

# HOCK WAH MOTOR WORKSHOP PTE LTD

BLK 3011 BEDOK INDUSTRIAL PARK E  
BEDOK NORTH AVE 4,  
#01-2008/10/12 SINGAPORE 489977  
TEL : 6441 5655 FAX : 6441 5355/6243 8121  
R.O.C No : 200104141D GST Reg. No. 20-0104141-D

Ref : SBT629H

Date : 11/03/2021

Motor Claims Dept  
AIG Asia Pacific Insurance Pte Ltd  
NO 78 Shenton Way  
# 07-16 CHARTIS Building  
SINGAPORE 079120  
Fax : 68357416

Dear Sir/Mdm

## **DIRECT SETTLEMENT - Accident Involving vehicle no SBT629H and SKK6889A On 02/02/2021 Along CTE BEFORE EXIT YCK ROAD**

We refer to the above matter.

We are instructed by our clients, TAY THIAM SENG of vehicle number SBT629H to claim damages against your insured SKK6889A in connection with a road traffic accident on 02/02/2021 11:50:41

We are instructed that the accident was caused by your insured's negligent driving and /or management of this vehicle. As a result, our client's vehicle was damaged and our clients have to put to loss and expenses. particulars of which are as follows:

Cost Of Repair		\$	481.50
Loss of Use	2 Days X \$	60.00 \$	120.00
Car Rental Fee		\$	0.00
LTA Search Fee		\$	2.00
Survey Fee		\$	0.00
GIA Fees		\$	0.00
Total		\$	603.50

Please revert within the next **SEVEN (7) Days** so that we can advise out third party claimant for the next course of action.

We/I support our/my claim with documents enclosed.

Anysia



Motor Claims Dept

Anysia Foo  
motor@hockwah.com.sg



**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)**

I, TAY THIAM SENG ("the third party claimant")  
of 17 EASTWOOD WALK S(486467) (address),  
owner of SBT629A (vehicle no.) hereby authorize  
HOCK WAH MOTOR WORKSHOP PTE LTD

("the workshop") to act for me with respect to my claim for repair costs and/or  
rental and/or loss of use ("claim") for my vehicle no. SBT629A that was  
damaged pursuant to the accident which occurred on 02/02/2021 (date) along  
CTE BEFORE EXIT YCK ROAD (location)  
involving vehicle no/s SKK6889A ("the accident").

I further authorize the workshop to settle the above mentioned claim in a  
manner that they deem fit and the workshop is further authorized to receive  
payment further to settlement of my claim with payment cheque/s being made in  
favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my  
behalf is on a without prejudice and without admission of liability basis insofar  
as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 02 day of February (month) 2021 (year)

  
Signed by "the third party claimant"

  
Signed by "the workshop"  
**HOCK WAH MOTOR WORKSHOP PTE LTD**  
Blk 3011 Bedok Industrial Park E,  
#01-2008/2010/2012  
Singapore 489977  
Tel: 6441 5655 (3 Lines) Fax: 6441 5355  
Email: motor@hockwah.com.sg

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **HOCK WAH MOTOR WORKSHOP PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$481.50** (Repair Cost), **S\$120.00** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SBT 629H** that was damaged pursuant to the accident which occurred on **02/02/2021** (date) along **CTE BEFORE EXIT YCK ROAD** (location) involving vehicle no/s **SKK 6889A/ SJL 8192U / SLB 3760S**. This is pursuant to the inspection conducted on **03/02/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **TAY THIAM SENG** (the third party claimant”) of vehicle no. **SBT 629H** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SBT 629H** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 02 (day) of JUNE (month) 20<sup>21</sup> (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

# HOCK WAH MOTOR WORKSHOP PTE LTD

BLK 3011 BEDOK INDUSTRIAL PARK E  
BEDOK NORTH AVE 4,  
#01-2008/10/12 SINGAPORE 489977  
TEL : 6441 5655 FAX : 6441 5355/6243 8121  
R.O.C No : 200104141D GST Reg. No. 20-0104141-D

TO : SXXXX727I

AIG Asia Pacific Insurance Pte Ltd  
NO 78 Shenton Way  
# 07-16 CHARTIS Building  
SINGAPORE 079120  
TEL : 1800 4193000 FAX : 68357416  
PH :  
ATTN :

## TAX INVOICE

Number : IV00067581  
Date : 11/03/2021  
Case No :  
Vehicle No : SBT629H  
Chassis: KNAFH221395023875  
Year of Mfr 2008  
Policy No  
Model : KIA CERATO

Term:

Sn	DESCRIPTION	QTY	U_PRICE	DISC	AMOUNT
1	LABOUR TO REMOVE & REFIT NECESSARY PARTS	1.0	200.00	0	200.00
2	SPRAY PAINT ON THE AFFECTED AREAS	1.0	250.00	0	250.00
	<b>Labour 1 Sub Total</b>				<b>450.00</b>
SINGAPORE DOLLARS : FOUR HUNDRED EIGHTY-ONE AND CENTS FIFTY ONLY			<b>Less Excess</b>		0.00
			<b>SUBTOTAL</b>		450.00
			GST 7.00%		31.50
			<b>TOTAL</b>		<b>481.50</b>

Date of accident : 02/02/2021 11:50 AM. Place : CTE BEFORE EXIT YCK ROAD

E. & O. E.

HOCK WAH MOTOR WORKSHOP PTE LTD



CUSTOMER SIGNATURE

AUTHORISED SIGNATURE


## INSURER ENQUIRY

## Find insurer

Vehicle reg. no.

SKK6889A

Date of Accident

02/02/2021 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... AIG

Period of Insurance ..... 08/04/2020 - 07/04/2021

Requested By ..... Anysia Foo Mei Yan (Hock Wah...

Requested Date ..... 02/02/2021 15:48

## Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

## General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 8 February 2021 3:08 PM  
**To:** 'micolym@hotmail.com'  
**Subject:** ACCIDENT INVOLVING SKK 6889A(AIG) /SBT 629H / OTHERS AT/ALONG CTE TOWARDS CITY (B/F ANG MO KIO AVE 5 EXIT 14) ON 02/02/2021

08 Feb 2021

**Mr Tan Peng Chye/ Ms Lo Ying Mao**

[By Email Only]

Dear Sir/Madam,

**You Ref: SKK6889A**

**Our Ref: CC6/AIG21001639/Upa3**

**ACCIDENT INVOLVING SKK 6889A(AIG) /SBT 629H / OTHERS AT/ALONG CTE TOWARDS CITY (B/F ANG MO KIO AVE 5 EXIT 14) ON 02/02/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SBT629H against your insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	03 Feb 2021 16:00	<b>Clm Dtl Modified</b>	Claimant's Name: -> TAY THIAM SENG.	[A] HOW MEI KWAN
2	03 Feb 2021 16:00	<b>Clm Veh Model Changed</b>	(205960) KIA CERATO 1.6 SX (A).	[A] HOW MEI KWAN
3	03 Feb 2021 16:00	<b>Clm Created</b>	Reg No: SBT629H. Acct Date: 2021/02/02. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Tokio Marine Insurance Singapore Ltd (HQ). Workshop: Hock Wah Motor Workshop Pte Ltd (Bedok)	[A] HOW MEI KWAN
4	03 Feb 2021 16:00	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	03 Feb 2021 16:00	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/02/15	[A] HOW MEI KWAN
6	03 Feb 2021 16:00	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	03 Feb 2021 16:00	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	03 Feb 2021 16:01	<b>Label Added</b>	(19):Fastlane.	[A] HOW MEI KWAN
9	03 Feb 2021 16:01	<b>Adj Adjuster Assigned</b>	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
10	09 Feb 2021 18:40	<b>Video Downloaded</b>	Downloaded SBT629H vs SKK6889A-TP VIDEO	[I] Tee, Chee-Wah
11	15 Feb 2021 04:02	<b>Video Downloaded</b>	Downloaded SBT629H vs SKK6889A-OI VIDEO(FRONT)	[I] Tee, Chee-Wah
12	15 Feb 2021 04:02	<b>Video Downloaded</b>	Downloaded SBT629H vs SKK6889A-TP VIDEO	[I] Tee, Chee-Wah
13	22 Mar 2021 14:40	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
14	22 Mar 2021 14:40	<b>Clm Dtl Modified</b>	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	22 Mar 2021 14:41	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2009/04/02.	[A] JOANNE LEE KHANG MIN
16	22 Mar 2021 14:41	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
17	23 Mar 2021 12:25	<b>Adj Mandate Request</b>	Cur.Reg:603.50:Liability: 100%(B28:4cars c.c., OID 2nd car) *Quantum: (a)CORw/GST: \$481.50 + (b) LOU(2days x \$60.00): \$120.00 + (c)LTA/GIA search fee: \$2.00 = Total: \$603.50 *2 recommendation repair days *For your approval please.	[A] CHEW HSIAO TONG
18	24 May 2021 10:37	<b>Video Downloaded</b>	Downloaded SBT629H vs SKK6889A-TP VIDEO	[I] Lee, Ming-Yao
19	24 May 2021 10:38	<b>Video Downloaded</b>	Downloaded SBT629H vs SKK6889A-TP VIDEO	[I] Lee, Ming-Yao
20	24 May 2021 10:38	<b>Video Downloaded</b>	Downloaded SBT629H vs SKK6889A-OI VIDEO(FRONT)	[I] Lee, Ming-Yao
21	24 May 2021 10:39	<b>Video Downloaded</b>	Downloaded SBT629H vs SKK6889A-OI VIDEO(REAR)	[I] Lee, Ming-Yao
22	24 May 2021 10:40	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/02/15	[I] Lee, Ming-Yao
23	24 May 2021 10:40	<b>Adj Mandate Set</b>	Approved:603.50.	[I] Lee, Ming-Yao

Date From     Date To     Audit Type  

**ACTIVITY**

No record

**Merimen Billing for this case - Transaction History**

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2667657	03 Feb 2021 16:06:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SBT629H	SKK6889A	11.00
2668591	08 Feb 2021 15:02:22	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SBT629H	CHEW HSIAO TONG	xx.xx
2668592	08 Feb 2021 15:02:23	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SBT629H	CHEW HSIAO TONG	xx.xx
2668594	08 Feb 2021 15:02:26	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SBT629H	CHEW HSIAO TONG	xx.xx
2679260	22 Mar 2021 14:41:03	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SBT629H	SKK6889A	11.00