MESSAGES

CLAIMS



| General & Workshop Detail | ls Vehicle & Driver Details | Vehicle Condition | Taxes & Ratio | Parts & Labour | Miscellaneous | Summary | |
|---------------------------|-----------------------------|-------------------|---------------------------|----------------|----------------------------------|---------|--|
| General Details | | | Workshop De | tails | | | |
| Involving | TPVD TOYOTA (GBH3969U) | | Total Rebate Am | nount 219 | 17 | | |
| Date of Loss | 1 February 2021 | | Nett Loss Amou | nt \$40,0 | 983.00 | | |
| Time of Loss | 15.40 | | Assigned Works | shop LKK | LKK AUTO CONSULTANTS PTE LTD (TF | | |
| Loss Description | EU1222A (INSD) C/W GBH3969U | I | Days of work completion * | 20 | | | |
| Comment | | | completion | | | | |

MESSAGES

CLAIMS



| General & Worksho | op Details Vehicle | & Driver Details | Vehicle Condition | Taxes & Ratio | Parts & La | abour • | Miscellaneous | Summar | У |
|----------------------|-----------------------|------------------|-------------------|-------------------|------------|----------------|---------------|----------------------|---|
| Vehicle & Driver I | Details | | | | | | | | |
| Vehicle Registration | # GBH3969U | | | Purchase Date | | dd/mm/ | уууу | | |
| Registration State | SINGAPORE | : | | Registration Date | * | 16/05/2 | 2018 | | |
| Mileage | 63534 | | | Age of Vehicle | | 2 | | | |
| CATEGORY | POLICY INFORMATION | ASSESSMENT INF | ORMATION | Driver Details | | | | | |
| Manufacturing | | 2018 | | CATEGORY | FN0 INF | OL ORMATION | | T SURVEY DRMATION | |
| Year | | | | Driver Name | PH MI | ANG SUE N | | | |
| Make | TPVD | ТОУОТА | | | | | | | |
| | | | | Date of Birth | | | dd | l/mm/yyyy | |

| Model CATEGORY | TOYOTA POLICY INFORMATION | HIACE VAN TURBO 5D | CATEGORY Age | FNOL INFORMATION | POST SURVEY INFORMATION |
|--------------------|---------------------------------|--------------------|----------------------------|---------------------|----------------------------|
| Туре | | • | Occupation | Unknown | |
| Type of Paint | | | Education Qualification | Other | • |
| Chassis No | | JTFHT02P900241695 | Driving Experience | 0 | |
| Engine No | | 1KD2791938 | Driver License # | | |
| Engine Capacity | | 2982 | License Type | | • |
| Sum Insured | | 0 | License Issue Date | | dd/mm/yyyy 🛗 |
| Market Value | | 62000 | License Expiration Date | | dd/mm/yyyy 🏥 |

| CATEGORY Address | FNOL INFORMATION Singapore | POST SURVEY |
|---------------------|----------------------------------|-------------|
| Address type | Personal Correspondence | • |
| Gender | Unknown | • |
| Marital status | Unknown | • |
| Identification # | TBC | |
| | | |

MESSAGES

CLAIMS



| General & Workshop Det | rails Vehicle & Driver Details | Vehicle Condition | Taxes & Ratio | Parts & Labo | our | Miscellaneous | Summary |
|--|--------------------------------|-----------------------------|----------------------------|--------------|--------|---------------|----------|
| Detailed Assessment | | | Condition of Veh | nicle at tim | e of s | survey | |
| Inspection Date * | 02/02/2021 | | General condition | | Good | | ~ |
| Total Loss | Yes No | | Steering (Serviceab | No | | | |
| Towing Charges | 0 | | Footbrake (Service: | able) | Yes | No | |
| Voluntary Excess Compulsory Excess | 0 | | Handbrake (Serviceable) | | Yes | No | |
| Young/Inexperienced/ Unnamed Driver | 0 | | Engine Modificatio | n | Yes | No | |
| Excess | | Pre-accident condition Good | | | | ~ | |

| Other Excess | | Tyre Condition | |
|------------------|----------------|-----------------|----------------|
| Age of Tyres | | Spare wheel | |
| Front Tyre Size | 195R15C | Rear Tyre Size | 195R15C |
| Front left side | BRIDGESTONE6mm | Rear left side | BRIDGESTONE6mm |
| Front right side | BRIDGESTONE6mm | Rear right side | BRIDGESTONE6mm |

MESSAGES

CLAIMS



| General & Workshop Deta | ils Vehicle & D | Vehicle & Driver Details Veh | | lition | on Taxes & Ratio Parts & I | | abour | Miscellaneous | Summary | |
|----------------------------|------------------|------------------------------|-----|--------|----------------------------|------|-------|---------------|---------|--|
| Tax Eligibility & Addition | nal Deduction fo | or Parts | | | | | | | | |
| Depr./Bttr% | | | | | Salvage% | | | | | |
| Discount% | 25 | | | | Settlement% | | 100 | | | |
| Paint Labour/Material R | latio | | | | | | | | | |
| Paint Labour Ratio | 20 | | | | Paint Material Ra | atio | 80 | | | |
| Cash Loss | | | Yes | No | | | | | | |
| Part Supplied by AXA | | | Yes | No | | | | | | |

MESSAGES

General & Workshop Details Vehicle & Driver Details Vehicle Condition Taxes & Ratio

CLAIMS

Assessment Details

| Parts | | | | | | | | | | | | | | _ | |
|-------|---------|----------|--------------|----------|---------------------------------------|-------------|--------------------------|--------------------------|------------------------|-----------------|---------------|--------------|---------------------|--------------------|-------------------|
| Add | Approve | Deny | Submit A | All | | | | | | | | | | | |
| | EDIT | SR NO | QUAN TITY | MATERIAL | PART NAME | CONDITION | LIST PRICE (WORKSHOP) | LIST PRICE (SURVEYOR) | SUPPLEMENTARY PARTS | DEPR./ BTTR% | DISC OUNT% | SALV AGE% | ESTIMATED AMOUNT | ADJUSTED AMOUNT | ACTION (PARTS) |
| | Ø | 0 | 1 | | FRONT BUMPER | Damaged | 0 | 541.2 | No | | 25 | | | 405.9 | Reviewinį |
| | Ø | 0 | 2 | | FRONT BUMPER SIDE HOLDER | Necessary | 0 | 66.5 | No | | 25 | | | 99.75 | Reviewinį |
| | Ø | 0 | 1 | | FRONT BUMPER FOG LAMP N/S | Cracked | 0 | 284.1 | No | | 25 | | | 213.08 | Reviewinį |
| | Ø | 0 | 1 | | FRONT BUMPER FOG LAMP O/S | Serviceable | 0 | 0 | No | | 25 | | | 0 | Deny |
| | D | 0 | 1 | | FRONT BUMPER FOG LAMP COVER N/S | Deformed | 0 | 62.1 | No | | 25 | | | 46.58 | Reviewinį |
| | D | 0 | 1 | | FRONT BUMPER FOG LAMP COVER O/S | Serviceable | 0 | 0 | No | | 25 | | | 0 | Deny |
| | Ø | 0 | 1 | | FRONT BUMPER LOWER GRILLE | Deformed | 0 | 178.1 | No | | 25 | | | 133.58 | Reviewinį |

Parts & Labour Miscellaneous

Summary

| EDIT | SR NO | QUAN TITY | MATERIAL | PART NAME | CONDITION | LIST PRICE (WORKSHOP) | LIST PRICE (SURVEYOR) | SUPPLEMENTARY PARTS | DEPR./ BTTR% | DISC OUNT% | SALV AGE% | ESTIMATED AMOUNT | ADJUSTED AMOUNT | ACTION (PARTS) |
|------|----------|--------------|----------|---------------------------------------|-------------|--------------------------|--------------------------|------------------------|-----------------|---------------|--------------|---------------------|--------------------|-----------------------|
| Ď | 0 | 1 | | FRONT BUMPER REINFORCEMENT | Bent | 0 | 361 | No | | 25 | | | 270.75 | Reviewinį |
| Ø | 0 | 2 | | FRONT BUMPER REINFORCEMENT STAY | Bent | 0 | 198 | No | | 25 | | | 297 | Reviewinį |
| Ď | 0 | 1 | | FRONT BUMPER TOP BEAM | Bent | 0 | 189.6 | No | | 25 | | | 142.2 | Reviewinį |
| Ď | 0 | 1 | | FRONT BUMPER BRACKET N/S | Bent | 0 | 98.2 | No | | 25 | | | 73.65 | Reviewinį |
| P | 0 | 1 | | FRONT BUMPER BRACKET O/S | Serviceable | 0 | 0 | No | | 25 | | | 0 | Deny |
| Ď | 0 | 1 | | FRONT GRILLE | Cracked | 0 | 496.8 | No | | 25 | | | 372.6 | Reviewinį |
| P | 0 | 1 | | FRONT GRILLE BASE | Cracked | 0 | 326.4 | No | | 25 | | | 244.8 | Reviewinį |
| Ø | 0 | 3 | | FRONT GRILLE CHROME MOULDING | Cut | 0 | 155 | No | | 25 | | | 348.75 | Reviewinį |
| Ď | 0 | 2 | | HEADLAMP | Cracked | 0 | 745 | No | | 25 | | | 1117.5 | Reviewinį |
| | 0 | 1 | | BONNET | Repair | 0 | 0 | No | | 25 | | | 0 | Deny |
| Ď | 0 | 1 | | BONNET LOGO | Necessary | 0 | 75 | No | | 25 | | | 56.25 | Reviewinį |
| Ď | 0 | 2 | | BONNET HINGE | Serviceable | 0 | 0 | No | | 25 | | | 0 | Deny |
| Ø. | 0 | 1 | | BONNET LOCK | Damaged | 0 | 88.9 | No | | 25 | | | 66.68 | Reviewin _į |

| EDIT | SR NO | QUAN TITY | MATERIAL | PART NAME | CONDITION | LIST PRICE (WORKSHOP) | LIST PRICE (SURVEYOR) | SUPPLEMENTARY PARTS | DEPR./ BTTR% | DISC OUNT% | SALV AGE% | ESTIMATED AMOUNT | ADJUSTED AMOUNT | ACTION (PARTS) |
|------|----------|--------------|----------|---|-------------|--------------------------|--------------------------|------------------------|-----------------|---------------|--------------|---------------------|--------------------|-------------------|
| Ď | 0 | 1 | | FRONT BRACE PANEL | Bent | 0 | 98.4 | No | | 25 | | | 73.8 | Reviewinį |
| Ø | 0 | 2 | | FRONT CORNER PANEL | Repair | 0 | 0 | No | | 25 | | | 0 | Deny |
| Ď | 0 | 1 | | FRONT SUPPORT PANEL | Buckled | 0 | 464.2 | No | | 25 | | | 348.15 | Reviewinį |
| Ď | 0 | 1 | | FRONT SUPPORT PANEL TOP COVER | Deformed | 0 | 187.4 | No | | 25 | | | 140.55 | Reviewinį |
| Ď | 0 | 1 | | AIR CON CONDENSER | Damaged | 0 | 1216.1 | No | | 25 | | | 912.08 | Reviewinį |
| Ď | 0 | 2 | | AIR CON CONDENSER LOWER MOUNTING | Necessary | 0 | 25 | No | | 25 | | | 37.5 | Reviewinį |
| Ď | 0 | 1 | | AIR CON CONDENSER DISCHARGE PIPE | Serviceable | 0 | 0 | No | | 25 | | | 0 | Deny |
| Ď | 0 | 1 | | AIR CON CONDENSER SUCTION PIPE | Serviceable | 0 | 0 | No | | 25 | | | 0 | Deny |
| Ď | 0 | 1 | | AIR CON CONDENSER LIQUID PIPE | Serviceable | 0 | 0 | No | | 25 | | | 0 | Deny |
| Ø | 0 | 1 | | AIR CON FAN ASSY | Cracked | 0 | 415.6 | No | | 25 | | | 311.7 | Reviewinį |
| Ď | 0 | 1 | | RADIATOR | Dented | 0 | 1495 | No | | 25 | | | 1121.25 | Reviewinį |

| EDIT | SR NO | QUAN TITY | MATERIAL | PART NAME | CONDITION | LIST PRICE (WORKSHOP) | LIST PRICE (SURVEYOR) | SUPPLEMENTARY PARTS | DEPR./ BTTR% | DISC OUNT% | SALV AGE% | ESTIMATED AMOUNT | ADJUSTED AMOUNT | ACTION (PARTS) |
|------|----------|--------------|----------|--|-------------|--------------------------|--------------------------|------------------------|-----------------|---------------|--------------|---------------------|--------------------|-------------------|
| Ď | 0 | 1 | | RADIATOR TOP HOSE | Serviceable | 0 | 0 | No | | 25 | | | 0 | Deny |
| D | 0 | 1 | | RADIATOR FAN ASSY | Cracked | 0 | 428.9 | No | | 25 | | | 321.68 | Reviewinį |
| Ď | 0 | 1 | | FAN COMBINATION SHROUD | Cracked | 0 | 295 | No | | 25 | | | 221.25 | Reviewinį |
| D | 0 | 1 | | INTERCOOLER | Serviceable | 0 | 0 | No | | 25 | | | 0 | Deny |
| Ď | 0 | 1 | | INTERCOOLER COWLING | Serviceable | 0 | 0 | No | | 25 | | | 0 | Deny |
| Ď | 0 | 1 | | WIPER WASHER TANK | Cracked | 0 | 89.7 | No | | 25 | | | 67.28 | Reviewinį |
| P | 0 | 1 | | WIPER WASHER TANK MOTOR | Serviceable | 0 | 0 | No | | 25 | | | 0 | Deny |
| Ø | 0 | 1 | | FRONT LH DOOR | Buckled | 0 | 1438.5 | No | | 25 | | | 1078.88 | Reviewinį |
| Ø | 0 | 1 | | FRONT LH DOOR HINGE (LOWER BENT) | Bent | 0 | 131 | No | | 25 | | | 98.25 | Reviewinį |
| P | 0 | 1 | | FRONT LH DOOR WEATHERSTRIPE | Serviceable | 0 | 0 | No | | 25 | | | 0 | Deny |
| D | 0 | 1 | | FRONT LH DOOR PILLAR | Buckled | 0 | 631.4 | No | | 25 | | | 473.55 | Reviewinį |
| D | 0 | 1 | | FRONT LH DOOR STEP PANEL | Repair | 0 | 0 | No | | 25 | | | 0 | Deny |

| | EDIT | SR NO | QUAN TITY | MATERIAL | PART NAME | CONDITION | LIST PRICE (WORKSHOP) | LIST PRICE (SURVEYOR) | SUPPLEMENTARY PARTS | DEPR./ BTTR% | DISC OUNT% | SALV AGE% | ESTIMATED AMOUNT | ADJUSTED AMOUNT | ACTION (PARTS) |
|--------|---------|----------|---------------|--------------------|--|-------------|---------------------------|--------------------------|------------------------|--------------------------|---------------|------------------------|---------------------|--------------------|-----------------------|
| | Ø | 0 | 1 | | FRONT LH DOOR STEP PANEL GARNISH | Damaged | 0 | 220.5 | No | | 25 | | | 165.38 | Reviewin _į |
| | Ø | 0 | 1 | | AIR CON BLOWER | Serviceable | 0 | 0 | No | | 25 | | | 0 | Deny |
| | Ø | 0 | 1 | | AIR CON EVAPORATOR | Serviceable | 0 | 0 | No | | 25 | | | 0 | Deny |
| | Ø | 0 | 1 | | FRONT LH SHOCK ABSORBER | Bent | 0 | 325 | No | | 25 | | | 243.75 | Reviewinį |
| 0 | Ø | 0 | 1 | | FRONT LH LOWER ARM | Bent | 0 | 385.5 | No | | 25 | | | 289.13 | Reviewinį |
| | Ø | 0 | 1 | | FRONT LH KNUCKLE ARM | Damaged | 0 | 451.5 | No | | 25 | | | 338.63 | Reviewinį |
| | Ø | 0 | 1 | | FRONT LH WHEEL HUB C/W BEARING | Necessary | 0 | 304.7 | No | | 25 | | | 228.53 | Reviewinį |
| | Ø | 0 | 1 | | STEERING RACK & PINION | Serviceable | 0 | 0 | No | | 25 | | | 0 | Deny |
| | Ø | 0 | 1 | | FRONT WINDSCREEN MOULDING | Serviceable | 0 | 0 | No | | 25 | | | 0 | Deny |
| Labour | | | | | | | | | | | | | | | |
| Add | Approve | Deny | Submit A | All | | | | | | | | | | | |
| | EDIT | SR NO | REPA (LABC | IR/REPLACE DUR) | PART NAME | | ESTIMATE LABOUR AMOUNT | ADJUSTED L AMOUNT | | ESTIMATE PAINT AMOUNT | | DJUSTED PAINT MOUNT | | TION BOUR) | COMMENT |
| | Ø | 0 | | | PANEL BEATING, I AND REFIT PARTS | | 0 | 1400 | | 0 | 0 | | Rev | viewing | |

| EDIT | SR NO | REPAIR/REPLACE (LABOUR) | PART NAME | ESTIMATE LABOUR AMOUNT | ADJUSTED LABOUR AMOUNT | ESTIMATE PAINT AMOUNT | ADJUSTED PAINT AMOUNT | ACTION (LABOUR) | COMMENT |
|------|----------|----------------------------|---|---------------------------|---------------------------|--------------------------|--------------------------|--------------------|---------|
| Ø | 0 | | SPRAY PAINTING TO AFFECTED AREA | 0 | 1200 | 0 | 0 | Reviewing | |
| Ø | 0 | | WIRING CHECK | 0 | 30 | 0 | 0 | Reviewing | |
| Ø | 0 | | TO SPRAY TUFF COAT | 0 | 120 | 0 | 0 | Reviewing | |
| Ď | 0 | | TO REMOVE CONDENSER AND TO TOP UP AIR CON GAS | 0 | 60 | 0 | 0 | Reviewing | |
| Ø | 0 | | TO REMOVE AND REFIT RADIATOR | 0 | 60 | 0 | 0 | Reviewing | |
| Ø | 0 | | TO REMOVE DASHBOARD | 0 | 0 | 0 | 0 | Deny | |
| Ø | 0 | | TO REMOVE FRONT WINDSCREEN | 0 | 0 | 0 | 0 | Deny | |
| Ø | 0 | | TO TRANSFER DOOR FITTINGS | 0 | 80 | 0 | 0 | Reviewing | |
| Ø | 0 | | TO REMOVE INTERCOOLER | 0 | 40 | 0 | 0 | Reviewing | |
| Ø | 0 | | TO REMOVE AIR CON BLOWER & EVAPORATOR | 0 | 0 | 0 | 0 | Deny | |
| Ø | 0 | | TO REMOVE FRONT UNDERCARRIAGE | 0 | 220 | 0 | 0 | Reviewing | |
| Ø | 0 | | TO PERFORM WHEEL ALIGNMENT | 0 | 80 | 0 | 0 | Reviewing | |
| Ø | 0 | | TOWING FEES | 0 | 60 | 0 | 0 | Reviewing | |

MESSAGES

CLAIMS



| General & Workshop Details | | Vehicle & Driver I | Details Vehicle | e Condition | Taxes & Ratio | Parts & Labour | r Miscellaneous | Summa • | |
|----------------------------|---------|--------------------|------------------------------------|-------------|---------------------|--------------------|-----------------|------------|--|
| Add | Approve | Deny | Submit All | | | | | | |
| | EDIT | SR NO | NAME | ACTION | ESTIMATED AMOUNT | ADJUSTED AMOUNT | COMMENT | REMOVE | |
| | Ď | 0 | DAYS OF REPAIR : 12 DAYS | Reviewing | | 0 | | ŵ | |
| | ø | 0 | FRONT NUMBER PLATE | Reviewing | | 30 | MISSING | d | |
| | ø | 0 | FRONT NUMBER PLATE HOLDER | Reviewing | | 30 | DEFORMED | ш | |

| Ø | SR O NO | 1 SET FRONT BLAIMEPER CLIPS | REVION ing | ESTIMATED AMOUNT | ADJUSTED 30 AMOUNT | CODIO EMENATRY | T OVE |
|---|---------------|---|-------------------|---------------------|--------------------------|------------------|-------|
| | | 4 CET EDON'T | | | | | |
| | 0 | 1 SET FRONT GRILLE CLIPS | Reviewing | | 30 | NECESSARY | ŵ |
| ø | 0 | 1 SET FRONT SUPPORT PANEL TOP GARNISH CLIPS | Reviewing | | 20 | NECESSARY | Ü |
| Ď | 0 | RADIATOR COOLANT | Reviewing | | 40 | NECESSARY | ŵ |
| Ø | 0 | 1 SET INTERCOOLER COWLING CLIPS | Deny | | 0 | NOT NECESSARY | ŵ |
| Ø | 0 | FRONT LH DOOR VISOR | Reviewing | | 60 | NECESSARY | ŵ |
| | | 1 SET EDONT | | | | | |

| Ď | SR O NO | lh dook Nage Panel Garnish | Reviewi ng | ESTIMATED AMOUNT | ADJUSTED 20 AMOUNT | CUTIFICATION | T OVE |
|---|---------------|---|-------------------|---------------------|--------------------------|---------------------|-------|
| | | CLIPS | | | | | |
| | | | | | | | |
| P | 0 | FRONT LH DOOR COMPANY ADDRESS STICKER | Reviewing | | 30 | NECESSARY | ŵ |
| Ď | 0 | FRONT LH WHEEL RIM | Reviewing | | 200 | BENT | ŵ |
| | 0 | FRONT LH TYRE | Reviewing | | 180 | CUT | â |
| D | 0 | FRONT WINDSCREEN SEALANT | Deny | | 0 | NOT NECESSARY | ŵ |

MESSAGES

CLAIMS



Assessment Details

| General & Workshop Details | | Vehicle & Driver Details | Vehicle Condition | Taxes & Ratio | Parts & Labour | Miscellaneous | Summary |
|----------------------------|--|--------------------------|-------------------|--------------------------|----------------|---------------|---------|
| Estimated Claim Amount | | | | Adjusted Claim Amount | \$14,380 |).41 | |
| CATEGORY | | ESTIMATE | ADJUSTED | | | | |
| Spare Parts | | \$0.00 | \$10,360.41 | | | | |
| Labour | | \$0.00 | \$3,350.00 | | | | |
| Miscellaneous | | \$0.00 | \$670.00 | | | | |
| | | | | | | | |

Submit for Review

MESSAGES

CLAIMS



| Genera | General & Workshop Details | | Vehicle & Driver Details | | Vehicle Condition | Taxes & Rat | io Parts & La | abour • | Miscellaneous | Summary • |
|--------|----------------------------|----------|--------------------------|-----------|---------------------|--------------------|---------------|------------|---------------|--------------|
| Add | Approve | Deny | Submit All | | | | | | | |
| | EDIT | SR NO | NAME | ACTION | ESTIMATED AMOUNT | ADJUSTED AMOUNT | COMMENT | REMOV | /E | |
| | Ø | 0 | FINAL LUMP SUM | Reviewing | | 11500 | | ŵ | | |

MESSAGES

CLAIMS



Assessment Details

| General & Workshop Details | | Vehicle & Driver Details | Vehicle Condition | Taxes & Ratio | Parts & Labour | Miscellaneous | Summary |
|----------------------------------|--|--------------------------|-------------------|--------------------------|----------------|---------------|---------|
| Estimated Claim \$0.00 Amount | | | | Adjusted Claim Amount | \$11,500 |).00 | |
| CATEGORY | | ESTIMATE | ADJUSTED | | | | |
| Miscellaneous | | \$0.00 | \$11,500.00 | | | | |
| | | | | | | | |

Submit for Review