

Veron Chen (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 4 February 2021 11:08 AM
To: Veron Chen (LKKAUTO)
Subject: RE: Our Ref: WL.cp.20.21 Your Ref: YM 7842B [External General]

Lonpac External - General

20/21/21/VC00/024201

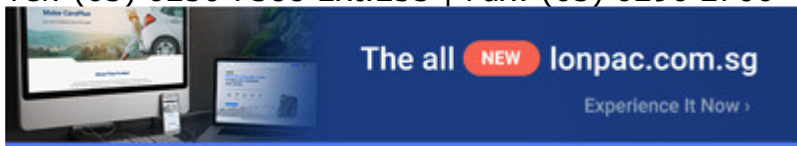
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Thursday, 4 February 2021 10:54 am
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>
Subject: RE: Our Ref: WL.cp.20.21 Your Ref: YM 7842B [External General]

Dear Gerald,

Kindly provides us claim number.

Dear Assignment Team,

Please remember to request for claim number.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Thursday, 4 February 2021 10:51 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Subject: Fw: Our Ref: WL.cp.20.21 Your Ref: YM 7842B [External General]

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, 3 February 2021 9:58 AM

To: 'Winston Low' <winstlow@singnet.com.sg>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>

Subject: RE: Our Ref: WL.cp.20.21 Your Ref: YM 7842B [External General]

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Sirs,

We are objecting to your list of Motor surveyors and shall proceed to appoint LKK Auto Consultants Pte Ltd for the PRI.

Please inform your client accordingly.

Aside to LKK – Attn : Nivtha,
For your necessary action

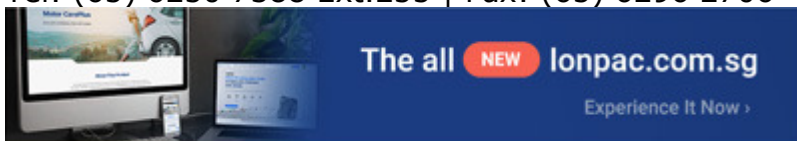
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Winston Low [<mailto:winstlow@singnet.com.sg>]
Sent: Wednesday, 3 February 2021 9:49 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Our Ref: WL.cp.20.21 Your Ref: YM 7842B [External General]

ACCIDENT INVOLVING SLF 5098L AND YM 7842B ALONG LORNIE HIGHWAY TOWARDS CENTRAL EXPRESSWAY ON 31 JANUARY 2021 AT ABOUT 1555 HOURS

Dear Sirs,

WITHOUT PREJUDICE

Our client object appointing your surveyors as a single joint expert.

We propose on the following surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert: -

1. Chang Fuh Keong, Dave
2. Stanley Fong
3. Nicky Seah Kwang Boon
4. Philip Foo
5. Ong Ah Keng, Kent
6. Thor Teck Soon, David
7. Lee Kok Weng
8. Andrew How

Please let us know within two (2) working days whether you are agreeable to the appointment of any of the above motor surveyors as a single joint expert.

Regards

M/s Winston Low & Partners
Advocates & Solicitors
111 North Bridge Road
#11-03 Peninsula Plaza
Singapore 179098

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]
Sent: 03 February 2021 07:34
To: 'Winston ' <winstlow@singnet.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Our Ref: WL.cp.20.21 Your Ref: YM 7842B [External General]

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Sirs,

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Nicholas Tey-Appraisal
2	Jackson Quek - Appraisal
3	Joshua Ong - Appraisal
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Steve Chen- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

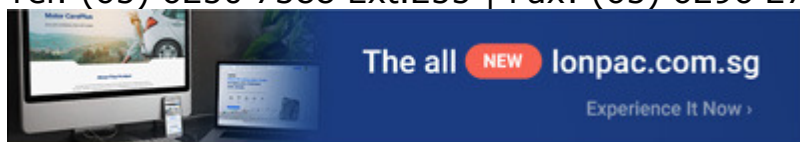
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

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Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Winston [<mailto:winstlow@singnet.com.sg>]

Sent: Tuesday, 2 February 2021 7:12 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: winstlow@singnet.com.sg

Subject: Our Ref: WL.cp.20.21 Your Ref: YM 7842B

ACCIDENT INVOLVING SLF 5098L AND YM 7842B ALONG LORNIE HIGHWAY TOWARDS CENTRAL EXPRESSWAY ON 31 JANUARY 2021 AT ABOUT 1555 HOURS

Dear Sirs,

1. We act for Mdm Su Sooi Hong, the owner(s) of vehicle no. SLF 5098L.
2. We are instructed to claim damages against you in connection with the above accident.
3. Pursuant to the State Courts NIMA Protocol, we hereby give you notice to conduct a pre-repair inspection of our client's motor vehicle at the under-stated workshop: -

Venue:	Neo Automotive Pte Ltd
Address:	53 Ubi Avenue 1 #05-44 Paya Ubi Industrial Park Singapore 408934
Contact:	Mrs Neo @ 9091 4853 / 6385 5262

4. TAKE NOTICE that you are required to respond to us within 2 working days (excluding Saturday, Sunday and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as waiver of the requirement for a pre-repair inspection and our client's repairers shall proceed to repair our client's vehicle.

Regards,

M/s Winston Low & Partners
Advocates & Solicitors
111 North Bridge Road
#11-03 Peninsula Plaza
Singapore 179098

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