

## Denise Tay (LKKAuto)

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**From:** Denise Tay (LKKAuto)  
**Sent:** Wednesday, 3 February 2021 2:36 PM  
**To:** 'Lim, Kok-Chong'  
**Subject:** RE: aigencrypt RE: OD / 9829512599SG (urgent)

Hi,

Thanks, will inform the attending surveyor

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Lim, Kok-Chong <Kok-Chong.Lim@aig.com>  
**Sent:** Wednesday, 3 February 2021 1:59 PM  
**To:** Denise Tay (LKKAuto) <denisetay@lkkauto.com>  
**Cc:** Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>  
**Subject:** RE: aigencrypt RE: OD / 9829512599SG (urgent)

Hi Denise,

Case is reviewed and approved.

Kindly inform attending surveyor NEW / OLD parts photos required after repair.

Thank you

Best Regards,

**Lim Kok Chong**

Senior Motor Surveyor

AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way, Level 10

Singapore 079120

Mobile +(65) 8876 5437

[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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**From:** Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>  
**Sent:** Wednesday, February 3, 2021 1:03 PM  
**To:** Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>  
**Cc:** Mohd Rizal, Nur Mariah Huibrechts <[NurMariahHuibrechts.MohdRizal@aig.com](mailto:NurMariahHuibrechts.MohdRizal@aig.com)>; Lim, Sheng Yang <[ShengYang.Lim@aig.com](mailto:ShengYang.Lim@aig.com)>; Abu Kassim, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>; Parthiban, Theerthan <[Theerthan.Parthiban@aig.com](mailto:Theerthan.Parthiban@aig.com)>  
**Subject:** [EXTERNAL] RE: aigencrypt RE: OD / 9829512599SG (urgent)

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Hi Kok Choong,

Can assist on the approval

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Abu Kassim, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>  
**Sent:** Wednesday, 3 February 2021 12:51 PM  
**To:** Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>  
**Cc:** Mohd Rizal, Nur Mariah Huibrechts <[NurMariahHuibrechts.MohdRizal@aig.com](mailto:NurMariahHuibrechts.MohdRizal@aig.com)>; Lim, Sheng Yang <[ShengYang.Lim@aig.com](mailto:ShengYang.Lim@aig.com)>; Parthiban, Theerthan <[Theerthan.Parthiban@aig.com](mailto:Theerthan.Parthiban@aig.com)>  
**Subject:** aigencrypt RE: OD / 9829512599SG (urgent)

Hi,

Kindly be informed coverage has been confirmed.

Best regards,

**Mariesa Abu Kassim (Mariesa)**

**AIG**

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012202

[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com) | [www.aig.com](http://www.aig.com)

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**From:** Parthiban, Theerthan <[Theerthan.Parthiban@aig.com](mailto:Theerthan.Parthiban@aig.com)>  
**Sent:** Wednesday, February 3, 2021 11:38 AM

**To:** Abu Kassim, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>

**Cc:** Mohd Rizal, Nur Mariah Huibrechts <[NurMariahHuibrechts.MohdRizal@aig.com](mailto:NurMariahHuibrechts.MohdRizal@aig.com)>; Lim, Sheng Yang <[ShengYang.Lim@aig.com](mailto:ShengYang.Lim@aig.com)>

**Subject:** FW: OD / 9829512599SG (urgent)

**Importance:** High

Hi Mariesa,

Kindly assist with the request below.

Thank you.

Best regards,

**Theerthan R Parthiban (Troy)**

**AIG**

Senior Claims Examiner, Auto

Singapore Claims Operations | AIG Shared Services

AIG Shared Services (M) Sdn Bhd (887191-D), Level 5, PFCC, Tower 4, Jalan Puteri ½, Bandar Puteri, 47100 Puchong, Selangor

Tel: 8001206556 Ext: 1002217

[Theerthan.Parthiban@aig.com](mailto:Theerthan.Parthiban@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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**From:** Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>

**Sent:** Wednesday, February 3, 2021 10:25 AM

**To:** Azlan, Syazairdina <[Syazairdina.Azlan@aig.com](mailto:Syazairdina.Azlan@aig.com)>

**Subject:** [EXTERNAL] OD / 9829512599SG (urgent)

**Importance:** High

**This message is from an external sender; be cautious with links and attachments.**

Hi Azlan,

Can confirm coverage? Need to get approval

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

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