

# LAWRENCE LEE & CO

Advocates & Solicitors

李伟平律师楼

UEN: 53159236K

133 New Bridge Road #13-10  
Chinatown Point Singapore 059413  
tel: 6533 3680 fax: 6533 3689  
email: info@lawrencelee.com.sg

Your ref: (please advise)  
Our ref: LWP/QAS/4566/20/wt

2 February 2021

This is a letter of claim issued pursuant to  
the Non-Injury Motor Accident Practice  
Direction of the State Courts

Comfort Transportation Pte Ltd  
383 Sin Ming Drive  
GAS Building  
Singapore 575717

## CERTIFICATE OF POSTING

Dear Sirs

### **ACCIDENT AT FLYOVER FROM BKE TO KJE ON 17.11.20 INVOLVING GBH2821T & SHC2503S**

We act for UKA Leasing Pte Ltd, owner of the above vehicle GBH2821T.

We are instructed to claim against you in connection with the above accident involving our client's vehicle and vehicle SHC2503S owned by you and driven by your servant/agent one Eng Boon Hua at the material time.

We are instructed that the accident was caused by your servant/agent's negligent driving, management and/or control of your vehicle; for whose actions you are vicariously liable. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:-

#### Particulars

1. Cost of repairs	\$ 10,379.00	(\$9,700 plus GST)
2. Loss of use (12 days x \$120 pd)	\$ 1,440.00	

#### Disbursements

3. Survey fee	\$ 888.00
4. LTA fee	\$ 7.49
5. Legal costs	\$ 900.00
6. Miscellaneous	\$ 100.00

A copy of each of the following documents is enclosed:

1. LTA search with receipt;
2. Our client's LTA online enquiry;
3. Our client's GIA report;
4. Pro-Forma Invoice No. E201103 from QAS Auto Pte Ltd; and

5. Original Survey Report Ref 277/TP/2020 with 50 color photographs and Invoice No. 040121-277 from Sincere Appraisal Services Pte Ltd.

Please note that:

- a. If you are insured and you wish to claim under your insurance policy, you should immediately pass this letter to your insurer.
- b. You or your insurer should send us an acknowledgement of receipt of this letter within 14 days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against you without further notice to you or your insurer.
- c. If you have any witnesses or photographs of the accident scene, please send to us the witnesses' names/addresses/contact nos. or the photographs within 14 days of your receipt of this letter.
- d. If you have a counterclaim against our client arising out of the accident, you are also required to send to us a letter giving full particulars of the counterclaim together with all relevant supporting documents within 8 weeks of your receipt of this letter.

In the event that your vehicle had been driven by someone not in the capacity as your servant/agent, please inform us in writing within 14 days otherwise we will name you as a defendant in the Writ that may be issued and you may be liable for legal costs.

Yours faithfully



LEE WEE PENG LAWRENCE  
Secretary: Ms Tay Wan Ting  
Email: wanting@lawrencelee.com.sg

Encs

Cc India International Insurance Pte Ltd  
(Insurer of SHC2503S)  
64 Cecil Street  
#05 IOB Building  
Singapore 049711

POST/EMAIL

Cc Client

# Enquire Vehicle Owner Details

**Enquire Vehicle Owner Details ( As At 17 Nov 2020 / 07:45:00 )**

## Vehicle Owner Details

Owner ID Type:

**Company**

Owner ID:

**199303821R**

Owner Name:

**COMFORT TRANSPORTATION PTE LTD**

Registered Address Type:

**Private Residential (Condo Apt or House) / Shopping / Office Complexes**

Registered Block/House No.:

**383**

Registered Street Name:

**SIN MING DRIVE**

Registered Unit No.:

**-**

Registered Building Name:

**GAS BUILDING**

Registered Postal Code:

**575717**

## Vehicle Insurance Details

Vehicle No.:

**SHC2503S**

Make Description/Model:  
**MERCEDES BENZ / E 220 CDI BLUEEFFICIENCY**

Insurance Company Name:  
**INDIA INT'L INS PTE LTD**

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OK →

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## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type:	Company
Owner ID:	072Z

### Vehicle Details

Vehicle No.:	GBH2821T
Vehicle to be Exported:	Yes
Intended Deregistration Date:	17 Nov 2020
Vehicle Make:	TOYOTA
Vehicle Model:	HIACE VAN TURBO 5DR MT
Primary Colour:	White
Manufacturing Year:	2018
Engine No.:	1KD2796485
Chassis No.:	JTFHT02P100242131
Maximum Power Output:	-
Open Market Value:	\$28,138.00
Original Registration Date:	04 Apr 2018
First Registration Date:	04 Apr 2018
Transfer Count:	0
Actual ARF Paid:	\$1,407.00

### Intended PARF Rebate Details

PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00

### Intended COE Rebate Details

COE Expiry Date:	03 Apr 2028
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
PQP Paid:	\$31,040.00
COE Rebate Amount:	\$22,905.00
Total Rebate Amount:	\$22,905.00

The Information contained herein is correct as at 17 Nov 2020

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	17/11/2020 16:03
Date Of Accident	17/11/2020 07:45
Exact Location Of Accident	FLYOVER FROM BKE TO KJE
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	GBH2821T
<b>Insured/Policyholder</b>	
Name Of Registered Owner	UKA LEASING PTE LTD
Co Reg No	2XXXXX072Z
Email Address	QASAUTO2011@GMAIL.COM
Mobile Phone No	(LOCAL) +65-81811631
Alternative Phone No	OFFICE-67429983

### Vehicle Particulars

Manufacturer	TOYOTA
Model	HIACE-3.0 D (M)
Exact Purpose for which vehicle was being used at time of accident	WORK
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE

### Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	YES
Policy Number	5111756127
Cover Note Number	

### Driver

Name of Driver	MOHD HELMI BIN HASHIM
Passport No/FIN	GXXXX181P
Date Of Birth	15/06/1983
Occupation	OUTDOOR
Date Of Driving Pass	03/06/2014
Driving Experience	6 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-81811631
Fax Number	
Contact Number	
EEmail Address	NOEMAIL

Address	NA
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	CHAIN COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	3
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

I WAS DRIVING ON THE FLYOVER FROM BKE TO KJE ON THE RIGHT LANE. VEHICLE C SLOW DOWN AND I FOLLOWED SLOW DOWN TOO. HOWEVER VEHICLE B CAME FROM BEHIND AND HIT ONTO MY REAR PORTION AND CAUSED MY VEHICLE TO PUSH FORWARD AND HIT VEHICLE C REAR PORTION.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SHC2503S
Vehicle Make/Model/Colour	MERCEDES TAXI
Details Of Properties	
Vehicle Category	TAXI
Name of Driver	ENG BOON HUA
NRIC/Passport Number	SXXXX305D
Contact Number	96698129
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

#### DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number	SLB4455S
Vehicle Make/Model/Colour	HONDA CRV
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	SUDIN BIN MAMAT
NRIC/Passport Number	SXXXX122Z
Contact Number	91279138
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	



SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)  
I understand, acknowledge, agree and consent that:
  - (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
    - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
    - (ii) investigating the accident and/or my claims;
    - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
    - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
    - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
  - (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
  - (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
  - (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
  - (e) the information so collected under (d) above may be shared / disclosed:
    - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
    - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature  
Date & Time:

*[Handwritten Signature]*

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

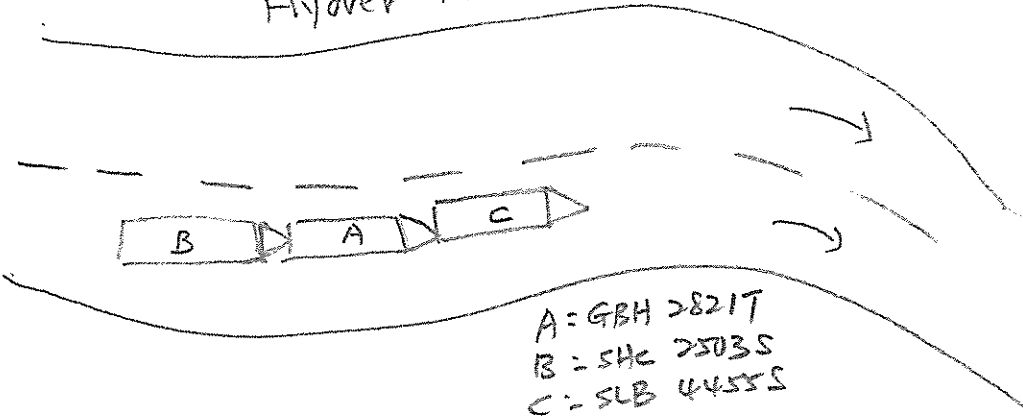


Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

17-NOV-20

### SKETCH PLAN

Flyover BKE to KJE



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was driving an flyover from BEE to IJE on the right lane. Vehicle 'C' slowdown. and I followed slow down too. However Vehicle 'B' Came from behind and hit into my rear portion and caused my car to pushed forward and hit vehicle C rear portion.

## DECLARATION

I/We declare the foregoing particulars are true in every respect



e in every respect.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

17-NOV-20



Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

Accident Photo





Accident Photo



Accident Photo





Accident Photo



Accident Photo





Accident Photo





Accident Photo



Accident Photo





Accident Photo



Accident Photo





**QAS Auto Pte Ltd**  
3018A Ubi Road 1 #01-23  
Singapore 408711  
+65 67429983  
qasauto2011@gmail.com  
GST Registration No. : 201027141K

**ADDRESS**

UKA Leasing Pte Ltd  
3018A Ubi Road 1 #01-23  
Singapore 408711

**PROFORMA E201103**  
**INVOICE NO.**  
**DATE 04/01/2021**

**VEHICLE NO.**  
GBH2821T

**MAKE & MODEL**  
Toyota Hiace

NO	DESCRIPTION	QTY	GST	AMOUNT
1	Lump sum repair  ( Accident on 17/11/2020 / SHC2503S At Flyover from BKE to KJE )	1	7% SR	9,700.00

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SUBTOTAL	9,700.00
GST TOTAL	679.00
<b>TOTAL</b>	<b>S\$10,379.00</b>

Cheque should be made payable to "QAS Auto Pte Ltd".  
Please write Invoice Number(s) on the back of the cheque.



SINCERE APPRAISAL SERVICES PTE LTD Co.Reg no: 201800639R

60 Paya Lebar Road #07-41 Paya Lebar Square Singapore 409051

Tel : 6636 4628 E-mail : office@sincereappraisal.com.sg

## INVOICE

**Uka Leasing Pte Ltd**  
**C/O QAS Auto Pte Ltd**  
**Blk 3018A**  
**Ubi Road 1 #01-23**  
**Singapore 408711**

**Invoice No:** 040121-277  
**Our ref:** 277/TP/2020  
**Date:** 4/1/2021

**Claim Type:** Third Party  
**Vehicle Reg No:** GBH2821T  
**Vehicle Make/Model:** Toyota Hiace

**Date of Loss:** 17/11/2020  
**Claimant:** Uka Leasing Pte Ltd

Description	Amount (S\$)
1. Professional Fee (including Transport, 58 Photographs and Miscellaneous charges)	888
<b>Total</b>	<b>888</b>
Singapore Dollar: Eight hundred and eighty eight dollars only.	

Cheques should be crossed A/C PAYEE and made payable to Sincere Appraisal Services Pte Ltd



**Sincere Appraisal Services Pte Ltd**





# SINCERE

APPRAISAL SERVICES PTE LTD

## VEHICLE DAMAGE INSPECTION REPORT

Our Ref: 277/TP/2020

Date: 4/1/2021

### REFERENCE

Date of loss: 17/11/2020  
Claimant: Uka Leasing Pte Ltd

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	GBH2821T	Make &	Toyota
Reg date:	4/4/2018	Model	Hiace
Colour:	White	Engine No:	1KD2796485
Type:	Van	Chassis No:	JTFHT02P100242131
Type of Claims:	Third Party	Odometer No:	33310km
		Engine Cap:	2982cc

### CONDITION OF VEHICLE AT THE TIME OF SURVEY (STATIC ONLY)

General Condition: Good	Steering: Good	Engine Modification: Nil
Paint work: Good	Handbrake: Good	Pre-accident
	Footbrake: Good	Damage: Nil

### CONDITION OF TYRES

Front Left Size:	Bridgestone 195R15C 70%	Front Right Size:	Bridgestone 195R15C 70%
Rear Left Size:	Bridgestone 195R15C 70%	Rear Right Size:	Bridgestone 195R15C 70%

*The above percentages represent the remaining life of the tyre threads*

### COST OF REPAIRS

Parts	Repairer S\$	Adjuster S\$
	\$ 10,970.00	\$ 7,810.00
Labour	\$ 5,240.00	\$ 4,280.00
Calculated Cost (S\$) :	\$ 16,210.00	\$ 12,090.00

**Recommended Lump Sum Repair Cost (S\$) : \$ 9,700.00**

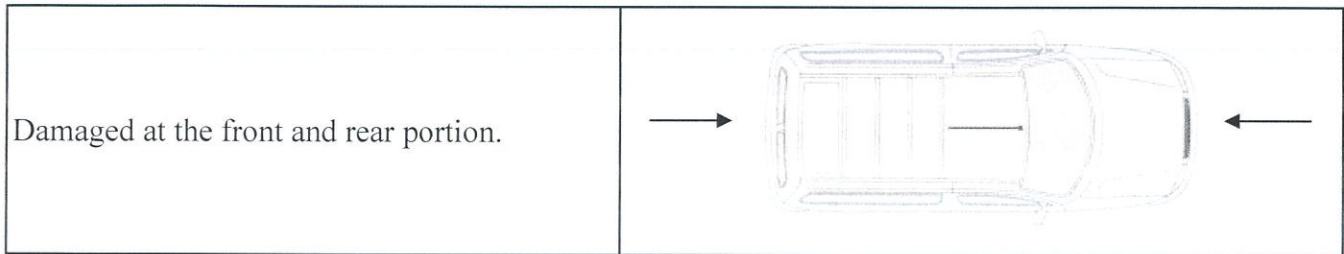
Date of Assignment:	19/11/2020	Inspected At:	QAS Auto Pte Ltd
Date Inspected:	19/11/2020		Blk 3018A
Est. repair Period:	12 days		Ubi Road 1 #01-23
			Singapore 408711

**SINCERE APPRAISAL SERVICES PTE LTD** Co.Reg no: 201800639R

60 Paya Lebar Road #07-41 Paya Lebar Square Singapore 409051

Tel : 6636 4628 E-mail : office@sincereappraisal.com.sg

### POINT OF IMPACT



### BRIEF CIRCUMSTANCES OF ACCIDENT

The Insured's vehicle collided onto the Third Party's vehicle along flyover from BKE Expressway to KJE Expressway.

### GENERAL DESCRIPTION OF DAMAGES

Our visual inspection of the vehicle revealed that the damages noted are at the front and rear portion.

### SPECIAL REMARKS

We have inspected the actual damages found on the vehicle and recommend the replacement of parts and repairs accordingly. The estimated repair cost is \$16,210.00. The repairer has agreed to undertake the repairs at our adjusted lump sum amount of \$9,700.00.

We have not authorised the repair. Under normal circumstances, estimated **12** working days are required to repair the vehicle.

We are pleased to advise that the inspection work was carried out accordingly, and hereby submit our Inspection Report and photographs.



**Dave Chang**  
Automotive Appraiser  
AUTO. ENG, CAE, CGI  
MIRTE, MSAAA, MTM

Automotive Appraiser: Dave Chang

*Please note that this report is solely based on our findings at the time and place of inspection. This inspection has been carried out to our best knowledge and ability. Any other liability is hereby excluded.*



## ANNEX A

**REPAIR DETAILS**

## Recommended Parts

No	Qty	Description	Condition	Repairer's Amount	Adjuster's Amount
1	1	Front bumper assy	dented/grazed	\$ 1,018.00	\$ 1,018.00
2	1	Front bumper left bracket	bent/necessary	\$ 51.00	\$ 51.00
3	1	Front bumper left fog lamp garnish	necessary	\$ 80.00	\$ 80.00
4	1	Front bonnet assy	repair	\$ 1,600.00	\$ -
5	1	Front left headlamp	cracked	\$ 2,280.00	\$ 2,280.00
6	1	Front right headlamp	intact	\$ 2,280.00	\$ -
7	1	Front left corner panel	dented	\$ 283.00	\$ 283.00
				\$ 7,592.00	\$ 3,712.00
Less 25%				\$ 1,898.00	\$ 928.00
				\$ 5,694.00	\$ 2,784.00
<u>Special Nett Items</u>					
1	10	Front bumper clips	necessary	\$ 65.00	\$ 50.00
2	1	Front no plate	necessary	\$ 100.00	\$ 80.00
3	1	Front bonnet company sticker	necessary	\$ 150.00	\$ 120.00
				\$ 315.00	\$ 250.00
<b>Total Parts</b>				<b>\$ 6,009.00</b>	<b>\$ 3,034.00</b>

## ANNEX A

**REPAIR DETAILS**

## Recommended Parts

No	Qty	Description	Condition	Repairer's Amount	Adjuster's Amount
1	1	Rear bumper assy	dented/bent	\$ 1,012.00	\$ 1,012.00
2	1	Rear bumper left bracket	bent/necessary	\$ 66.00	\$ 66.00
3	1	Rear bumper right bracket	bent/necessary	\$ 66.00	\$ 66.00
4	1	Rear bumper inner beam	bent/necessary	\$ 287.00	\$ 287.00
5	1	Rear tailgate assy	dented/cracked	\$ 1,878.00	\$ 1,878.00
6	1	Rear tailgate weatherstrip	warped	\$ 288.00	\$ 288.00
7	1	Rear tailgate centre logo	necessary	\$ 68.00	\$ 68.00
8	1	Rear end lower panel	dented	\$ 1,275.00	\$ 1,275.00
9	1	Rear windscreen glass moulding	necessary	\$ 188.00	\$ 188.00
				\$ 5,128.00	\$ 5,128.00
Less 25%				\$ 1,282.00	\$ 1,282.00
				\$ 3,846.00	\$ 3,846.00
<u>Special Nett Items</u>					
1	12	Rear bumper clips	necessary	\$ 65.00	\$ 50.00
2	1	Rear end lower panel sealant	necessary	\$ 150.00	\$ 120.00
3	2	Rear bumper reverse sensor	malfunction	\$ 270.00	\$ 250.00
4	1	Rear no plate	necessary	\$ 100.00	\$ 80.00
5	1	Rear tailgate company sticker	necessary	\$ 350.00	\$ 300.00
6	1	Rear tailgate 70km/h sticker	necessary	\$ 80.00	\$ 50.00
7	1	Rear windscreen glass sealant	necessary	\$ 100.00	\$ 80.00
				\$ 1,115.00	\$ 930.00
<b>Total Parts</b>				<b>\$ 4,961.00</b>	<b>\$ 4,776.00</b>

## ANNEX B

**REPAIR DETAILS**

## Recommended Labour

No	Description	Repairer's Amount	Adjuster's Amount
1	Labour for panel beating, cut, weld, straighten front affected area and replace front damaged parts.	\$ 1,000.00	\$ 800.00
2	To putty and spray painting front portion.	\$ 1,000.00	\$ 800.00
3	To check wiring and focus front headlamp.	\$ 50.00	\$ 30.00
4	To apply anti rust proofing to front affected area.	\$ 140.00	\$ 120.00
5	Labour for panel beating, cut, weld, straighten rear affected area and replace rear damaged parts.	\$ 1,200.00	\$ 1,000.00
6	To putty and spray painting rear portion.	\$ 1,200.00	\$ 1,000.00
7	To check rear lighting and wiring.	\$ 50.00	\$ 30.00
8	To remove and install rear inner garnish and trim to facilitate the repair.	\$ 140.00	\$ 120.00
9	To apply anti rust proofing to rear affected area.	\$ 140.00	\$ 120.00
10	To remove and install rear bumper reverse sensor.	\$ 80.00	\$ 60.00
11	To remove and install rear windscreen glass to facilitate the repair.	\$ 140.00	\$ 120.00
12	Towing service.	\$ 100.00	\$ 80.00
<b>Total labour :</b>		<b>\$ 5,240.00</b>	<b>\$ 4,280.00</b>

## ANNEX C

**REPAIR DETAILS**

## Adjusted Repair Cost

	Repairer's Amount	Adjuster's Amount
Total parts :	\$ 10,970.00	\$ 7,810.00
Total labour :	\$ 5,240.00	\$ 4,280.00
<b>Total repair cost :</b>	<b>\$ 16,210.00</b>	<b>\$ 12,090.00</b>

Adjusted Repair Cost (Lump Sum Repair)

\$ 9,700.00