (Motor)

D: +65 6643 1316 | F: +65 6225 7402 | Fievel_Foo@sg.msig-asia.com



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A Member of **MS&AD** INSURANCE GROUP

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Monday, 21 June 2021 11:26 AM

To: Fievel Foo <Fievel_Foo@sg.msig-asia.com>

Cc: SUR <sur@lkkauto.com>

Subject: SMV 1517A / TP / 252886 SEEK MANDATE

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Fievel,

Enclosed herewith Preliminary Advise of SMV 1517A.

Please let us have your approval.

Photos uploaded in merimen.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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