

Mei Kwan (LKKAuto)

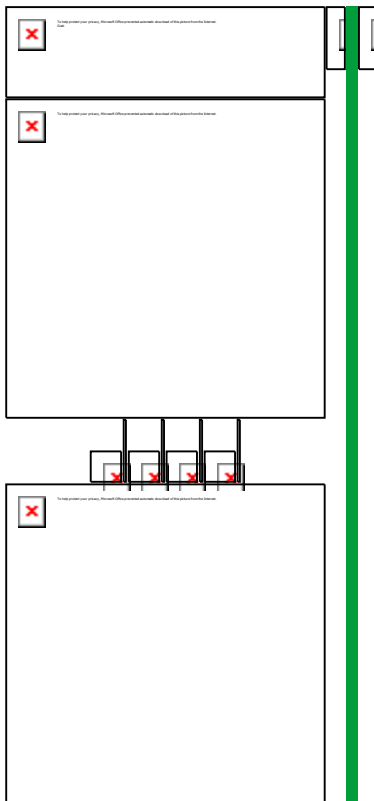
From: Stina Chen <stina.chen@grab.com>
Sent: Tuesday, 2 February, 2021 10:15 AM
To: Motor Claim - III
Cc: TeamAutoPro North; SUR; Admin-D (LKKAuto); Admin A; Sundari Nagarajan - III
Subject: Re: [External] RE: 2 DAYS NOTICE : SMP928K (Our Ref) and SLN6133U (Grab-III)
Dated 21ST JANUARY 2021

Categories: HMK

Hi Meka

No video, overwritten.

Thanks.



Stina Chen / Associate - Insurance &
Claims stina.chen@grab.com / +65 88159942 **Grab18 Sin**
Ming Lane, #01-08 Midview City Singapore
573960 <https://www.grab.com>

On Tue, Feb 2, 2021 at 8:51 AM Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

Please conduct a survey on TP vehicle **SMP928K** and let us have your report urgently.

This claim will be handled by **Ms Sundari**.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,

Gabriel Wee



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext – 248

From: TeamAutoPro North <teamautopl@gmail.com>

Sent: Monday, 1 February 2021 4:08 pm

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: Re: 2 DAYS NOTICE : SMP928K (Our Ref) and SLN6133U (Grab-III) Dated 21ST JANUARY 2021

Dear Gabriel,

With reference to your list of surveyors, we are agreeable with the appointment of **LKK AUTO CONSULTANTS PTE LTD** as the SJE for subject claim.

Kindly note our personnel in charge for the survey as follows:-

Contact Person	Eric Lee	8879 9997
Email Address	teamautopl@gmail.com	
Survey Address	160 Sin Ming Dr, #01-14 Singapore 575722	

Thank you for your kind attention to our request.

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

Note: Dear all, please note that Team AutoPro will be subjected to GST from 13th January 2021.

Cheers,

Peach Ang

Team AutoPro Pte Ltd



Tel: 6258 1955 Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Mon, Feb 1, 2021 at 2:04 PM Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using the following motor surveyor:

- JP Knights Adjusters
- LKK Auto Consultants Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext – 248

From: TeamAutoPro North <teamautopl@gmail.com>

Sent: Monday, 1 February 2021 1:01 pm

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: 2 DAYS NOTICE : SMP928K (Our Ref) and SLN6133U (Grab-III) Dated 21ST JANUARY 2021

Dear Sir/Madam,

* We were informed by MSIG to refer this case to India International Insurance*

**Road Traffic Accident Involving SMP 928 K (Our Ref) and SLN 6133 U (Your Ref)
Dated 21ST JANUARY 2021, Time around 1845HRS**

@ YISHUN AVE 2 TOWARDS CANBERRA LINK

We represent our client; WESTERN RING INTERNATIONAL to notify you of the aforesaid road traffic accident involving our client's vehicle registration number: SMP 928 K and your insured's vehicle registration number: SLN 6133 U. Enclosed herewith a copy of the Singapore Accident Statement filed for your reference.

Enclosed herewith a copy of our 2 Days Notice Letter and the relevant Singapore Accident Statement filed for your reference.

Kindly send us your list of at least **ten (10) motor surveyors** within **2 working days** from today **via email to the following personnel:-**

Contact Person	Eric Lee	8879 9997
Email Address	teamautopl@gmail.com	
Survey Address	160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722	

Thank you for your attention to this email and we look forward to your earliest reply.

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

Note: Dear all, please note that Team AutoPro will be subjected to GST from 13th January 2021.

Cheers,

Peach Ang

Team AutoPro Pte Ltd



Tel: 6258 1955 Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

----- Forwarded message -----

From: **Motor Survey** <motorsurvey@sg.msig-asia.com>

Date: Mon, Feb 1, 2021 at 12:53 PM

Subject: FW: 2 DAYS NOTICE : SMP928K (Our Ref) and SLN6133U (Grab-III) Dated 21ST JANUARY 2021
To: teamautopl@gmail.com <teamautopl@gmail.com>

Dear Sir,

Please refer this case to III. Tks.

Please note that our Customer Service Centre will accept walk-ins by appointments only. For more details on how you can make an appointment with us, please refer to our official Facebook page or our website at msig.com.sg.

Best Regards

Winnie Chua

Senior Admin Officer, Claims Services (In-House Survey)

Direct line +65 6594 2556 | Direct fax +65 6225 7402 | pingping_chua@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 4 Shenton Way, #21-01 SGX Centre 2, Singapore 068807 | T: +65 6827 7888 | F: +65 6827 7800 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: TeamAutoPro North <teamautopl@gmail.com>

Sent: Monday, 1 February 2021 12:18 PM

To: Claims SG <claims@sg.msig-asia.com>; Motor Survey <motorsurvey@sg.msig-asia.com>

Subject: 2 DAYS NOTICE : SMP 928 K (Our Ref) and SLN 6133 U (Your Ref) Dated 21ST JANUARY 2021

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sir/Madam,

Road Traffic Accident Involving SMP 928 K (Our Ref) and SLN 6133 U (Your Ref)
Dated 21ST JANUARY 2021 Time around 1845HRS

@ YISHUN AVE 2 TOWARDS CANBERRA LINK

We represent our client WESTERN RING INTERNATIONAL to notify you of the aforesaid road traffic accident involving our client's vehicle registration number: SMP 928 K and your insured's vehicle registration number: SLN 6133 U.

Enclosed herewith a copy of our 2 Days Notice Letter and the relevant Singapore Accident Statement filed for your reference.

Kindly send us your list of at least **ten (10) motor surveyors** within **2 working days** from today **via email to the following personnel:-**

Contact Person	Eric Lee	8269 9999
Email Address	teamautopl@gmail.com	
Survey Address	160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722	

Thank you for your attention to this email and we look forward to your earliest reply.

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

Note: Dear all, please note that Team AutoPro will be subjected to GST from 13th January 2021.

Cheers,

Peach Ang

Team AutoPro Pte Ltd



Tel: 6258 1955 Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful.

Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful.

Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

By communicating with Grab Inc and/or its subsidiaries, associate companies and jointly controlled entities ("Grab Group"), you are deemed to have consented to the processing of your personal data as set out in the Privacy Notice which can be viewed at <https://grab.com/privacy/>

This email contains confidential information and is only for the intended recipient(s). If you are not the intended recipient(s), please do not disseminate, distribute or copy this email. Please notify Grab Group immediately if you have received this by mistake and delete this email from your system. Email transmission cannot be guaranteed to be secure or error-free as any information therein could be intercepted, corrupted, lost, destroyed, delayed or incomplete, or contain viruses. Grab Group do not accept liability for any errors or omissions in the contents of this email arises as a result of email transmission. All intellectual property rights in this email and attachments therein shall remain vested in Grab Group, unless otherwise provided by law.