

Mei Kwan (LKKAUTO)

From: Admin-D (LKKAUTO)
Sent: Tuesday, 2 February, 2021 9:31 AM
To: Motor Claim - III; SUR; Admin A; assignments
Cc: Sundari Nagarajan - III
Subject: Re: 2 DAYS NOTICE : SMP928K (Our Ref) and SLN6133U (Grab-III) Dated 21ST JANUARY 2021

Categories: HMK

Dear Sir/Madam,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Tuesday, 2 February 2021 8:51 AM

To: TeamAutoPro North <teamautopn@gmail.com>; SUR <sur@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Sundari Nagarajan - III <sundari@iii.com.sg>

Subject: RE: 2 DAYS NOTICE : SMP928K (Our Ref) and SLN6133U (Grab-III) Dated 21ST JANUARY 2021

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SMP928K](#) and let us have your report urgently.

This claim will be handled by [Ms Sundari](#).

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,

Gabriel Wee



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext – 248

From: TeamAutoPro North <teamautopl@gmail.com>

Sent: Monday, 1 February 2021 4:08 pm

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: Re: 2 DAYS NOTICE : SMP928K (Our Ref) and SLN6133U (Grab-III) Dated 21ST JANUARY 2021

Dear Gabriel,

With reference to your list of surveyors, we are agreeable with the appointment of **LKK AUTO CONSULTANTS PTE LTD** as the SJE for subject claim.

Kindly note our personnel in charge for the survey as follows:-

Contact Person	Eric Lee	8879 9997
Email Address	teamautopl@gmail.com	
Survey Address	160 Sin Ming Dr, #01-14 Singapore 575722	

Thank you for your kind attention to our request.

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

Note: Dear all, please note that Team AutoPro will be subjected to GST from 13th January 2021.

Cheers,

Peach Ang

Team AutoPro Pte Ltd



Tel: 6258 1955 Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Mon, Feb 1, 2021 at 2:04 PM Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using the following motor surveyor:

- JP Knights Adjusters
- LKK Auto Consultants Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext – 248

From: TeamAutoPro North <teamautopl@gmail.com>
Sent: Monday, 1 February 2021 1:01 pm
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: 2 DAYS NOTICE : SMP928K (Our Ref) and SLN6133U (Grab-III) Dated 21ST JANUARY 2021

Dear Sir/Madam,

* We were informed by MSIG to refer this case to India International Insurance*

Road Traffic Accident Involving SMP 928 K (Our Ref) and SLN 6133 U (Your Ref)
Dated 21ST JANUARY 2021, Time around 1845HRS
@ YISHUN AVE 2 TOWARDS CANBERRA LINK

We represent our client; WESTERN RING INTERNATIONAL to notify you of the aforesaid road traffic accident involving our client's vehicle registration number: SMP 928 K and your insured's vehicle registration number: SLN 6133 U. Enclosed herewith a copy of the Singapore Accident Statement filed for your reference.

Enclosed herewith a copy of our 2 Days Notice Letter and the relevant Singapore Accident Statement filed for your reference.

Kindly send us your list of at least **ten (10) motor surveyors** within **2 working days** from today **via email to the following personnel:-**

Contact Person	Eric Lee	8879 9997
Email Address	teamautopl@gmail.com	
Survey Address	160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722	

Thank you for your attention to this email and we look forward to your earliest reply.

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

Note: Dear all, please note that Team AutoPro will be subjected to GST from 13th January 2021.

Cheers,
Peach Ang

Team AutoPro Pte Ltd



Tel: 6258 1955 Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

----- Forwarded message -----

From: **Motor Survey** <motorsurvey@sg.msig-asia.com>


Date: Mon, Feb 1, 2021 at 12:53 PM

Subject: FW: 2 DAYS NOTICE : SMP928K (Our Ref) and SLN6133U (Grab-III) Dated 21ST JANUARY 2021

To: teamautopl@gmail.com <teamautopl@gmail.com>

Dear Sir,

Please refer this case to III. Tks.

 Please note that our Customer Service Centre will accept walk-ins by appointments only. For more details on how you can make an appointment with us, please refer to our official Facebook page or our website at msig.com.sg.

Best Regards

Winnie Chua

Senior Admin Officer, Claims Services (In-House Survey)

Direct line +65 6594 2556 | Direct fax +65 6225 7402 | pingping_chua@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 4 Shenton Way, #21-01 SGX Centre 2, Singapore 068807 | T: +65 6827

7888 | F: +65 6827 7800 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: TeamAutoPro North <teamautopl@gmail.com>

Sent: Monday, 1 February 2021 12:18 PM

To: Claims SG <claims@sg.msig-asia.com>; Motor Survey <motorsurvey@sg.msig-asia.com>

Subject: 2 DAYS NOTICE : SMP 928 K (Our Ref) and SLN 6133 U (Your Ref) Dated 21ST JANUARY 2021

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sir/Madam,

**Road Traffic Accident Involving SMP 928 K (Our Ref) and SLN 6133 U (Your Ref)
Dated 21ST JANUARY 2021 Time around 1845HRS
@ YISHUN AVE 2 TOWARDS CANBERRA LINK**

We represent our client WESTERN RING INTERNATIONAL to notify you of the aforesaid road traffic accident involving our client's vehicle registration number: SMP 928 K and your insured's vehicle registration number: SLN 6133 U.

Enclosed herewith a copy of our 2 Days Notice Letter and the relevant Singapore Accident Statement filed for your reference.

Kindly send us your list of at least **ten (10) motor surveyors** within **2 working days** from today **via email to the following personnel:-**

Contact Person	Eric Lee	8269 9999
Email Address	teamautop1@gmail.com	
Survey Address	160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722	

Thank you for your attention to this email and we look forward to your earliest reply.

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

Note: Dear all, please note that Team AutoPro will be subjected to GST from 13th January 2021.

Cheers,
Peach Ang

Team AutoPro Pte Ltd



Tel: 6258 1955 Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

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Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing,

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India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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