

## Jasper Chua (LKK Auto)

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**From:** KENNY LIM CHING GHEE <kennylim@lonpac.com>  
**Sent:** June 25, 2021 3:59 PM  
**To:** Jasper Chua (LKK Auto)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: PRE-REPAIR INSPECTION: Your Vehicle GBD261T; Our Vehicle YN5837A Accident involving YN5837A & GBD261T On 2 Feb2021- LPI Ref: 20/21/21/VC05/024199  
[External Confidential]

## Lonpac External - Confidential

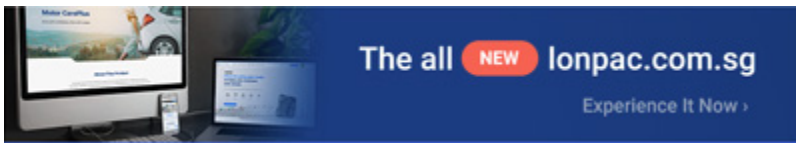
Dear Jasper

Please proceed as recommended.

Thank you.

Best Regards

Kenny Lim  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
DID: 6279 9256 | Fax: (65) 6296 2706



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**From:** Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>  
**Sent:** Friday, 25 June 2021 1:58 pm  
**To:** KENNY LIM CHING GHEE <kennylim@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED]PRE-REPAIR INSPECTION: Your Vehicle GBD261T; Our Vehicle YN5837A Accident involving YN5837A & GBD261T On 2 Feb2021- LPI Ref: 20/21/21/VC05/024199 [External Confidential]

## Gentle Reminder

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

**From:** Jasper Chua (LKK Auto)

**Sent:** June 4, 2021 3:35 PM

**To:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBD261T; Our Vehicle YN5837A Accident involving YN5837A & GBD261T On 2 Feb2021- LPI Ref: 20/21/21/VC05/024199 [External Confidential]

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver rear-ended TP.

Summary to offer to repairer **RYDER AUTO PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 7,381.61	\$ 3,156.50
Loss of Use (7 days x \$140.00)	\$ 980.00	\$ 700.00 (7 days x \$100.00)
LTA Search Fee	\$ 7.45	\$ 7.45
Towing Fee	\$ 80.00	\$ 80.00
<b>Proposed Total</b>	<b>\$ 8,449.06</b>	<b>\$ 3,943.95</b>

Breakdown of days is as follows:

Recommended repair days	4
Weekends / Downtime	3
<b>CLAIM DAYS</b>	<b>7</b>

For your approval and/or further instruction please.

Thank you.

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Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Su Li (LKK Auto)

**Sent:** February 15, 2021 12:14 PM

**To:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>; Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBD261T; Our Vehicle YN5837A Accident involving YN5837A & GBD261T On 2 Feb2021- LPI Ref: 20/21/21/VC05/024199 [External Confidential]

Dear Kenny,

We refer to the above matter.

We have inspected third party vehicle YN 5837A at M/s RYDER AUTO WORKSHOP LLP on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Kindly take note that the case handler in-charge is Jasper.

*To check availability of the case handler, you may contact the undersigned.*

*\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

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**From:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>

**Sent:** Friday, February 5, 2021 10:54 AM

**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBD261T; Our Vehicle YN5837A Accident involving YN5837A & GBD261T On 2 Feb2021- LPI Ref: 20/21/21/VC05/024199 [External Confidential]

## **Lonpac External - Confidential**

Dear Summer

Please see attachment for a copy of our insd's GIA report for your perusal.

Thank you.

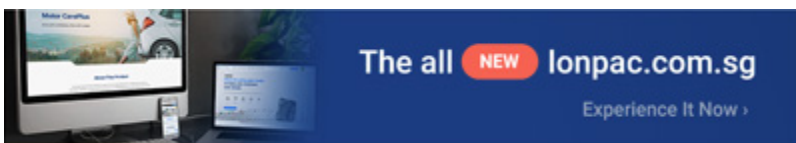
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Tuesday, 2 February 2021 4:33 pm

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** Re: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBD261T; Our Vehicle YN5837A Accident involving YN5837A & GBD261T On 2 Feb2021 [External General]

Dear Sir/Madam,

Thank you for your assignment.

**Note:** We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN

**Sent:** Tuesday, 2 February 2021 4:23 PM

**To:** assignments

**Cc:** MT\_Claim\_SG

**Subject:** FW: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBD261T; Our Vehicle YN5837A Accident involving YN5837A & GBD261T On 2 Feb2021 [External General]

**Lonpac External - General**

Our Ref: TBA

Dear Nivitha,

Kindly proceed as requested.

Our insured has not lodged the accident report.

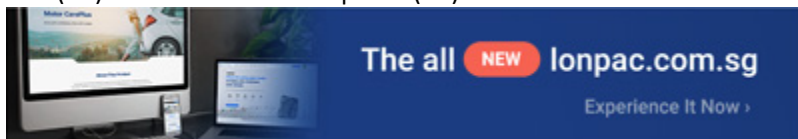
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

**From:** Ryder Auto workshop [<mailto:ryderautoworkshop@gmail.com>]

**Sent:** Tuesday, 2 February 2021 4:21 pm

**To:** GERALD POH WEE BIN

**Cc:** MT\_Claim\_SG

**Subject:** Re: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBD261T; Our Vehicle YN5837A Accident involving YN5837A & GBD261T On 2 Feb2021 [External General]

Dear Gerald,

Kindly assign Adrian Ling - LKK.

Thank you.

Best regards

June



2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921

Tel : 67418277 Fax: 67468277



On Tue, Feb 2, 2021 at 3:45 PM GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)> wrote:

**Lonpac External - General**

WITHOUT PREJUDICE

Our Ref: TBA

Dear June,

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Nicholas Tey-Appraisal
2	Jackson Quek – Appraisal
3	Joshua Ong - Appraisal
4	Steve Chen- LKK
5	Adrian Ling - LKK
6	Kenneth Kong - LKK
7	Qing Quo Xiang- LKK
8	Oi Sun Pin - LKK
9	Mohd Rasul –LKK
10	Marcus Chua - LKK

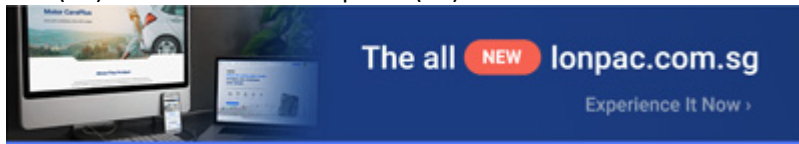
Please let us hear from you within the next 2 working days.

For your information, our insured has not lodged the accident report.

Please let us have a copy of your client's report.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Ryder Auto workshop [mailto:[ryderautoworkshop@gmail.com](mailto:ryderautoworkshop@gmail.com)]

**Sent:** Tuesday, 2 February 2021 3:06 pm

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBD261T; Our Vehicle YN5837A Accident involving YN5837A & GBD261T On 2 Feb2021

Dear Sir,

We refer to the above matter.

Kindly find attached PRS for your necessary action.

For Direct Settlement cases, we only use in-house surveyor. Kindly arrange your in-house surveyor.

Thank you.

Best regards

June



2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921

Tel : 67418277 Fax: 67468277

