

**Veron Chen (LKKAUTO)**

---

**From:** Cooma & Rai <coomarai@singnet.com.sg>  
**Sent:** Monday, 26 April 2021 2:11 PM  
**To:** 'GERALD POH WEE BIN'  
**Cc:** 'MT\_Claim\_SG'; Veron Chen (LKKAUTO)  
**Subject:** RE: PRE-REPAIR SURVEY OF XD1698A(TMA) [External Confidential]

**Importance:** High

Dear Gerald,

In order to avoid any confusion and delay, please list the specific documents that are missing so that we may write to the opposing solicitors to request for them.

Best Regards

**M P Rai**

**Cooma & Rai | Advocates & Solicitors | Notary Public | Commissioner for Oaths**

T +65 6438 0783 | F +65 6438 0784 | [coomarai@singnet.com.sg](mailto:coomarai@singnet.com.sg) | 133 New Bridge Road, #08-02 Chinatown Point, Singapore 059413 | [www.coomarai.com](http://www.coomarai.com) |

Office Hours: Mondays – Fridays from 9 am to 5.30 pm. We are closed for lunch between 1 pm and 2 pm. We are also closed on weekends and on Public Holidays.

CONFIDENTIALITY CAUTION: This message is intended only for the use of the individual or entity to whom it is addressed and is privileged and confidential. If you are not the intended recipient, please notify us immediately by return e-mail, delete this message and you should not disseminate, distribute or copy any information contained herein.

---

**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Monday, 19 April 2021 3:10 pm  
**To:** 'Cooma & Rai' <coomarai@singnet.com.sg>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; 'Veron Chen (LKKAUTO)' <veronchen@lkkauto.com>  
**Subject:** FW: PRE-REPAIR SURVEY OF XD1698A(TMA) [External Confidential]

## **Lonpac External - Confidential**

Our Ref: 20/20/20/VC05/023867

Dear Mr Rai,

The pre-repair survey was conducted by LKK Auto Consultants Pte Ltd.

Kindly assist to obtain the required documents in order for them to assess the market value of the TMA.

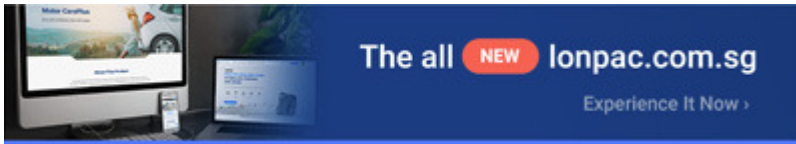
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - Confidential data is for use by authorised external parties only.*

---

**From:** Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]  
**Sent:** Monday, 19 April 2021 3:00 pm  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** Sun Pin (LKK Auto) <[sunpin@lkkauto.com](mailto:sunpin@lkkauto.com)>  
**Subject:** FW: PRE-REPAIR SURVEY OF XD1698A(TMA) [External Confidential]

Dear Gerald,

As spoken.

h) invoice from TN Safety Pte Ltd dated 12/11/2019, incompleting missing of no. 001-0005

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sun@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Thursday, 4 March 2021 4:44 PM  
**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Oi Sun Pin (LKK Auto) ([sunpin@lkkauto.com](mailto:sunpin@lkkauto.com)) <[sunpin@lkkauto.com](mailto:sunpin@lkkauto.com)>  
**Subject:** FW: PRE-REPAIR SURVEY OF XD1698A(TMA) [External Confidential]

Dear Gerald,

Our surveyor still reviewing.

**Dear Sun Pin,**

**Kindly expedite.**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sun@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Thursday, 4 March 2021 4:40 PM  
**To:** Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Subject:** FW: PRE-REPAIR SURVEY OF XD1698A(TMA) [External Confidential]

Dear Veron,

Kindly assist.

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

---

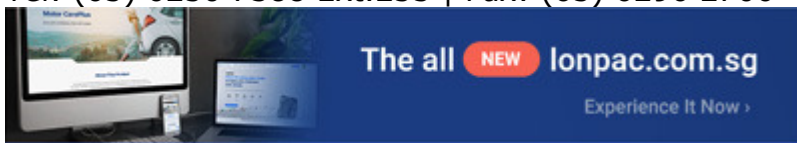
**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Thursday, 4 March, 2021 4:29 PM  
**To:** 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** FW: PRE-REPAIR SURVEY OF XD1698A(TMA) [External Confidential]

## Lonpac External - Confidential

Dear Nivitha,

Any update ?

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - Confidential data is for use by authorised external parties only.*

---

**From:** GERALD POH WEE BIN  
**Sent:** Tuesday, 2 February 2021 8:55 am  
**To:** 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** PRE-REPAIR SURVEY OF XD1698A(TMA) [External Confidential]

## Lonpac External - Confidential

Our Ref : 20/20/20/VC05/023867  
Your Ref : CS3/LPC20012247/Qvf3e2

Dear Sirs,

We refer to your survey report dated 16/11/2020

We attached the following documents for your attention:-

- a) survey report with photos
- b) invoice from Inopave Group Pte Ltd dated 8/12/2020
- c) DO from Inopave Group Pte Ltd dated 31/12/2020
- d) invoice from Inopave Group Pte Ltd dated 31/12/2020
- e) quotation from Safeprotect Management Pte Ltd dated 17/11/2020
- f) letter from LTA dated 10/11/2020
- g) letter from Trinity Highway Products International dated 1/7/2020
- h) invoice from TN Safety Pte Ltd dated 12/11/2019
- i) invoice from Traffic Network Pte Ltd dated 30/7/2009

kindly study the documents and let us have your opinion on the reasonable replacement costs and also the depreciation allowed.

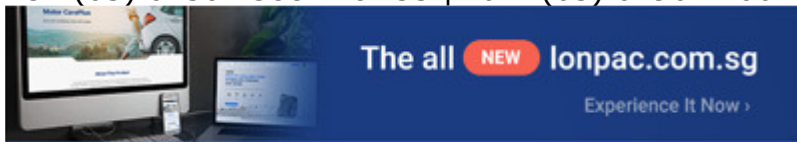
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - Confidential data is for use by authorised external parties only.*