Mei Kwan (LKKAuto)

From: ONG LI LI < llong@lonpac.com>
Sent: Thursday, 4 February, 2021 10:32 AM

To: Mei Kwan (LKKAuto)

Cc: Hsiao Tong (LKKAuto); Admin A

Subject: RE: Pre- Notification for vehicle SJB215T Our Ref: 20/21/21/VC00/024192 *** LKK

REF: CC4/LPC21001646/Apa3 [External General]

Attachments: GX8227B OI GIA.pdf

Lonpac External - General

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards, Ong Li Li Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Wednesday, 3 February 2021 5:12 PM

To: ONG LI LI < llong@lonpac.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Pre- Notification for vehicle SJB215T Our Ref: 20/21/21/VC00/024192 [External General]

*** LKK REF: CC4/LPC21001646/Apa3

Dear Li Li,

We refer to the above matter.

Kindly let us have a copy of insured's accident report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Auto N Cars <anc.claims@autoncars.com.sg> Sent: Tuesday, 2 February 2021 5:18 PM To: ONG LI LI <llong@lonpac.com></llong@lonpac.com></anc.claims@autoncars.com.sg>
Cc: assignments@lkkauto.com; Admin-D (LKKAuto) admin-d@lkkauto.com ; MT_Claim_SG
< <u>mt_claim@lonpac.com</u> > Subject: Re: Pre- Notification for vehicle SJB215T Our Ref: 20/21/21/VC00/024192 [External General]
Dear Lili,
The attached is the repair estimate that you have requested.
Best Regards,
Venessa Goh
Auto N Cars Services Pte Ltd
On Tue, Feb 2, 2021 at 4:45 PM ONG LI LI < llong@lonpac.com > wrote:
Lonpac External - General
Without Prejudice
Dear Vennessa
Please let us have the repair estimate.
ricase fee as have the repair estimate.
Dear Nivitha/Summer
Please arrange Adrian Ling to conduct TP survey.
Regards,
Ong Li Li
Senior Claims Executive Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse

Singapore 199555 Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706 We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices. Lonpac External - General data is for internal / external use. From: Auto N Cars [mailto:anc.claims@autoncars.com.sg] Sent: Tuesday, 2 February 2021 4:07 PM To: GERALD POH WEE BIN <geraldpoh@lonpac.com> Cc: MT_Claim_SG < <mt_claim@lonpac.com>; ONG LI LI < llong@lonpac.com> **Subject:** Re: Pre- Notification for vehicle SJB215T [External General] Dear all. We would like to appoint Adrian Ling from LKK to conduct the survey. Best Regards. Venessa Goh **Auto N Cars Services Pte Ltd** From: Auto N Cars [mailto:anc.claims@autoncars.com.sg]

Sent: Tuesday, 2 February 2021 3:37 pm **To:** MT_Claim_SG <<u>mt_claim@lonpac.com</u>>

Subject: Pre- Notification for vehicle SJB215T

Dear Sir/Mdm,

ACCIDENT INVOLVING OUR CLIENT'S VEHICLE <u>SJB215T</u> AND YOUR INSURED'S VEHICLE GX8227B ON 30/01/2021

We refer to the above matter
Our client's vehicle will be ready for survey.
Failing which we shall proceed with the repair after the expiry of 48 hours notice.
Best Regards,
Venessa Goh
Auto N Cars Services Pte Ltd
This email has been checked for viruses by AVG antivirus software. www.avg.com