

Our Ref : CT0121 / SHC8302R /KS(st)  
Your Ref: \_\_\_\_\_  
Date : 19-Feb-2021

**AIG ASIA PACIFIC INSURANCE PTE LTD**  
**AIG Building**

**78 Shenton Way**  
**#07-16**  
**Singapore 079120**

**Attn : Motor Claims Department**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHC8302R YOUR INSURED SMW7294Y**  
**AND OTHER \_\_\_\_\_ ON 31-Jan-2021**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No SHC8302R which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : SMW7294Y we are submitting these claim for your consideration on behalf of the claimants.

**TAXI OWNER'S CLAIM**

1	Cost of Repair	\$	3,459.99
2	<u>5</u> days Loss of Rental @ \$ 125.19 per day	\$	625.95
3	Survey Report Fees ( <i>Surveyed by M/s LKK</i> )	\$	-
4	GIA / LTA Search Fees	\$	2.00
5	GIA / Police Report Fees	\$	-
6	Towing Fee	\$	-
		\$	<u>4,087.94</u>

**HIRER'S CLAIM**

7	<u>1</u> days Loss of Income @ \$ 80.00 per days	\$	80.00
	<b>Total Claims :</b>	\$	<u>4,167.94</u>

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :  
b) LTA search slip/s of : SMW7294Y  
c) GIA / Police report/s of : SHC8302R  
d) Letter of authority from owner / hirer / operator  
( ) Photograph/s of Accident Scene ( ) Certificate of Insurance  
( ) Witness statement/s ( ) PIR (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully  
*Kazali Hj Selahudin*  
CDGE Taxi Claims Department  
Tel : 6214 8736 Fax : 6214 1843 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Floor  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimilie +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

**Workshops**

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING ALONG Hyundai Ioniq SHC8302R , SMW7294Y  
DELTA RD BEFORE JERVOIS RD JUNCTION**ON 31-Jan-21 13:20 I / We **LEE KUAN YONG** (Hirer) NRIC No.: **SXXXX663J**and/or (Relief) NRIC No.: **SXXXX663J**Taxi Number **SHC8302R**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "**ComfortDelGro Engineering Pte Ltd**".

Date **01-Feb-2021**Name of Hirer **LEE KUAN YONG**Hirer NRIC **SXXXX663J**

Signature :

Address **467 TAMPINES STREET 44 #10-134  
520467**Contact No. **84488166**

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **SS 4,050.00** (Global Sum) for vehicle no. **SHC 8302R** that was damaged pursuant to the accident which occurred on **31.01.2021** (date) along **Delta Road** (location) involving vehicle no/s **SMW 7294Y**.

This is pursuant to the inspection conducted on **01/02/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHC 8302R** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 8302R** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 23<sup>rd</sup> (day) of October (month) 2021 (year)



Signed by appointed surveyor

CLERK DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
33 LOYANG DRIVE  
SINGAPORE 508969

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only.  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

Please forward your cheque made payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**

**GST REG. NO. M2-8921817-3**

**TAX INVOICE**

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

Description : 3P 31.01.21

**VEHICLE NO**  
SHC8302R

**INV. NO/DATE**  
91546068 15.02.2021

**MAKE**  
HYUNDAI

**JOB NO.**  
305451353

**MODEL**  
IONIQ(G3)

**ODOMETER READING**

**DATE OF REG**  
08.01.2021

**DATE/TIME IN**  
31.01.2021 14:15

**CHASSIS CODE**  
KMHC851CVLU191846

S/No	Part No.		Qty	Unit Price	%Disc	Net
<b>PART REQUISITION</b>						
0001	04-01-0104-0592	PANEL ASSY-FRONT DOOR RH#	1	1,797.20	20.00	1,437.76
0002	04-01-0104-2468	MOULDING ASSY-W/LINE FRT DOOR RH	1	186.20	20.00	148.96
0003	04-01-0104-2470	MOULDING ASSY-W/LINE RR DOOR RH	1	166.20	20.00	132.96
0004	04-01-0104-2574	COVER-FR DR O/S HDL RH	1	13.90	20.00	11.12
0005	04-01-0104-2572	GRIP-FRONT DOOR OUTSIDE RH	1	234.80	20.00	187.84
0006	28-01-0103-0003	FRT DOOR LOGO SONATA CTPL	1	75.00	0.00	75.00
0007	28-01-9999-2023	APP LOGO REAR DOOR L/R CTPL	1	80.00	0.00	80.00
<b>SUB-TOTAL</b>						<b>2,073.64</b>

Issued by: KATHERINETAN 15.02.2021 13:46:31  
Repair type: CLSO/57/57  
Payment type/Term: /Credit 30 days

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

**ComfortDelGro Engineering Pte Ltd**

A member of **COMFORTDELGRO**

Head Office:  
205 Braddell Road  
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91546068	3,459.99	

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

**Workshops**

59 Loyang Drive Singapore 508969  
383 Sin Ming Drive Singapore 575717  
45 Pandan Road Singapore 609286  
320 Ubi Road 3 Singapore 408649

24 Senoko Loop Singapore 758156  
7 Sungei Kadut Way Singapore 728791  
501 Yishun Industrial Park A Singapore 768732

GST REG. NO. M2-8921817-3

**TAX INVOICE**

8010004

Date 15 February 2021

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY AIG BUILDING #07-16  
SINGAPORE SG 079120

Dear Sir/Madam

CONTACT NO: 64193000 3225094

ACCIDENT ON 01/02/2021 @ 13:30 hrs

ALONG DELTA RD BEFORE JERVOIS ROAD JUNCTION  
INVOLVING SMW7294Y

VEHICLE NO  
SHC8302R

INV. NO/DATE  
91546068 15.02.2021

MAKE  
HYUNDAI

JOB NO.  
305451353

MODEL  
IONIQ(G3)

ODOMETER READING

DATE OF REG  
08.01.2021

DATE/TIME IN  
31.01.2021 14:15

CHASSIS CODE  
KMHC851CVLUJ191846

S/No	Part No.	Qty	Unit Price	%Disc	Net
	JOB NATURE				
0001	SP				
	SPRAYPAINT CHARGE		750.00		750.00
0002	20-02				
	REMOVE/REFIX DOOR PARTS TO ASSIST REPAIR		60.00		60.00
0003	L				
	PANEL BEATING		350.00		350.00
	<b>SUB-TOTAL</b>				<b>1,160.00</b>

Items total 3,233.64  
Add GST @ 7.000 % 226.35  
Invoice amount 3,459.99

Issued by : KATHERINETAN 15.02.2021 13:46:31  
Repair type : CLSO/57/57  
Payment Type/Term: /Credit 30 days

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.  
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PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

383 Sin Ming Drive Singapore 575717

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91546068	3,459.99	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT21010541

Date: 15 February 2021



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON 31/01/2021 @ 13:30 hrs  
ALONG DELTA RD BEFORE JERVOIS RD JUNCTION  
INVOLVING SMW7294Y

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC8302R** (the "Taxi"). The Taxi was hired to **LEE KUAN YONG IC NO SXXXX663J** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.



INSURER ENQUIRY

# Find insurer

Vehicle reg. no.

SMW7294Y

Date of Accident

31/01/2021



Reset

## RESULT & RECEIPT

### TP Insurer Enquiry

Insurance ..... **AIG**

Period of Insurance ..... **07/12/2020 - 06/12/2021**

Requested By ..... **Huang Xiao Yan (COMFORTDEL...**

Requested Date ..... **01/02/2021 12:01**

#### Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

#### General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

*SHC83-2R*





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG21001483/Gga3

16 JUNE 2021

**HO KAI SHUEN**  
2 KIM SENG WALK  
#26-06 GREAT WORLD SERVICED APARTMENTS  
SINGAPORE 239404

Dear Sir/Madam,

**ACCIDENT INVOLVING SMW 7294Y & SHC 8302R ON 31/01/2021**

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SHC 8302R**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Cecilia Chong  
Case Handler  
DID: 6749 4274  
FAX: 6741 4108  
EMAIL: ceciliachong@lkkauto.com

c.c AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

# Print Received Message

This mail is associated with :

**\*SHC8302R (8580259466SG)  
[SMW7294Y]**

TP

COMFORT TRANSPORTATION PTE LTD

Jan 31 2021 1:15PM

[HO KAI SHUEN]

ComfortDelGro Engineering Pte Ltd

**From** AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 16/07/2021 19:18 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$4137.94) - SHC8302R - Claim Handler: Syed-Yusoff, Saliha

Approved:4137.94:settlement @ \$4,137.94 [COR-\$3,459.99 LOR-\$625.95 LOI-\$50 LTA/GIA-\$2] \*\* subject to final repair bill & ATA