

## Nivitha (LKK Auto)

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**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Wednesday, 3 February 2021 4:06 PM  
**To:** Wei Shong; Claims Dept of CTI; sharon.ten@tlmotor.com.sg; frontdesk@tlmotor.com.sg; assignments  
**Subject:** RE: SNM21D200646/C02/SJH8057Z/CHNGPW / FW: Arrange survey - Accident Involving SMN1217H (TLM) and SJH8057Z (China Taiping) on 01.02.2021

Dear LKK

Please refer to below email and liaise with third party workshop.

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**Thank you.**

**Adeline Chng**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6155 | F: (65) 6225 5879

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**From:** Wei Shong <wei.shong@tlmotor.com.sg>  
**Sent:** Wednesday, 3 February 2021 3:56 PM  
**To:** Adeline Chng <adeline.chng@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; sharon.ten@tlmotor.com.sg; frontdesk@tlmotor.com.sg  
**Subject:** RE: SNM21D200646/C02/SJH8057Z/CHNGPW / FW: Arrange survey - Accident Involving SMN1217H (TLM) and SJH8057Z (China Taiping) on 01.02.2021

Without Prejudice

Dear Adeline,

We select LKK – Marcus Chua to survey our client vehicle.

Thank you.

Regards,



**Lam Wei Shong**  
**William**  
[wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg)

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**Tan Lim Motor Pte Ltd**  
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**From:** Adeline Chng [<mailto:adeline.chng@sg.cntaiping.com>]

**Sent:** Wednesday, February 3, 2021 3:53 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; [wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg); [sharon.ten@tlmotor.com.sg](mailto:sharon.ten@tlmotor.com.sg); [frontdesk@tlmotor.com.sg](mailto:frontdesk@tlmotor.com.sg)

**Subject:** RE: SNM21D200646/C02/SJH8057Z/CHNGPW / FW: Arrange survey - Accident Involving SMN1217H (TLM) and SJH8057Z (China Taiping) on 01.02.2021

Without Prejudice

Our reference: **SNM21D200646C02/SJH8057Z/Chngpw**

Your reference: **SMN1217H**

Dear Sirs

**ACCIDENT INVOLVING SJH8057Z & SMN1217H ON 01/02/2021**

We refer to your email of 02/02/2021

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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**Thank you.**

**Adeline Chng**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Wednesday, 3 February 2021 1:10 PM

**To:** [wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg); [sharon.ten@tlmotor.com.sg](mailto:sharon.ten@tlmotor.com.sg); [frontdesk@tlmotor.com.sg](mailto:frontdesk@tlmotor.com.sg); Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM21D200646/C02/SJH8057Z/CHNGPW / FW: Arrange survey - Accident Involving SMN1217H (TLM) and SJH8057Z (China Taiping) on 01.02.2021

Dear Adeline,

Please conduct PRS for SMN1217H.

Note: officer in charge - Adeline Chng 63896155.

\*\*\* Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

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**From:** Wei Shong <[wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg)>  
**Sent:** Tuesday, 2 February 2021 5:47 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** [sharon.ten@tlmotor.com.sg](mailto:sharon.ten@tlmotor.com.sg); [frontdesk@tlmotor.com.sg](mailto:frontdesk@tlmotor.com.sg)  
**Subject:** Arrange survey - Accident Involving SMN1217H (TLM) and SJH8057Z (China Taiping) on 01.02.2021

Your Ref: SJH8057Z

Our Ref: SMN1217H

DOA: 01.02.2021

Without Prejudice

Dear All,

We refer to the above matter.

We enclose the following documents for your attention:-

- a. Copy of our client's SAS report and damaged photos;
- b. Copy of the estimated cost of repair.

**Please arrange for survey as soon as possible, vehicle in our premises.**

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and please let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

Thank you.

Regards,



**Lam Wei Shong**  
**William**  
[wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg)

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F. +65 6858 0877

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