

Nivitha (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Wednesday, 3 February 2021 2:34 PM
To: Anthony Cheong; assignments
Cc: jeanny@insurehub.com; Claims Dept of CTI
Subject: RE: SNM21D200639/C02/CB9839S/CHNGPW / FW: Accident involving SLR2387J & CB9839S 18.01.2021

Importance: High

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Anthony Cheong <cheonganthony@yahoo.com.sg>
Sent: Wednesday, 3 February 2021 12:24 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: jeanny@insurehub.com
Subject: Re: SNM21D200639/C02/CB9839S/CHNGPW / FW: Accident involving SLR2387J & CB9839S 18.01.2021

WITHOUT PREJUDICE

Your ref : SNM21D200639C02/CB9839S/Chngpw
Our ref : 2387/2021

Dear Adeline Chng,

we refer to your email dated 3 February 2021.

Our client has agreed to the usage of Kenneth Kong (LKK) as the Single Joint Expert to conduct the Pre-Repair Survey.

Kindly proceed to engage Kenneth Kong to perform the said Pre-Repair Survey in accordance with the NIMA Protocol.
Thank you and regards
Anthony Cheong
Claims
Lian Her Motors
H/p 91082728

On Wednesday, 3 February 2021, 11:15:48 am SGT, Adeline Chng <adeline.chng@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM21D200639C02/CB9839S/Chngpw

Your reference: SLR2387J

Dear Sirs

ACCIDENT INVOLVING CB9839S & SLR2387J ON 18/01/2021

We refer to your email of 02/02/2021

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)

6. Marcus Chua (LKK)

2. Chow Bo Xiong (FTA)

7. Kenneth Kong (LKK)

3. Ben Chua (FTA)

8. Adrian Ling (LKK)

4. Ng You Han (FTA)

9. Mohd Taufikh (LKK)

5. Henry Ng (FTA)

10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 3 February 2021 10:06 AM

To: cheonganthony@yahoo.com.sg; jeanny@insurehub.com; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D200639/C02/CB9839S/CHNGPW / FW: Accident involving SLR2387J & CB9839S 18.01.2021

Dear Adeline,

Please conduct PRS for SLR2387J. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge –Adeline Chng 63896155.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Anthony Cheong <cheonganthony@yahoo.com.sg>
Sent: Tuesday, 2 February 2021 10:54 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: jeanny <jeanny@insurehub.com.sg>
Subject: Accident involving SLR2387J & CB9839S 18.01.2021

WITHOUT PREJUDICE

Your ref:- CB9839S (China Taiping Insurance)
Our ref -: 2387/2021

Dear Sir/Mdm

We refer to the above matter.

Our client's vehicle **SLR2387J** was involved in the above accident with your insured's vehicle no **CB9839S on 18 Jan 2021**.

We are filing a third-party claim against your insured for negligence driving.

Kindly arrange for your surveyor to conduct a pre-repair survey of the vehicle.

Our client's vehicle can be inspected at the following address :

Blk 5038 #01-405 Ang Mo Kio Industrial Pk 2 Singapore 569541

If you fail to conduct the pre-repair inspection within the next 2 working days excluding Saturday, Sunday or Holiday. We will commence repairs thereafter without further reference to you.

Enclosed herewith a copy of the GIA/Police reports of **SLR2387J** for your kind perusal.

In the meantime, if you have any queries, please do not hesitate to contact me at **91082728** and I will be most happy to assist you.

Your kind attention to the above is much appreciated.

Best Regards
Anthony Cheong
Claims
Lian Her Motors