

### Teamwork Garage Pte Ltd

53 Ubi Avenue 1 #01-23/24 Singapore 408934

Paya Ubi Industrial Park

Tel: 6844 2475 Fax: 6844 2474

Email: claims@teamworkgarage.com

GST Register No: 201015366H

24rd March 2021

Our reference: 2102-03

Your reference: SMM7878R

AIG Asia Pacific Insurance Pte Ltd

BY HAND

78 Shenton Way

#08-16

Singapore 079120

Attn: Motor Claims Department

Dear Sir/ Madam,

Claimant: SOH BOON HAO

Address

BLK 419 JURONG WEST ST 42 #06-999 S(640419)

We are instructed by the above named to claim damages against your insured/your insured's driver in connection with a road accident on 30/01/2021 along KPE TWDS MCE involving our client's vehicle registration number SMS442D and vehicle registrations number **SMM7878R** driven by you/your insured's driver at the material time.

The accident was caused by your insured negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:-

Total	:	\$ 18,494.45
E-Day License (3Days x \$20)	:	\$60.00
LTA Search	:	\$7.45
Purchase 3P Report	:	\$29.00
Loss of Rental	:	\$ 1,920.00
Cost of Repair	:	\$ 16,478.00

A copy of each of the following supporting documents is enclosed:-

- a) Our client's Accident Report/Police Report;
- b) COE/PARF Certificates;
- c) Driver's IC & Driving License;
- d) Letter Of Authorisation;
- e) Tax Invoice;
- f) Purchase 3P Report Invoice;
- g) LTA Search Invoice;
- h) E-Day License Invoice;
- Rental Vehicle Receipt;
- j) Official Rental Vehicle Agreement;
- k) Satisfaction Form;

The demand herein is in respect of our client's claim for damages pertaining to their motor vehicle and any settlement following or subsequent of this demand shall not prejudice our client's claim in respect of damages and consequential loss in relation to personal injuries.

Please send to us an acknowledgement of receipt of this letter with 14 days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against you without further notice to you or your insurer. Our client's claim is quantified based on the supporting documents in our file. Until a settlement is reached, all negotiations are conducted on the basis that the damages quantified herein are subject to revision if so instructed by our client.

Yours faithfully,

Teamwork Garage Pte Ltd

Encl.

# **LETTER OF AUTHORIZATION**

To AIG & Teamwork Garage PTE LTD (Third party insurance & Workshop)
Claimant Soh Boon Hao
Dear Sirs,  I/We, Soh Boon Ha0 owner of vehicle no. SMS 442 P
hereby authorize my/our repairer, Teamwork Garage PTE LTY
act as my/our agent and proceed on behalf for me/us with respect to my/our claim for repair costs and/or rental and/or loss of use ("claim") for my/our vehicle no. $\underline{SMS4420}$ that was damage pursuant to the
accident which occurred at/along
KPE towards MCE
involving vehicle nos. SMS 4420 & SMM 7878R & SLG 8432 E
I/We hereby irrevocably assign absolutely to you that I/we have authorized and assigned all compensation monies
Teamwork Garage PTE LTD . I/We hereby authorize you to forward and release all
compensation settlement cheques(s) due to the settlement to my/our repairer/solicitors
Teamwork Garage PTE LTD pertaining to above said accident whom I/we
authorized and assigned to collect the said compensation monies.
I/We further acknowledge that any settlement the workshop may reach on my/our behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s concerned.
I/We acknowledge that the Discharge Voucher applies only to my/our property damage and will not affect any of the personal injuries claim(s) involved and/or uninsured losses claim in a later date. Further the settlement terms herein
should not be used as an evidence to prejudice to any personal injuries claim(s) involved and/or other uninsured
losses claim arising of the subject matter in the action.
Thank you.
Dated this day of (month) 20 (year)
Signature of owner vehicle (claimant):
Name of owner of vehicle (claimant): Soh Boon Hao
NRIC Number (claimant): S9249580I

# RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, <u>TEAMWORK GARAGE PTE LTD</u> ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd <u>LKK AUTO CONSULTANTS PTE LTD</u> (name of surveyor) with respect to the amount claimed for <u>S\$16,478.00</u> (Repair Cost), <u>S\$1,500.00</u> (Loss of <u>Use</u>/Rental), <u>S\$36.45</u> (Disbursement) for vehicle no. <u>SMS 442D</u> that was damaged pursuant to the accident which occurred on <u>30.01.2021</u> (date) along <u>KPE TWDS MCE</u> (location) involving vehicle no/s <u>SMM 7878R</u>.

This is pursuant to the inspection conducted on <u>02/02/2021</u> (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner <u>SOH BOON HAO</u> ("the third party claimant") of vehicle no. <u>SMS 442D</u> make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to <u>SMS</u> 442D (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this <u>07</u> (day) of <u>05</u> (month) 20 <u>21</u> (year)

Signed by appointed surveyor

Signed by "the workshop" (with chop)

This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in the action.



### TEAMWORK GARAGE PTE LTD

BLK 53 UBI AVE 1 #01-24/34 PAYA UBI INDUSTRIAL PARK SINGAPORE 408934

TEL: 90119989 / 83389989

(TEL)(65) 6844 2475(FAX) (65) 6844 2474 (E-MAIL) claims@teamworkgarage.com

UEN

201015366H

GST Reg

201015366H

### Bill To:

AIG ASIA PACIFIC INSURANCE PTE LTD AIG BUILDING 78 SHENTON WAY #08-16 SINGAPORE 079120

# Tax Invoice

Invoice number:

TI-8358

Date:

23/3/2021

Terms:

C.O.D.

Vehicle number:

SMS442D

Make / Model:

HONDA FIT

	Description		Amount (S\$)
INCLUSIVE OF SI	DEVING SMS442D / SMM7878R ON 30/01/2021 @ KPE TOWARDS MCE UPPLYING PARTS , LABOUR , PANEL BEATING AND SPRAY PAINTING AIR SIXTEEN THOUSAND FOUR HUNDRED AND SEVENTY EIGHT DOLLARS O	ONLY	\$15,400.00
	Thank you for your business and have a nice day!		
PAYNOW UEN: 2	2102-03 ent should be issued in favour to TEAMWORK GARAGE PTE LTD 201015366H that your vehicle is of good condition upon the point of collection.	Subtotal Add: GST 7% otal Inc GST 7% Less: Deposit Balance Due	\$15,400.00 \$1,078.00 \$16,478.00 \$0.00 \$16,478.00



# K & t Cars

Tel: 6844 5938 Fax: 6285 5228 Email: kntcars@gmail.com 53 Ubi Ave 1 #01-23 Paya Ubi Ind Park Singapore 408934 Biz Reg. No.: 53208965X

No.: 3908

# OFFICIAL RECEIPT

24/03/2021 Date:

NINE Soh Boon Has Thousand The Sum of Dollars Received from

Hudred

Twenty Pollars

Being payment of

\$ (920

SMH 3212P

38/01/21

12/00/51

4

K & t Cars

Cheque No.:

Authorised Signature

# K&tC

53 Ubi Ave 1 #01-23 Paya Ubi Ind Park Singapore 408934

Tel: 6844 5938 Fax: 6285 5228 Email: kntcars@gmail.com

### VEHICLE RENTAL AGREEMENT

SMH 3212 P

Veh. No.:

Replace Veh. No.: SMS 442D

NO.: KT-05169

Veh. M/M: Mazda 3 Replace Veh. M/M: Honda Fit

HIRER'S PARTICULAR	SAME AS HIRER DRIVER'S PARTICULAR
Name: Soh Boon Hao	Name:
Address: Blk 419 Jurong west St 42	Address:
406-999 5(640419)	and the second of the second
1/C: S9249580I D.O.B: 15/03/1992	I/C: D.O.B:
Contact: 97243400 Pass Date: 03/01/2012	Contact: Pass Date:

	Left W	A – ACCIDENT	Hirer's acceptance
TA		C – CRACKED	
Rear 📗	Front	D - DENTS	Driver's acceptance
	Right	S – SCRATCHES	

RENTAL DETAILS					
Mileage Out		REMARKS	Mileage In		REMARKS
Date Out	30/01/2021		Date In	15/02/21	
Time Out	1915		Time In	1310	
ASSIGNED BY	g House		CHECKED BY		

		RENTAL	CHARGES			PE	TROL / DI	ESEL LEV	/EL	
Daily	@\$	120	Days @	\$ 1920	OUT	Е	1/4	1/2	3/4	F
Weekly	@\$		Wks @	\$						
Monthly	@\$		Mth @	\$	IN	E	1/4	1/2	3/4	F
Hours	@\$		Hrs @	\$				- C- 1900		
*Inclusive of additional charges (if any)			Petrol Ch	arges	YES	NO	AMT:	0		
			Amt payable*	\$ 1920	CDW		YES	NO	AMT:	
Payment: □ CASH □ NETS □ CHQ □ VISA □ MAST		Security Deposit		YES	NO	AMT:				
Bank / Cheque No.:			Advance	Payment	YES	NO	AMT:			

I/We have read and agree to the terms and conditions stated on this page and overleaf. I/We am/are also aware that should there be any parking and/or traffic offence committed during the leasing period when the vehicle is in my/our possession, we will be billed accordingly. Subsequently, our personal details may be tender accordingly to the government parking and/or traffic offence department. With us undersigning below, I/We am/are sure that all information I/We have given to K & t CARS in connection with this agreement are true

### IMPORTANT INFORMATION (To be go through by the personnel of K & t CARS to the hirer and/or driver upon leasing of vehicle)

- Only persons above 26 and below 60 years of age with 2 years driving experience, authorised, licensed and signing this agreement may drive the vehicle.
- Vehicle is strictly for Singapore use only and may not be driven out of Singapore without prior consent of the company K & t CARS.
- Use of the vehicle illegal purpose such as in connection with theft, drug peddling or trafficking, smuggling is strictly prohibited.
   Additional drivers are required to register with us before they are allowed to drive the vehicle. Otherwise, he/she will not be protected by the insurance cover.
- \* The hirer shall be liable for excess charges for any late return of the rate shown per hour or on a per day basis.
- ❖ In case of any accident, the hirer MUST report to K & t CARS immediately regardless of the seriousness of the impact occurred. If there are bodily injuries, a police report MUST be made within the next 24 hours.
- ♦ In view of all accident, the hirer will bear the full responsibility for the SGD\$3,500-/ excess payable to K & t CARS and also the first SGD\$3,500/- excess for damaged to the third party vehicle.

ACKNOWI	LEDGEMENT
Signature of hirer / driver (company stamp if any)	For and on behalf of K & t CARS (authorised signature only)



# GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

### RECORD MANAGEMENT CENTRE

### TAX INVOICE

Date of Request: 04/02/2021 Your Ref No: SMS442D

TEAMWORK GARAGE PTE LTD

Dear Sir/Madam,

Date of Accident: 30/01/2021 00:00 (SGT)

Vehicle No: SMS442D

Place of Accident: Singapore

With reference to your application for the accident report, we have attached the following accident report as requested:

Total Amount Due	(GST Inclusive)			(29.00)
GST Amount		Co. 20 (20) (20) (20)		(1.90
SLG8432E	Singapore	(29.00)	1	(27.10)
DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank you.

This is a computer generated document and requires no signature.

Land Transport

Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time:

01 Feb 2021 / 16:46:24

Receipt Date/Time: 01 Feb 2021 / 16:46:24

### Tax Invoice/Receipt

Receipt No.: ITNET-00000-210201-002668

Previous Receipt No.:

S/N	Item Description/ Business Transaction Reference No.		Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	It of Insurance Enquiry - SMM7878R				
17.00-0.00	30 Jan 2021/17:20:00				
	ance Co: AIG ASIA PACIFIC INSURA	NCE PTE. LTD.			
	Insurance Enquiry - SMM7878R Enquiry Fee 20210201164541496790		7.00	0.49	7.49
		Sub-Total	7.00	0.49	7.49
		Total Before Rounding	7.00	0.49	7.49
		Rounding Difference			0.04
		Total Amount Payable			7.45
		Paid By			
		512972XXXXXX5903	eNETS	Credit Card	7.45
		Total			7.45
		Cash Change			0.00
		Tendered Amount			7.45
		Excess Refundable Amount			0.00

### THANK YOU AND HAVE A NICE DAY!



Land Transport Authority

Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time:

15 Feb 2021 / 11:45:23

Receipt Date/Time: 15 Feb 2021 / 11:45:23

### Tax Invoice/Receipt

Receipt No.: ITNET-00000-210215-001332

Previous Receipt No.:

S/N	Item Description/ Business Transaction Reference No.		Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Usag	e Date: 15 Feb 2021 (Mon)				
1	Sales of e-Day Licence - SMS442D e-Day Licence @\$20.00 x 1 20210215114427103679		20.00	0.00	20.00
		Sub-Total	20.00	0.00	20.00
		Total Before Rounding	20.00	0.00	20.00
		Rounding Difference			0.00
		Total Amount Payable			20.00
		Paid By			
		512972XXXXXX5903	eNETS	Credit Card	20.00
		Total			20.00
		Cash Change			0.00
		Tendered Amount			20.00
		Excess Refundable Amount			0.00

### THANK YOU AND HAVE A NICE DAY!



Land Transport Authority

Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time:

09 Feb 2021 / 15:13:23

Receipt Date/Time: 09 Feb 2021 / 15:13:23

### Tax Invoice/Receipt

Receipt No.: ITNET-00000-210209-002547

Previous Receipt No.:

S/N	Item Description/ Business Transaction Reference No.		Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Usag	e Date: 09 Feb 2021 (Tue)				
	Sales of e-Day Licence - SMS442D e-Day Licence @\$20.00 x 1 20210209151239737164		20.00	0.00	20.00
		Sub-Total	20.00	0.00	20.00
		Total Before Rounding	20.00	0.00	20.00
		Rounding Difference			0.00
		Total Amount Payable			20.00
		Paid By			
		512972XXXXXX5903	eNETS	Credit Card	20.00
		Total			20.00
		Cash Change			0.00
		Tendered Amount			20.00
		Excess Refundable Amount			0.00

### THANK YOU AND HAVE A NICE DAY!



Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time:

10 Feb 2021 / 10:41:01

Receipt Date/Time: 10 Feb 2021 / 10:41:01

### Tax Invoice/Receipt

Receipt No.: ITNET-00000-210210-001003

Previous Receipt No.:

S/N	Item Description/ Business Transaction Reference No.		Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Usag	e Date: 10 Feb 2021 (Wed)				
	Sales of e-Day Licence - SMS442D e-Day Licence @\$20.00 x 1 20210210104021103642		20.00	0.00	20.00
		Sub-Total	20.00	0.00	20.00
		Total Before Rounding	20.00	0.00	20.00
		Rounding Difference			0.00
		Total Amount Payable			20.00
		Paid By			
		526471XXXXXX4633	eNETS	Credit Card	20.00
		Total			20.00
		Cash Change			0.00
		Tendered Amount			20.00
		Excess Refundable Amount			0.00

### THANK YOU AND HAVE A NICE DAY!

### Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)

Sent: Friday, 16 April 2021 11:44 AM

To: FCHM@LIVE.COM

**Subject:** <STANDARD NOTIFICATION LETTER> OUR REF: CC4/AIG21001585/Dga3 \*\*\*

ACCIDENT INVOLVING SMM 7878R / SMS 442D / OTHERS ON 30/01/2021 \*\*\*

Our Ref: CC4/AIG21001585/Dga3

16 APRIL 2021

### **CHAN HWEE MIN, FELICIA**

Dear Sir/Madam,

### ACCIDENT INVOLVING SMM 7878R / SMS 442D / OTHERS ON 30/01/2021

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SMS 442D**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





5/6/2021 Merimen e-Claims

# **Print Received Message**

This mail is associated with:

\*SMS442D (5240863524SG)
[SMM7878R]
TP
SOH BOON HAO
Jan 30 2021 5:00PM
[Felicia Hwee Min]
Teamwork Garage Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent

on 30/04/2021 15:28 PM.

To LKK HQ

Subject Alert - Adj Mandate Approved (S\$18014.45) - SMS442D - Claim Handler: Syed-Yusoff, Saliha

Approved:18014.45:please proceed with settlement @ \$18,014.45 [COR-\$16,478 LOR-\$1500 (15 days) LTA-\$36.45] \*\* subject to final repair bill & ATA