

Letter Of Demand

Date : 19.08.2021

Ref No.: SGV 5357P

To : **AIG ASIA PACIFIC INSURANCE PTE LTD**
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Thru : **LKK AUTO CONSULTANTS PTE LTD**

Attention: Motor-Claims Dept

Dear Officer-in-Charge

Case: Accident Involving vehicle SMG 5378L & SGV 5357P on 31.01.2021

With reference to above case.

Please find attached copies;

Invoice Reference APIV21-000199	S\$ 20,972.00
Loss of Rental (15 days x S\$120.00)	S\$ 1,926.00 (with GST)
Authorization Letter	
Towing Fee	S\$
LTA Search Fee	S\$ 7.45
Total Cost	S\$ 22,905.45

Your Faithfully,



Juliana

E-mail: juliana@apautomotive.services

AUTHORISATION & INDEMNITY LETTER

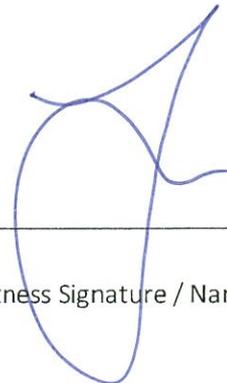
I/We Rahul Manon NRIC No. / UEN
No. S8285473H (the third party claimant), having address at
384 Bukit Batok West Avenue 5 #04-324 S(650384) and the owner of
SMG 5378L (Vehicle) hereby to authorize **AP AUTOMOTIVE SERVICES PTE LTD** to repair the damage to my
vehicle in a reasonable time that was pursuant to the accident which occurred (date) 31.01.2021 along
PIE (Changi) Before Toa Payoh Lor 6 Exit involving vehicle/s
SGV 5357P.

I understand, acknowledge and agree that:

- I/We, the owner of vehicle no. SMG 5378L hereby instruct & authorize **AP AUTOMOTIVE SERVICES PTE LTD** to commence repairs to the said vehicle.
- I/We confirm that you are hereby authorized to handle the repair the vehicle and/or to negotiate and settle my claims, relating to the above mentioned accident, which I/We may have, against other third party/parties, or insurers, and/or to instruct lawyers on my/our behalf, to facilitate the third party claim for me/us.
- You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit.
- You are hereby authorized to execute and/or sign any documents/discharge voucher / agreements regarding my/our claims/case for my convenience. You are also hereby authorized to receive on my/our behalf monies/claims, correspondences in connection with this said claims.
- I/We confirm that an event of an unsuccessful claims, against the negligent party, and/or my own insurer for the damages caused to my vehicle, I agree to pay all repair costs and any incidental expenses incurred by you, or to lodge an own damage claim (only for Comprehensive cover) to cover the expenses incurred.
- I/We also hereby instruct and authorized you deduct from the claim monies received from the third party all outstanding balances that are still owing to you, namely the balance of repair cost, rental of substitute vehicles and any other incidentals related to the accident claims.



Owner Signature /Company Stamp/ Date



Witness Signature / Name / Date

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident.

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **AP AUTOMOTIVE SERVICES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$20,200.00** (Global Sum) for vehicle no. **SMG 5378L** that was damaged pursuant to the accident which occurred on **31/01/2021**(date) along **PIE (CHANGI) BEFORE TOA PAYOH LOR 6 EXIT** (location) involving vehicle no/s **SGV 5357P**.

This is pursuant to the inspection conducted on **03/02/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **RAHUL MANON** (the third party claimant”) of vehicle no. **SMG 5378L** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMG 5378L** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

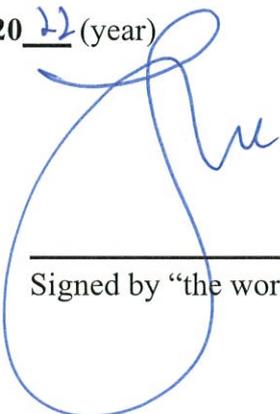
Dated this 17th (day) of Jan (month) 2022 (year)



MTH

Signed by appointed surveyor




Signed by “the workshop” (with chop)



TAX INVOICE

AIG ASIA PACIFIC INSURANCE PTE LTD
Attention: MOTOR CLAIM DEPARTMENT
78 SHENTON WAY
#07-16 AIG BUILDING 079120
SINGAPORE

Invoice Date
19 Aug 2021

Invoice Number
APIV21-000199

Reference
SMG5378L

GST Registration no.
202022890H

AP Automotive Services
Pte Ltd
Headquarter / Finance
Department
9006 Tampines Street 93,
#01-202 Tampines
Industrial Park A
(65) 6784 4465
<http://www.apautosg.com>

Description	Quantity	Unit Price	Amount SGD
LUMP SUM REPAIR	1.00	19,600.00	19,600.00
		Subtotal	19,600.00
		TOTAL LOCAL SUPPLY OF GOODS AND SERVICES 7%	1,372.00
		TOTAL SGD	20,972.00
		Less Amount Credited	1,926.00
		AMOUNT DUE SGD	19,046.00

Due Date: 19 Dec 2021

This is a computer-generated document. No signature is required.

Payment Instructions:

Cheque: -

All cheques should be crossed and made payable to AP AUTOMOTIVE SERVICES PTE LTD.

Kindly indicate TAX INVOICE NO. and / or VEHICLE REGISTRATION NUMBER on the reverse side.

Corporate PayNow: -

Payments can also be made via PayNow. Corporate PayNow to UEN 202022890H for payment.

Kindly indicate TAX INVOICE NO. and / or VEHICLE REGISTRATION NUMBER under "Bill Reference Number" field before payment authorisation.

Thank you for the business! No receipt will be issued, unless requested.



CREDIT NOTE

AIG ASIA PACIFIC INSURANCE PTE LTD
Attention: MOTOR CLAIM DEPARTMENT
78 SHENTON WAY
#07-16 AIG BUILDING 079120
SINGAPORE

Date

20 Jan 2022

Credit Note Number

CN-APIV21000199

Reference

SMG5378L

GST Registration no.

202022890H

AP Automotive Services
Pte Ltd
Headquarter / Finance
Department
9006 Tampines Street 93,
#01-202 Tampines
Industrial Park A
(65) 6784 4465
<http://www.apautosg.com>

Description	Quantity	Unit Price	Amount SGD
LUMP SUM REPAIR	1.00	1,800.00	1,800.00
		Subtotal	1,800.00
		TOTAL LOCAL SUPPLY OF GOODS AND SERVICES 7%	126.00
		TOTAL SGD	1,926.00
		Less Credit to Invoice(s)	1,926.00
		REMAINING CREDIT	0.00



TAX INVOICE

RAHUL MANON
384 BUKIT BATOK WEST AVENUE 5
#04-324
650384
SINGAPORE

Invoice Date
1 Jul 2021

Invoice Number
RV21-000193

Reference
SKW3129S

GST Registration no.
202022890H

AP Automotive Services
Pte Ltd
Headquarter / Finance
Department
9006 Tampines Street 93,
#01-202 Tampines
Industrial Park A
(65) 6784 4465
<http://www.apautosg.com>

Description	Quantity	Unit Price	Amount SGD
RENTAL CHARGES FOR SKW3129S 31.01.2021 - 15.02.2021 REPLACEMENT VEHICLE FOR SMG5378L	15.00	120.00	1,800.00
		Subtotal	1,800.00
		TOTAL LOCAL SUPPLY OF GOODS AND SERVICES 7%	126.00
		TOTAL SGD	1,926.00

Due Date: 19 Dec 2021

This is a computer-generated document. No signature is required.

Payment Instructions:

Cheque: -

All cheques should be crossed and made payable to AP AUTOMOTIVE SERVICES PTE LTD.

Kindly indicate TAX INVOICE NO. and / or VEHICLE REGISTRATION NUMBER on the reverse side.

Corporate PayNow: -

Payments can also be made via PayNow. Corporate PayNow to UEN 202022890H for payment.

Kindly indicate TAX INVOICE NO. and / or VEHICLE REGISTRATION NUMBER under "Bill Reference Number" field before payment authorisation.

Thank you for the business! No receipt will be issued, unless requested.

HIRER PARTICULARS

Name / Company : **Rahul Manon**
 Address : **384 Bukit Batuk West Ave 5
 #04-324 S(650384)**
 HP Number : **91011075**

Rental Agreement

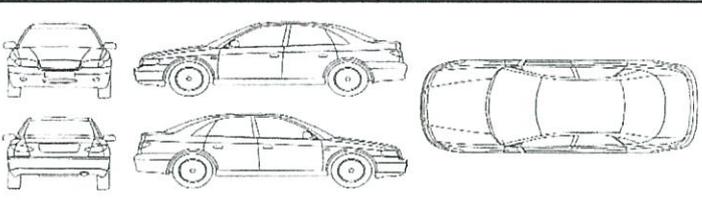
Agreement Date : **31-01-2021**
 Rental Term : **DAILY**
 Rental Rate : **120/day**
 Agreed Period :
 Estimated End Date :
 Excess For Section 1 : \$ **\$2,000**
 Excess For Section 2 : \$ **\$1,500**
 Uob Account No. : **3663227600**
 PayNow UEN No. : **202022890H**

RENTAL VEHICLES/ACCESSORIES

REG ITEM ID	Reg. No.	Make	Model	Capacity
	SKW31298	Honda	Vezel CRT	15x

NAME	NRIC No./Fin No.	D.O.B.	Nationality	Contact No.	Address	Lic. Pass Date
	S8285473H	09-07-1987				20-03-2009

DELIVERY OF VEHICLE

Checked Out By									
DATE OUT	TIME OUT	MILEAGE OUT							
31-01-21	1800hrs								
Petrol Out	:	EMPTY	1/8	1/4	3/8	1/2	5/8	3/4	FULL
Estimated Date Of Return									
									
Checked Out By									
Date in	Time In	Mileage In							
15-02-2021	1130hrs								
Petrol Out	:	EMPTY	1/8	1/4	3/8	1/2	5/8	3/4	FULL
Petrol Used	:								
(Note: Petrol level to be RETURNED as it was RENTED out)									
Return Note: Auto Renewal of rental agreement if non-return of vehicle by the estimated date.									
Computation Check By									

Mode Of Payment	
Internet Banking	
Cheque	

Rental Due	:	
Delivery Charge	:	
Excess Buy Down	:	
GST	:	
Total Due	:	
Total Paid	:	

Damage Recovery	:	
Others	:	
Deposit	:	
Amount Refund	:	

Remarks:	
Signature / Date	:

PURPOSE OF RENTAL : _____

NO REFUND OF DEPOSIT ON - PUBLIC HOLIDAYS - SUNDAY AND AFTER 5p.m. DAILY PAYMENTS FOR DEPOSIT WILL BE REFUNDED BY CHEQUE AFTER 7 DAYS.

THE ABOVE-MENTIONED NAME/COMPANY
 HEREBY AGREES & ACCEPTS AP AUTOMOTIVE
 SERVICES' TERMS AND CONDITION OF RENTAL


 DRIVER SIGNATURE


 SIGNATURE & CO'S STAMP

TERMS AND CONDITIONS OF RENTAL

1. AP AUTOMOTIVE SERVICES PTE LTD (AP) shall let and the HIRER shall take on hire on the Terms and Conditions stated herein of the use of AP rental vehicle (VEHICLE). The HIRER shall be bounded by the Terms and Conditions for the full period of rental stated in the RENTAL AGREEMENT (RA) or in the case of extension of rental period to be extended till the termination of contract occurred. The VEHICLE can only be operated or cause the VEHICLE to be operated within Singapore only.
2. The HIRER shall pay AP the full payment stated in the RA including Goods and Services Tax (GST) and an interest-free security deposit on or before the agreement date or upon collection of the VEHICLE. The interest-free deposit shall be refunded fully only if the VEHICLE is deem fit upon the return of the VEHICLE after termination/maturity date.
3. The HIRER shall pay promptly all rental payments due without delay. The due date for payment of the first rental fee shall be the date of collection of VEHICLE and subsequent rental payment shall fall due on the same day of every calendar month. Payment shall be made payable to AP AUTOMOTIVE SERVICES PTE LTD. There shall not be any refund of rental payment if HIRER returns the VEHICLES prematurely from the agreed upon of rental. AP may at its discretion charge the HIRER an interest of (2%) per month on all overdue payment.
4. The agreement shall terminate if HIRER breaches any of HIRER obligations under the Terms and Conditions of rental. Should the termination of contract occurred, the HIRER shall pay AP all rental payments due and unpaid (including interest) at the date of termination. The interest-free security deposit will also be forfeited. The Hirer shall pay AP on demand; expenses for repossession or collection, attorney's fees including court fees incurred by AP in pursuing the claims against the HIRER.
5. AP reserves the right to revoke the possession of the VEHICLE from the HIRER to terminate the RA between HIRER and AP at any time for a rational reason when required to protect AP's interest and/or assets.
6. AP to provide VEHICLE to HIRER with good working condition including tool kit (e.g. spanner, jack) and spare tyre with no additional except those originally included with the VEHICLE. The HIRER agrees to return the VEHICLES in the same good working condition with all equipment intact and with no unauthorize repair (except ordinary wear and tear) to AP and on the date specified (or sooner, if demanded by AP) with the same fuel level as per commencement of rental. AP shall be responsible for reasonable wear & tear, maintenance and repair only, as per recommended by the manufacturer or appointed workshop.
7. AP shall also change bald or worn tyres when necessary. HIRER shall be responsible for punctured or cracked tyre(s) due to negligence and/or act of god. HIRER shall be responsible for basic maintenance like radiator water/oil level, suitable tyre pressure and similar. If the VEHICLE is returned in an unsatisfactory or accident damaged condition, all charged for repair, servicing and/or restoration works to its original condition will be imposed on the HIRER.
8. In the event of accidental total loss/theft to the VEHICLE caused by or due to negligence or forfeiture by government authorities for HIRER's illegal acts during the rental period and while in possession of the HIRER, the HIRER shall pay AP the full cost of obtaining a replacement vehicle as well as compensation to AP for the loss of the use of such VEHICLE. The "loss of use" shall be charges of rental fees as agreed by AP in pursuing the claims against the HIRER.
9. The insurance excess stated in condition 10 and 11 hereafter refer to the amount of money required for the HIRER to pay before any successful insurance claim could be made possible.
10. For passenger vehicles, HIRER (and authorised Driver/s) will be liable for the insurance excess of \$2000 Section I & \$1500 Section II (exclude GST). HIRER (and authorised Driver/s) must be at least 22 years old with more than 2 years driving experience.
11. For commercial vehicles, HIRER (and authorise Driver/s) will be liable for the insurance excess of \$2000 Section I & \$1500 Section II (exclude GST). HIRER (and authorised Driver/s) must be at least 22 years old with more than 2 years driving experience.
12. The HIRER (and authorised Driver/s) will immediately report any accident within 24 hours to AP and will also deliver to AP every summon, compliant or paper of any kind received by HIRER/DRIVER in any way relating to any accident involving the VEHICLE while rented under this B111RA.
13. The HIRER shall inform AP any changes of Driver/s and/or authorised person without delay. Failure to do so AP shall not be responsible: (a) for the incorrect furnishment of particulars for traffic offences; (b) declined coverage of motor insurance.
14. The HIRER (and authorised Driver/s) will not aid or encourage the filling of any claim by third party claimant or admit liability as a result of any accident and will fully cooperate fully with AP and its insurer in the investigation and defence of any claim or lawsuit. All repairs must be carried out by AP or it's insurer's authorised workshop only. Coverage does not apply to: (a) injury or destruction of property owned by, rented to, in charge of or transported by the HIRER; (b) any liability of any nature whatsoever of a driver who is not an Authorised Driver; any accident which occurs while VEHICLE is violation of Condition 8; (c) any Authorised Driver who has been rejected insurance coverage by any insurance company in respect of HIRER's motor insurance arrangement with such company; (d) bodily injuries pf commercial vehicle's driver/s.
15. The HIRER agrees with AP as follows: (a) To operate or cause the VEHICLE to be operated at all time during the terms hereof by qualified drivers having a valid and current licence., and adhere strictly to the insurance clauses. (b) NOT to make or permit to be made any repairs pr alterations to the VEHICLE but shall promptly notify AP of all cases of breakdown or damage. (c) To pay for all fines and penalties in respect to the use of the VEHICLE that may be imposed by any authority in relation of traffic charges, illegal modifications. (d) To inform AP when VEHICLE is due for servicing and servicing shall only be done at AP's appointed workshop(s). (e) To constantly check and maintain VEHICLE engine oil and radiator water level and to inform AP immediately of any malfunction of the VEHICLE.

I/We Rahul Manon bearing the identity number of S8285473H have read and understood all clauses of the abovementioned terms and conditions of rental and are to be bounded by them. I/We shall take full responsibility to handle the rental vehicle with care and avoice any involvement in inlaw purposes.



 Signature of Hirer

 (company's stamp if applicable)



 Signature of Driver
 Date: _____



 Signature of
 AP Automotive Services Pte Ltd
 Representative



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 01 Feb 2021 / 12:59:33

Receipt Date/Time : 01 Feb 2021 / 12:59:32

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210201-001502

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SGV5357P As at 31 Jan 2021/15:15:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SGV5357P Enquiry Fee 20210201125836508811	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	526471XXXXXX1212		eNETS Credit Card	7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: Wednesday, 29 September 2021 1:41 PM
To: baiyongfeng@gmail.com
Subject: ACCIDENT INVOLVING SMG 5378L / SGV 5357P / OTHERS ON 31/01/2021

CC4/AIG21001557/T1ba3

29 SEPTEMBER 2021

Mr Bai Yongfeng

Dear Sir/Madam,

ACCIDENT INVOLVING SMG 5378L / SGV 5357P / OTHERS ON 31/01/2021

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a Property Damage Claim from Body Repairer/Workshop acting on behalf of the owner of SMG 5378L against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be withheld for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	02 Feb 2021 14:42	Clim Dtl Modified	Claimant's Name: -> RAHUL MANON.	[A] HOW MEI KWAN
2	02 Feb 2021 14:42	Clim Veh Model Changed	(204959) HYUNDAI AE IONIQ HEV DCT SR 1.6 (A).	[A] HOW MEI KWAN
3	02 Feb 2021 14:42	Clim Created	Reg No: SMG5378L. Acct Date: 2021/01/31. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: EQ Insurance Company Ltd (HQ). Workshop: AP Automotive Services Pte Ltd (HQ)	[A] HOW MEI KWAN
4	02 Feb 2021 14:42	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	02 Feb 2021 14:42	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/02/11	[A] HOW MEI KWAN
6	02 Feb 2021 14:42	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	02 Feb 2021 14:42	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	02 Feb 2021 14:42	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
9	02 Feb 2021 14:42	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
10	09 Dec 2021 12:34	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
11	09 Dec 2021 12:34	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
12	09 Dec 2021 12:34	Clim Dtl Modified	JPJ Reg. Date: -> 2018/12/26.	[A] JOANNE LEE KHANG MIN
13	09 Dec 2021 12:34	Clim Details Notified		[A] JOANNE LEE KHANG MIN
14	10 Dec 2021 08:15	Adj Mandate Request	Cur Req:20551.45:Liability: 100%(B28) *Quantum: (a)CORw/GST: \$19,046.00 + (b)LORw/GST(14days x \$100.00): \$1,498.00 + (c)Search fee: \$7.45 = Total: \$20,551.45 *12 recommendation repair days + 2PH = 14days *For your approval please.	[A] CHEW HSIAO TONG
15	10 Jan 2022 09:47	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/02/11	[I] Loh, Chee-Heng
16	10 Jan 2022 09:47	Adj Mandate Set	Approved:20551.45.	[I] Loh, Chee-Heng

Date From   Date To   Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2667210	02 Feb 2021 14:48:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMG5378L	SGV5357P	11.00
2747892	09 Dec 2021 12:34:39	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMG5378L	SGV5357P	11.00

