



Your Reference: SMN5245A

Our Reference: SLC8225H

Contact person: siaktong@lioncityrentals.com.sg

Date: 20/04/2021

Dear sir
AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #07-16 AIG Building
Singapore 079120

Accident involving SLC8225H/SMN5245A on 22/01/2021

Your insured driving vehicle no: **SMN5245A** had negligently collided into our said vehicle.

As a result of the said collision, our car has suffered loss and damage as follows:

Cost of repairs	\$ 3,959.00 (Inclusive GST)
Search Fee	\$ 2.00
Loss of use \$80 x 4 days	\$ 320 .00
Pre-Survey Inspection \$80X 2 days	\$ 160.00
Grand Total	\$ 4,441.00

We enclosed herewith a copy of LTA search fee, GIA report and invoices of our said vehicle for your reference and further actions.

Yours Faithfully

S.T. Sim

Manager

Accident Reporting Centre

Lion City Rentals Pte Ltd

1090 Lower Delta Road
#05-12 Singapore 169201

LCR Hotline : 3138 1884
www.lioncityrentals.com.sg
rentals@lioncityrentals.com.sg

R E L E A S E

Claim No: 0046067420SG

Policy No: 1900150386

I/We, **SLC 8225H – LION CITY RENTALS PTE LTD**, hereby agree to accept the sum of **(SINGAPORE DOLLARS TWO THOUSAND ONE HUNDRED ONLY) (\$2,100.00)** to be paid to **(LION CITY RENTALS PTE LTD)** in full and final settlement of all claims, costs and disbursement arising from personal injury or loss of or damage to property sustained by me/us as a result of an accident involving **SLC 8225H** and **SMN 5245A** on the **22nd day of Jan 2021** along **HOLLAND AVENUE** and I/we agree that the said sum is paid with a denial of liability on the part of **AIG Asia Pacific Insurance Pte. Ltd.** being the insurer, insured and the driver of vehicle No **SMN 5245A** respectively, (or any other person or persons) in respect of said loss and for damage whether now or hereafter to become manifest, and is accepted by me/us to the intent that the said **AIG Asia Pacific Insurance Pte. Ltd.** and all other persons be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which I/we now or hereafter may have arising out of or connected with or traceable to the said accident. I/We further state that the foregoing release has been carefully read by me/us or has been read to me/us and I/we know the contents thereof and have signed the same as my/our own free and voluntary act and have not been influenced in making this settlement by any representation of the party or parties released. I/We also declare that I am/we are the person/persons entitled to receive the above compensation and hereby undertake to indemnify **AIG Asia Pacific Insurance Pte. Ltd.** against any claim made or which may be made in respect of this compensation.

“This Release does not bind the insured and insured driver of AIG Asia Pacific Insurance Pte. Ltd. and is not to be construed as an admission of liability on their part and shall not be used as evidence in any claims, actions which may be lodged by them.”

Dated this 4th day of August 2021

WITNESS

Signature: _____

Name : S. J. Sim

Address : _____

CLAIMANT

Signature: _____

Name : **SLC 8225H – LION CITY RENTALS PTE LTD**

Address : 60 Jalan Law Huan #04-35/36
Carros Centre Singapore 737869

NRIC No: 621K





Lion City Rentals Pte Ltd

CO REG No: 201504621K

GST REG No: M90371281P

1094 Lower Delta Rd

Motorway Building

Singapore 169205

Tax Invoice

AIG ASIA PACIFIC INSURANCE PTE LTD

Tel: 64191026

Inv No. : AIN210400388

Invoice Date : 20 Apr 2021

Ref : AWJ21010063

Terms : 10 Days

Veh. No. : SLC8225H

Current Mileage: 405751 km

#	Description	Qty	UOM	U/P	Tax Amt	Tax Type	Taxable Amt
1	Lump sum repairs (SLC8225H)	1		3,959.00	259.00	GST (SR) (7%)	3,959.00

This is a computer generated document. No signature is required.

Includes Tax :

S\$ 259.00

Total :

S\$ 3,959.00

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SMN5245A

Date of Accident

22/01/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG**

Period of Insurance **15/08/2020 - 14/08/2021**

Requested By **Kellyn (LION CITY RENTALS PT...**

Requested Date **25/01/2021 11:39**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 15 April 2021 8:45 AM
To: VSHUAN@GMAIL.COM
Subject: ACCIDENT INVOLVING SMN 5245A(AIG) AND SLC 8225H AT/ALONG JUNCTION OF HOLLAND DRIVE & HOLLAND ROAD ON 22/01/2021

15 April 2021

Ms Huan Swee Leng Vivien

[By Email Only]

Dear Sir/Madam,

You Ref: SMN5245A

Our Ref: CC4/AIG21001468/Qpa3

ACCIDENT INVOLVING SMN 5245A(AIG) AND SLC 8225H AT/ALONG JUNCTION OF HOLLAND DRIVE & HOLLAND ROAD ON 22/01/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SLC8225H against your insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant at best to avoid further litigation, which would escalate to even more cost.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. **by 26/04/2021**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	01 Feb 2021 13:30	Clm Dtl Modified	Claimant's Name: -> LION CITY RENTALS PTE LTD. Claimant's ID: -> 201504621K.	[A] HOW MEI KWAN
2	01 Feb 2021 13:30	Clm Veh Model Changed	(200938) TOYOTA SIENTA 1.5 G (A).	[A] HOW MEI KWAN
3	01 Feb 2021 13:30	Clm Created	Reg No: SLC8225H. Acct Date: 2021/01/22. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). Workshop: Lion City Rentals Pte ltd (HQ)	[A] HOW MEI KWAN
4	01 Feb 2021 13:30	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	01 Feb 2021 13:30	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/02/10	[A] HOW MEI KWAN
6	01 Feb 2021 13:30	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	01 Feb 2021 13:30	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [204527] AIG Asia Pacific Insurance Pte. Ltd. (LC R)	[I] Merimen Administrator
8	01 Feb 2021 13:31	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
9	01 Feb 2021 13:31	Adj Adjuster Assigned	[None] -> OI SUN PIN	[A] HOW MEI KWAN
10	19 Feb 2021 15:33	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
11	01 Apr 2021 08:48	Video Downloaded	Downloaded Video - Accident	[A] OI SUN PIN
12	14 Apr 2021 13:42	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
13	22 Apr 2021 14:14	Video Downloaded	Downloaded Video - Accident	[I] Dally Amri, Mimi Zarina
14	22 Apr 2021 14:27	Video Downloaded	Downloaded Video - Accident	[I] Chan, Yoke Shi
15	04 May 2021 16:48	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
16	04 May 2021 16:48	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
17	04 May 2021 16:48	Clm Dtl Modified	JPJ Reg. Date: -> 2016/05/26.	[A] JOANNE LEE KHANG MIN
18	04 May 2021 16:48	Clm Details Notified		[A] JOANNE LEE KHANG MIN
19	11 May 2021 08:44	Adj Mandate Request	Cur Req:4261.00:Liability: 100%(B15) *Quantum: (a)CORw/GST: \$3,959.00 + (b)LOU(5days x \$60.00): \$300.00 + (c)Search fee: \$2.00 = Total: \$4,261.00 *4 recommendation repair days + 1PRS = 5days *For your approval please.	[A] CHEW HSIAO TONG
20	20 May 2021 15:58	Video Downloaded	Downloaded Video - Accident	[I] Goh, Jeremy-CX
21	20 May 2021 16:00	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/02/10. Mandate Remarks: mandate approved. subject to documents in order. settle at best.	[I] Goh, Jeremy-CX
22	20 May 2021 16:00	Adj Mandate Set	Approved:4201.00:mandate approved. subject to documents in order. settle at best.	[I] Goh, Jeremy-CX

Date From Date To Audit Type

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2667033	02 Feb 2021 10:17:25	Video Upload	Motor	AIG Asia Pacific	AIG Asia Pacific	SLC8225H	Low, Xianyu	xx.xx

				Insurance Pte. Ltd.	Insurance Pte. Ltd. (SG)			
2667037	02 Feb 2021 10:20:56	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (LCR)	SLC8225H	SMN5245A	11.00
2692078	04 May 2021 16:48:13	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLC8225H	SMN5245A	11.00