

Denise Tay (LKKAUTO)

From: Low, Xianyu <Xianyu.Low@aig.com>
Sent: Thursday, 25 February 2021 9:41 AM
To: Denise Tay (LKKAUTO)
Cc: Abu Kassim, Noor Mariesa; Subramaniam, Divyashni; Teo, Ericweihong; Admin A; Mei Kwan (LKKAUTO); Hor, Yinrul
Subject: RE: aigencrypt RE: Conflicting D.O.A. *** LKK REF; CS/AIG21001660/Atd3

Hi Denise,

Kindly be informed that DOA has been amended to 30/01/2021 in Merimen.
Claim reference number is 1023094640SG.
Thank you.

Thanks & Regards,

Low Xian Yu
AIG

Adjuster II Express Claims PC,
Singapore– Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext: 1002210

Xianyu.Low@aig.com | www.aig.com

From: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>
Sent: Wednesday, February 24, 2021 9:18 AM
To: Low, Xianyu <Xianyu.Low@aig.com>
Cc: Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Hor, Yinrul <Yinrul.Hor@aig.com>
Subject: [EXTERNAL] RE: aigencrypt RE: Conflicting D.O.A. *** LKK REF; CS/AIG21001660/Atd3

This message is from an external sender; be cautious with links and attachments.

Dear Xianyu,

My apologise it should be DOA is 30/01/2021

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Low, Xianyu <Xianyu.Low@aig.com>
Sent: Wednesday, 24 February 2021 9:02 AM
To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Cc: Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hor, Yinrul <Yinrul.Hor@aig.com>
Subject: RE: aigencrypt RE: Conflicting D.O.A. *** LKK REF; CS/AIG21001660/Atd3

Hi Denise,

Thank you for the update.
Kindly assist to confirm if the DOA is 30/01/2021 instead of 30/02/2021.

Thank you.

Thanks & Regards,

Low Xian Yu
AIG

Adjuster II Express Claims PC,
Singapore– Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext: 1002210
Xianyu.Low@aig.com | www.aig.com

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Sent: Tuesday, February 23, 2021 5:23 PM
To: Low, Xianyu <Xianyu.Low@aig.com>
Cc: Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hor, Yinrul <Yinrul.Hor@aig.com>
Subject: [EXTERNAL] RE: aigencrypt RE: Conflicting D.O.A. *** LKK REF; CS/AIG21001660/Atd3

This message is from an external sender; be cautious with links and attachments.

Dear Xianyu,

We have receive the call from repairer, they have verify with TP insured that the DOA is 30/02/2021. Once we received the amended GIA from repairer we will update you.

Meanwhile, please amend the DOA in merimen to 30/02/2021.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto)
Sent: Tuesday, 23 February 2021 10:51 AM
To: Low, Xianyu <Xianyu.Low@aig.com>
Cc: Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hor, Yinrul <Yinrul.Hor@aig.com>
Subject: RE: aigencrypt RE: Conflicting D.O.A. *** LKK REF; CS/AIG21001660/Atd3

Dear Xianyu,

Repairer is awaiting for TP confirmation on the accident date, we have asked them to expedite on this matter.

Will keep you update once they get back to us.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Low, Xianyu <Xianyu.Low@aig.com>
Sent: Friday, 19 February 2021 3:20 PM
To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Cc: Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hor, Yinrul <Yinrul.Hor@aig.com>
Subject: aigencrypt RE: Conflicting D.O.A. *** LKK REF; CS/AIG21001660/Atd3

Hi Denise,

May I have an update on this conflicting DOA case?
Kindly assist to provide TP GIA report for our necessary actions.
Thank you.

Thanks & Regards,

Low Xian Yu
AIG

Adjuster II Express Claims PC,
Singapore– Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext: 1002210

Xianyu.Low@aig.com | www.aig.com

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, February 5, 2021 11:46 AM
To: Hor, Yinrul <Yinrul.Hor@aig.com>; Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Cc: Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; Low, Xianyu <Xianyu.Low@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>; Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: Conflicting D.O.A. *** LKK REF; CS/AIG21001660/Atd3

This message is from an external sender; be cautious with links and attachments.

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Denise,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Do-Not-Reply <do-not-reply@merimen.com>
Sent: Friday, 5 February, 2021 11:40 AM
To: Admin A <admin-a@lkkauto.com>
Cc: Yinrul.Hor@aig.com; NoorMariesa.AbuKassim@aig.com; Divyashni.Subramaniam@aig.com; Xianyu.Low@aig.com; Ericweihong.Teo@aig.com
Subject: Conflicting D.O.A.

This mail is associated with :

***FBD8131H**

[GBH7640R]

TP

-

Jan 29 2021 12:00AM

Ms Car Auto Pte Ltd

Dear Sir/Madam,

Kindly confirm the correct D.O.A. since TP (29/01/2021) and OI (30/01/2021) indicate different D.O.A.
Be informed that OI GIA REPORT has been shared to you in Merimen for your further review.

Thanks & Regards,

Hor Yin Rul (Viviane)

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1002208

Yinrul.Hor@aig.com | www.aig.sg

This is an auto-generated email. Do not reply to this email.

Sent by : Hor, Yinrul (AIG Asia Pacific Insurance Pte. Ltd.)