

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 8 February 2021 12:21 PM  
**To:** ONG LI LI  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** RE: Pre- Notification for vehicle SJB215T Our Ref: 20/21/21/VC00/024192 \*\*\* LKK REF: CC4/LPC21001646/Apa3 [External General]  
**Attachments:** Scene Photos from 3rd Party(SJB 215T).pdf

Hi Lili,

We refer to the above matter.

Third party driver reported that he was driving along 54 Jalan Senang. There was a vehicle parked in front of him, he stopped and our driver who was driving at the opposite direction lane squeeze into his lane and scratched his car right rear portion.

Our driver reported that he was travelling along Senang Crescent. There was vehicle parked at outside the private house. He drove to his right and stopped his car when he saw third party was coming on the opposite direction. Both vehicles moved and grazed against each other.

Third party had no video footage, only submitted scene photos. The scene photos is not able to determine if both vehicles were moving as reported by insured or only our vehicle was moving and collided onto third party stationary vehicle.

In view of this, we would like to propose 50/50 on this matter.

Kindly let us have your comments/instruction. Thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>  
**Sent:** Thursday, 4 February 2021 10:32 AM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Pre- Notification for vehicle SJB215T Our Ref: 20/21/21/VC00/024192 \*\*\* LKK REF: CC4/LPC21001646/Apa3 [External General]

## Lonpac External - General

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - General data is for internal / external use.*

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Wednesday, 3 February 2021 5:12 PM  
**To:** ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>  
**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Pre- Notification for vehicle SJB215T Our Ref: 20/21/21/VC00/024192 [External General]  
\*\*\* LKK REF: CC4/LPC21001646/Apa3

Dear Li Li,

We refer to the above matter.

Kindly let us have a copy of insured's accident report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Auto N Cars <[anc.claims@autoncars.com.sg](mailto:anc.claims@autoncars.com.sg)>  
**Sent:** Tuesday, 2 February 2021 5:18 PM  
**To:** ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>  
**Cc:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com); Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** Re: Pre- Notification for vehicle SJB215T Our Ref: 20/21/21/VC00/024192 [External General]

Dear Lili,

The attached is the repair estimate that you have requested.

Best Regards,

Venessa Goh

**Auto N Cars Services Pte Ltd**

On Tue, Feb 2, 2021 at 4:45 PM ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)> wrote:

**Lonpac External - General**

Without Prejudice

Dear Vennessa

Please let us have the repair estimate.

Dear Nivitha/Summer

Please arrange Adrian Ling to conduct TP survey.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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*Lonpac External - General data is for internal / external use.*

**From:** Auto N Cars [mailto:[anc.claims@autoncars.com.sg](mailto:anc.claims@autoncars.com.sg)]  
**Sent:** Tuesday, 2 February 2021 4:07 PM  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>  
**Subject:** Re: Pre- Notification for vehicle SJB215T [External General]

Dear all,

We would like to appoint Adrian Ling from LKK to conduct the survey.

Best Regards,

Venessa Goh

**Auto N Cars Services Pte Ltd**

**From:** Auto N Cars [mailto:[anc.claims@autoncars.com.sg](mailto:anc.claims@autoncars.com.sg)]  
**Sent:** Tuesday, 2 February 2021 3:37 pm  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** Pre- Notification for vehicle SJB215T

Dear Sir/Mdm,

**ACCIDENT INVOLVING OUR CLIENT'S VEHICLE SJB215T AND YOUR INSURED'S VEHICLE GX8227B ON 30/01/2021**

We refer to the above matter

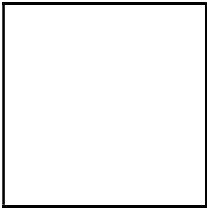
Our client's vehicle will be ready for survey.

Failing which we shall proceed with the repair after the expiry of 48 hours notice.

Best Regards,

Venessa Goh

**Auto N Cars Services Pte Ltd**



This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)