



2 Kaki Bukit Ave 2, #02-19 / 02-22 @ Kaki Bukit Auto Hub, Singapore 417921

Email: ryderautoworkshop@gmail.com

Tel: 67418277 Fax: 67468277

GST REG NUMBER: 201635107M

Lonpac Insurance Bhd
300 Beach Road, #17-04/07
The Concourse
Singapore 199555

29/4/2021

Attn: Motor Claims Dept

LETTER OF DEMAND

Our Ref : YN5837A

Your Ref : -

Dear Sir,

VEHICLE # : YN5837A

ACCIDENT INVOLVING : YN5837A & GBD261T ALONG PIE TOWARDS CHANGI BEFORE
THOMSON ROAD EXIT ON 2/2/21

COST OF REPAIR : S\$2,950.00 (As agreed)

COR ADD GST 7% : S\$ 206.50

LOSS OF USE : S\$ 980.00

{4 work days + 2 weekends + 1 day prs} X S\$140

TOWING : S\$80.00

LTA & GIA SEARCH : S\$7.45

TOTAL : S\$4,223.95

DOLLARS: FOUR THOUSAND TWO HUNDRED TWENTY-THREE AND
CENTS NINETY-FIVE ONLY.

**Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign
on behalf. Please see attached Letter of authorisation (see note 5) .**

For your prompt payment.

Thank you.

Yours faithfully,

Ryder Auto Pte Ltd

Chan San Choon

Director

DipEng, AAE MIMI, MSAE(Aust)



LETTER OF AUTHORISATION**To: Ryder Auto Pte Ltd**

Re: ACCIDENT ON 2/2/2021 INVOLVING YN5837A GBD261T
ALONG / AT

PIE TOWARDS CHANGI BEFORE THOMSON ROAD EXIT

I/We TECK SENG & CO (NRIC No. 53100123K)
 of NO. 80 PLAYFAIR ROAD #01-11 KAPO FACTORY S(367998)

1. The owner of motor vehicle no. YN5837A hereby authorise **Ryder Auto Pte Ltd** to commence repairs of the said vehicle forthwith. I/We agree to assign the whole proceeds of my/our third party claim to **Ryder Auto Pte Ltd** including any claim for Loss of Use if a vehicle had been provided by **Ryder Auto Pte Ltd** during the period of repairs to my/our vehicle if applicable. My/our solicitors (to be appointed by **Ryder Auto Pte Ltd** on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to **Ryder Auto Pte Ltd** after deduction of their cost on a solicitor & client basis. **I/We undertake to co-operate fully with Ryder Auto Pte Ltd and/or my/our solicitors and also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/We undertake to bear repair costs, rental, legal costs and any other incidentals incurred.**
2. If the 3rd party claim is unsuccessful or partly successful as the case may be, I/we hereby instruct and authorise **Ryder Auto Pte Ltd** to claim direct from my/our insurance company on my/our vehicle immediately without any delay.
3. If for any reason my/our insurer's are not willing to settle the repair costs either in part or in whole then I/ we undertake to pay **Ryder Auto Pte Ltd** the repair cost.
4. In alternative to serial number 2 and 3 above if the 3rd party claim fails or is only partly successful then I/we undertake to pay **Ryder Auto Pte Ltd** the difference in amount of the repair cost.
5. I/We authorise **Ryder Auto Pte Ltd** to sign all discharge voucher/indemnity forms and all necessary papers on my/our behalf in connection with the above claim. **We confirm full discharge of all property damage claims upon signing of the discharge voucher by our repairer, Ryder Auto Pte Ltd.**
6. I/We also authorise **Ryder Auto Pte Ltd** to appoint such a firm of solicitors on my/our behalf as **Ryder Auto Pte Ltd** deem fit for the purpose of third party/own insurance claims.
7. I/We undertake to inform **Ryder Auto Pte Ltd** and/or the solicitors appointed by **Ryder Auto Pte Ltd** on my/our behalf in the event the third party's insurance company communicate with me/us directly by telephone or in writing and I/We further undertake not to accept any monies or other or settlement from the third party's insurers without first communicating with you.
8. In the event that third party insurer issued the **Agreed Settlement Cheque** to me/us, I/We undertake to either give the said cheque to **Ryder Auto Pte Ltd**, or bank into my/our account and re-issue the cheque amount to **Ryder Auto Pte Ltd**.

DATED THIS _____ DAY OF 2/2/2021 20 _____

Signature of owner

Signature of Witness

Name of Witness

Ryder Auto Pte Ltd

(Company's stamp - if any)
TECK SENG & COMPANY
 NO: 80, PLAYFAIR ROAD #01-11
 KAPO FACTORY, SINGAPORE 367998
 GST Reg. No: 53100123K
 Tel: 6283 2933 Fax: 6283 2933



LONPAC INSURANCE BHD

CLAIM NO : 20/21/21/VC05/024199

DATE : 29 JUNE 2021

DISCHARGE VOUCHER

I/We, TECK SENG & CO confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of GBD 261T the sum of Singapore Dollar Three Thousand Nine Hundred and Forty Only (**\$3,940.00**) in full and final satisfaction, liquidation and discharge of all property/injury losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving YN 5837A on 02 February 2021 along PIE TOWARDS CHAING, NEAR TOA PAYOH EXIT.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ ASIA PACZ PTE LTD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **RYDER AUTO PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

Signature of vehicle owner/Date

德成公司
TECK SENG & COMPANY

NO: 80, PLAYFAIR ROAD #01-11

KAPO FACTORY, SINGAPORE 367998

GST Reg. No.: 53100123K

Name of vehicle owner/Date

No. 6283 2838 Fax: 6283 2838

my execution of this Discharge Voucher is only
for my claim for property damage and not prejudicial
to any other claims arising from the same accident.



2 Kaki Bukit Ave 2, #02-19 / 02-22 @ Kaki Bukit Auto Hub, Singapore 417921

Email: ryderautoworkshop@gmail.com

Tel: 67418277 Fax: 67468277

GST REG NUMBER: 201635107M

Lonpac Insurance Bhd
300 Beach Road, #17-04/07
The Concourse
Singapore 199555

29/4/2021

Attn: Motor Claims Dept

TAX INVOICE

Our Ref : YN5837A Your Ref : -

Dear Sir,

VEHICLE # : YN5837A

ACCIDENT INVOLVING : YN5837A & GBD261T ALONG PIE TOWARDS CHANGI BEFORE THOMSON ROAD EXIT ON 2/2/21

COST OF REPAIR : S\$2,950.00 (As agreed)

COR ADD GST 7% : S\$ 206.50

TOTAL : S\$3,156.50

DOLLARS: THREE THOUSAND ONE HUNDRED FIFTY-SIX AND CENTS FIFTY ONLY.

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.

Thank you.

Yours faithfully,

Ryder Auto Pte Ltd

Chan San Choon

Director

DipEng, AAE MIMI, MSAE(Aust)



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 02 Feb 2021 / 13:33:41

Receipt Date/Time : 02 Feb 2021 / 13:33:40

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210202-001743

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBD261T As at 02 Feb 2021/13:00:00 Insurance Co: LONPAC INSURANCE BHD				
1	Insurance Enquiry - GBD261T Enquiry Fee 20210202133314512775	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
ndy5gp8b			Credit Card	7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



Alliance Auto Recovery

24 Hours Hotline : 9889 2211

Email : allianceautorecovery@gmail.com

Business Reg. No.: 202031173R

24 Hours Towing Services

NO. 1384

Date :

2/2/21

CASH SALE / WORK ORDER

Messrs:

Cash

Vehicle No.

YN 5837A

Model No:

Fuso 14FT

Time (day/night):

Contact No:

From:

DE -> AP (Thomson)

Time Receive:

To:

Autohub #02-19

Time arrive:

Remarks:

Time Complete:

Amount \$:

80

Driver Name:

ERIC

- ☐ Jump Start/Changing of battery
- ☐ Tyre Replacement
- ☒ Accident/Breakdown
- ☐ Multi/Basement
- ☐ With Load/Cargo Box
- ☐ King Dolly
- ☐ Transport Charge
- ☐ Low Body Kit
- ☐ Door Opening Service
- ☐ Crane Up/Winch Out
- ☐ Collect Doc/Key
- ☐ Repo
- ☐ Woodlands and Tuas Checkpoint

注意：本公司对所拖之车辆，在进行中如有任何损失或破坏，一概由车主自行负责。

Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

Signed and Accepted

E. & O. E.

Jasper Chua (LKK Auto)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: June 25, 2021 3:59 PM
To: Jasper Chua (LKK Auto)
Cc: MT_Claim_SG
Subject: RE: PRE-REPAIR INSPECTION: Your Vehicle GBD261T; Our Vehicle YN5837A Accident involving YN5837A & GBD261T On 2 Feb2021- LPI Ref: 20/21/21/VC05/024199
[External Confidential]

Lonpac External - Confidential

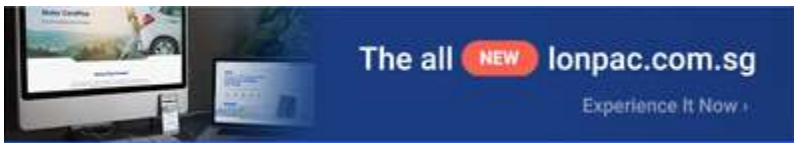
Dear Jasper

Please proceed as recommended.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Friday, 25 June 2021 1:58 pm
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED]PRE-REPAIR INSPECTION: Your Vehicle GBD261T; Our Vehicle YN5837A Accident involving YN5837A & GBD261T On 2 Feb2021- LPI Ref: 20/21/21/VC05/024199 [External Confidential]

Gentle Reminder

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: Jasper Chua (LKK Auto)

Sent: June 4, 2021 3:35 PM

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBD261T; Our Vehicle YN5837A Accident involving YN5837A & GBD261T On 2 Feb2021- LPI Ref: 20/21/21/VC05/024199 [External Confidential]

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver rear-ended TP.

Summary to offer to repairer **RYDER AUTO PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 7,381.61	\$ 3,156.50
Loss of Use (7 days x \$140.00)	\$ 980.00	\$ 700.00 (7 days x \$100.00)
LTA Search Fee	\$ 7.45	\$ 7.45
Towing Fee	\$ 80.00	\$ 80.00
Proposed Total	\$ 8,449.06	\$ 3,943.95

Breakdown of days is as follows:

Recommended repair days	4
Weekends / Downtime	3
CLAIM DAYS	7

For your approval and/or further instruction please.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,