



Automobile Integrated Management Pte Ltd
Co. & G.S.T. Reg no. 201605297G
Office: 61 Ubi Ave 2 #07-04 Automobile Megamart Singapore 408898
Workshop: 23 Kaki Bukit Ave 4 #04-01 (South Wing) Singapore 415933
Email: automim.claim@gmail.com Tel: 9119 8371

By Email

Our ref: AC2021007/TP/SLE7389P-28.01.2021

24 February 2021

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attention: Claim Officer in charge

Dear Sir / Madam,

**CLAIMANT – NG KIAT HAI
ACCIDENT INVOLVING SLE7389P AND SMM3270U ALONG SLIP ROAD TANJONG RHU
BRIDGE TOWARDS TANJONG RHU ROAD ON 28 JAN 2021**

We are appointed by Mr Ng Kiat Hai to repair his vehicle SLE7389P. The claimant has requested and authorized us to assist him in presenting his claims in connection with the above-said accident. We are submitting these claim for your consideration:

1. Cost of Repair	S\$	3531.00
2. Loss of use (4 days x \$150 per day)	S\$	600.00

Total Claims:	S\$	<u>4131.00</u>
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We enclosed herewith the following document:

- (a) Original Final Repair Bill
- (b) Letter of Authorization

We look forward to the settlement of the said claim. Please note that it is a condition of any settlement reached that it shall be without prejudice to and shall not affect any other claims arising from this accident.

Thank you.

Yours faithfully,

Automobile Integrated Management Pte Ltd

AUTHORIZATION TO ACT

I, NG KIAT HAI (the third party claimant) of 54 LORONG MYDIN
SINGAPORE 416855 (address), owner of SLE7389P (vehicle no.)
hereby authorize AUTOMOBILE INTEGRATED MANAGEMENT PTE LTD ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SLE7389P that was damaged pursuant to the accident which occurred on 28/01/2021
(date) along SLIP ROAD TANJONG RHU BRIDGE TOWARDS (location) involving vehicle no/s
TANJONG RHU RD
SMM3270U ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 29 (day) of January (month) 2021 (year)

x 

Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, AUTOMOBILE INTEGRATED MANAGEMENT PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$3,930.00 (Global Sum) for vehicle no. SLE 7389P that was damaged pursuant to the accident which occurred on 28/01/2021 (date) along SLIP ROAD TANJONG RHU BRIDGE TOWARDS TANJONG RHU ROAD (location) involving vehicle no/s SMM 3270U.

This is pursuant to the inspection conducted on 01/02/2021 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner NG KIAT HAI (the third party claimant”) of vehicle no. SLE 7389P make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLE 7389P (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 13 (day) of April (month) 2021 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)



AUTOMOBILE INTEGRATED MANAGEMENT PTE. LTD.

GST Registration No. : 201605297G
Company Registration No. 201605297G

Tax Invoice

BILL TO

AIG ASIA PACIFIC
INSURANCE PTE LTD
78 SHENTON WAY
#07-16
079120

INVOICE NO. AC2021007/TP

DATE 24/02/2021

DUE DATE 24/02/2021

TERMS Due on receipt

VEHICLE NO.

SLE7389P

DESCRIPTION	QTY	RATE	AMOUNT
REPAIR (INSURANCE CLAIMS) LUMP SUM REPAIR COST	1	3,300.00	3,300.00

SUBTOTAL	3,300.00
GST TOTAL	231.00
TOTAL	3,531.00
BALANCE DUE	S\$3,531.00

GST SUMMARY

RATE	GST	NET
GST @ 7%	231.00	3,300.00

Payment mode:

- * Bank transfer to OCBC current 712821057001
- * Paynow, UEN. 201605297G
- * Cheque to be issued to Automobile Integrated Management Pte Ltd

Workshop Address: 23 Kaki Bukit Ave 4 #04-01 (South Wing) Singapore 415933
Mailing Address: 61 Ubi Ave 2 #07-04 Automobile Megamart Singapore 408898
Email: automim.acct@gmail.com
Tel: 91198371

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 9 February 2021 1:56 PM
To: Pavneet Singh Bedi
Subject: RE: ACCIDENT INVOLVING SMM 3270U(AIG) AND SLE 7389P AT/ALONG TANJONG RHU BRIDGE GOING TOWARDS TANJONG RHU ROAD ON 28/01/2021

Hi Mr Pavneet,

Thank you for your email.

As per our tele-conversation earlier, we are in the midst of negotiating with third party for the claim amount. Based on the damages sustained to third party vehicle, the estimated repair cost is about \$4K-\$5K which we will advise you to let AIG to handle the matter.

As for your NCD, you may contact AIG directly for further clarification. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Pavneet Singh Bedi <pavneet.bedi@gmail.com>
Sent: Monday, 8 February 2021 3:11 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: ACCIDENT INVOLVING SMM 3270U(AIG) AND SLE 7389P AT/ALONG TANJONG RHU BRIDGE GOING TOWARDS TANJONG RHU ROAD ON 28/01/2021

Hi Hsiao Tong,

It was a low impact collision on a rainy day on a wet road slope. I was trying to be extra careful by looking around for oncoming vehicles but my car moved a bit to cause this unfortunate collision.

Can you share the value claimed by them? How much impact on the NCD discount will it take? Would it help if I settle directly with her?

Please let me know.

Thanks!

Best Regards,
Pavneet

On Mon, Feb 8, 2021 at 2:41 PM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

08 FEB 2021

Mr Pavneet Singh Bedi

[By Email Only]

Dear Sir/Madam,

You Ref: SMM3270U

Our Ref: CC4/AIG21001429/Upa3

ACCIDENT INVOLVING SMM 3270U(AIG) AND SLE 7389P AT/ALONG TANJONG RHU BRIDGE GOING TOWARDS TANJONG RHU ROAD ON 28/01/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SLE7389P against your insurance policy.

Based on the accident report and accident scenario, liability is not in your favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

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Best Regards,

Pavneet Singh Bedi

E: pavneet.bedi@gmail.com

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	29 Jan 2021 18:38	Clim Dtl Modified	Claimant's Name: -> -.	[A] HOW MEI KWAN
2	29 Jan 2021 18:38	Clim Veh Model Changed	(204808) HONDA VEZEL 1.5 (A).	[A] HOW MEI KWAN
3	29 Jan 2021 18:38	Clim Created	Reg No: SLE7389P. Acct Date: 2021/01/28. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Automobile Integrated Management Pte Ltd (HQ)	[A] HOW MEI KWAN
4	29 Jan 2021 18:38	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	29 Jan 2021 18:38	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/02/09	[A] HOW MEI KWAN
6	29 Jan 2021 18:38	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	29 Jan 2021 18:38	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	29 Jan 2021 18:38	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
9	29 Jan 2021 18:38	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
10	04 Feb 2021 17:43	Video Downloaded	Downloaded Video - Accident	[A] MARCUS CHUA
11	08 Feb 2021 14:38	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
12	25 Mar 2021 09:06	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	25 Mar 2021 09:06	Clim Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	25 Mar 2021 09:06	Clim Dtl Modified	JPJ Reg. Date: -> 2016/07/29.	[A] JOANNE LEE KHANG MIN
15	25 Mar 2021 09:06	Clim Details Notified		[A] JOANNE LEE KHANG MIN
16	27 Mar 2021 14:16	Clim Veh Model Changed	(204808) -> (204672) HONDA ODYSSEY 2.4 (A).	[A] CHEW HSIAO TONG
17	27 Mar 2021 14:17	Adj Mandate Request	Cur Req:3931.00:Liability: 100%(B27) *Quantum: (a)CORw/GST: \$3,531.00+ (b)LOU(4days x \$10 0.00): \$400.00 = Total: \$3,931.00 *4 recommendation repair days *For your approval please.	[A] CHEW HSIAO TONG
18	03 Apr 2021 10:14	Video Downloaded	Downloaded Video - Accident	[I] Yong, Joanne
19	03 Apr 2021 10:24	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/02/09	[I] Yong, Joanne
20	03 Apr 2021 10:24	Adj Mandate Set	Approved:3931.00.	[I] Yong, Joanne

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2666654	01 Feb 2021 11:15:41	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLE7389P	SMM3270U	11.00
2666991	02 Feb 2021 09:27:09	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLE7389P	HOW MEI KWAN	xx.xx

2680367	25 Mar 2021 09:06:57	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLE7389P	SMM3270U	11.00
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