

Denise Tay (LKKAUTO)

From: Denise Tay (LKKAUTO)
Sent: Thursday, 4 February 2021 12:18 PM
To: Ivy Yong; ERGO Insurance Pte. Ltd. (Claims Department)
Cc: Phoebe Xie; Admin-D (LKKAUTO); Admin A; Mei Kwan (LKKAUTO)
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR GBD 8393T DOA: 30.01.2021-CDMCG21000221

Dear Sir/Madam,

Please be informed that we have inspected the vehicle GBD 8393Ton 02.02.21.

We are pending estimate from repairer.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ivy Yong <ivy.yong@ergo.com.sg>
Sent: Tuesday, 2 February 2021 5:47 PM
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Phoebe Xie <phoebe.xie@ergo.com.sg>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR GBD 8393T DOA: 30.01.2021- CDMCG21000221

Dear Pauline,

Please send NR.

Thank you

Data Classification: Confidential, C3

Warmest Regards,
Ivy Yong
ERGO Insurance Pte. Ltd.

8 Temasek Boulevard, #04-01 Suntec Tower 3
Singapore 038988
DID.: +65 6829 9197
ivy.yong@ergo.com.sg | www.ergo.com.sg



ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

EMAIL DISCLAIMER

The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message.

Any views expressed in this email communication are those of the individual sender. ERGO Insurance Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference.

ERGO Insurance Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

From: Ong Shiying <shiying.ong@fastechauto.com.sg>

Sent: Tuesday, 2 February 2021 12:08 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; Admin-D (LKKAUTO) (admin-d@lkkauto.com) <admin-d@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; Mei Kwan (LKKAUTO) (Meikwan@lkkauto.com) <Meikwan@lkkauto.com>

Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>; Ivy Yong <ivy.yong@ergo.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR GBD 8393T DOA: 30.01.2021

Without Prejudice

Dear Pauline,

Please refer to the GIA Report for your attention.

Thank You

Best Regards,

Shiying

Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-46/48/50

Autobay Singapore 417883

Tel: 6746 5405

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: ERGO Insurance Pte. Ltd. (Claims Department) [<mailto:claims@ergo.com.sg>]

Sent: Tuesday, February 2, 2021 10:18 AM

To: Ong Shiying <shiying.ong@fastechauto.com.sg>; Admin-D (LKKAUTO) (admin-d@lkkauto.com) <admin-d@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; Mei Kwan (LKKAUTO) (Meikwan@lkkauto.com) <Meikwan@lkkauto.com>

Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>; Ivy Yong <ivy.yong@ergo.com.sg>;

Phoebe Xie <phoebe.xie@ergo.com.sg>

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR GBD 8393T DOA: 30.01.2021

Dear Shiyong,

Please provide us TP accident report **ASAP** for case registration.

Hi LKK,

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg

ERGO

A Munich Re company

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

From: Ong Shiyong <shiyong.ong@fastechauto.com.sg>

Sent: Tuesday, 2 February 2021 10:15 am

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>; Ivy Yong <ivy.yong@ergo.com.sg>;
Phoebe Xie <phoebe.xie@ergo.com.sg>

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR GBD 8393T DOA: 30.01.2021

Without Prejudice

Dear Pauline,

Please arrange (**LKK Auto Consultants Pte Ltd**) to conduct the pre- repair survey.

Thank You

Best Regards,
Shiying
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: ERGO Insurance Pte. Ltd. (Claims Department) [<mailto:claims@ergo.com.sg>]
Sent: Tuesday, February 2, 2021 10:11 AM
To: Ong Shiying <shiying.ong@fastechauto.com.sg>
Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>; Ivy Yong <ivy.yong@ergo.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR GBD 8393T DOA: 30.01.2021

Dear Shiying,

*** Please provide us TP accident report **ASAP** for case registration.

We would like to conduct a PRI survey, please refer to our list of surveyors :

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	AJAX	AJAX Inspection Services Pte Ltd

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.
8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



A Munich Re company

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

From: Ong Shiying <shiyong.ong@fastechauto.com.sg>
Sent: Tuesday, 2 February 2021 9:26 am
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR GBD 8393T DOA: 30.01.2021

Without Prejudice

Dear Sir / Madam,

Please provide the surveyor list for above mention.

Thank You

Best Regards,
Shiying
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.



From: Ong Shiying
Sent: Monday, February 1, 2021 4:55 PM
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>
Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR GBD 8393T DOA: 30.01.2021

Without Prejudice

Dear Sir / Madam,

Your insured' s vehicle: YP 7941H.

Date of accident: 30/01/2021

Please arrange Pre-repair Inspection for my client' s vehicle no: GBD 8393T.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you

Best Regards,
Shiying
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

EMAIL DISCLAIMER

The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message.

Any views expressed in this email communication are those of the individual sender. ERGO Insurance Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference.

ERGO Insurance Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.

EMAIL DISCLAIMER

The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message.

Any views expressed in this email communication are those of the individual sender. ERGO Insurance Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference.

ERGO Insurance Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.

EMAIL DISCLAIMER

The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message.

Any views expressed in this email communication are those of the individual sender. ERGO Insurance Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference.

ERGO Insurance Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.