

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 14 June 2021 10:29 AM
To: chong pohkin
Cc: Admin A
Subject: RE: ACCIDENT INVOLVING VEHICLE NOS. SKA 8289X AND SFA 6838J ON 22/01/2021 AT/ALONG 22 Havelock Rd, open space carpark)
Attachments: DV_SKA8289X.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

We confirm settlement at **\$2,381.50(all-in)**.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

In addition, we noticed that the signature of your client is different between Letter of Authorisation & GIA report. Please assist to obtain same signature as per GIA report for our necessary action. Thank you.

Signature on Letter of Authorisation:

Dated this <u>9/03/2021</u>	
<u>X</u> Owner's / Hirer's Signature / RTP (Company Stamp if applicable)	Relief Driver's signature / RTP (if any)
Owner's Address: _____	
Owner's Email: _____	
Owner's Contact No: _____ (HP) _____ (O) _____ (HOME)	
Witness by: <u>Chong Poh Kin</u>	Signature: <u>[Signature]</u>
Explained by: _____ in _____ language (if applicable)	
 KGC WORKSHOP Sincere • Secure • Satisfaction 14 Ang Mo Kio St 63, Block B (S) 589116 Tel : 6453 6279 / 6456 5410 Email : contact@kgcworkshop.com.sg	

<u>[Signature]</u> Policyholder's Signature Date & Time: <u>23/01/21</u>	<u>[Signature]</u> Driver's Signature (If driver is not the policyholder) Date & Time: <u>23/01/21</u>	<u>[Signature]</u> Reporting Centre Personnel's Signature Name: NRIC/FIN No.:
© 44MC SketchPlanForm_v3		

Signature on GIA Report:

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: chong pohkin <pohkin@kgcworkshop.com.sg>

Sent: Friday, 11 June 2021 12:40 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING VEHICLE NOS. SKA 8289X AND SFA 6838J ON 22/01/2021 AT/ALONG 22 Havelock Rd, open space carpark)

Importance: High

WITHOUT PREJUDICE

Your Ref: to be advised(AIG Insured SFA 6838J)

Our Ref: SKA 8289X(Our Customer)

Dear Hsiao Tong,

We refer to the above matter and we thank you for your offer.

Purely towards an amicable settlement, can we settled this matter at **\$2,381.50**.

Please review and revert.

Thank you.

Regards,

Poh Kin, Chong

Claims Executive

KGC WORKSHOP PTE LTD

14 Ang Mo Kio St 63, Block B (Singapore 569116)

Tel (65) 6451 0353 / 6453 6279 | F (65) 6456 5410 | M (65) 8189 2986

E pohkin@kgcworkshop.com.sg



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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, 11 June 2021 12:33 pm
To: chong pohkin <pohkin@kgcworkshop.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: ACCIDENT INVOLVING VEHICLE NOS. SKA 8289X AND SFA 6838J ON 22/01/2021 AT/ALONG 22 Havelock Rd, open space carpark)

Without Prejudice

Hi,

We refer to the above matter.

We propose settlement at a global sum of **\$2,380.00(all-in)**.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: chong pohkin <pohkin@kgcworkshop.com.sg>
Sent: Saturday, 29 May 2021 5:50 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING VEHICLE NOS. SKA 8289X AND SFA 6838J ON 22/01/2021 AT/ALONG 22 Havelock Rd, open space carpark)

WITHOUT PREJUDICE

Your Ref: to be advised(AIG Insured SFA 6838J)
Our Ref: SKA 8289X(Our Customer)

Dear Hsiao Tong,

We refer to the above matter.

We attached herewith a copy of the Letter of Demand for your kind attention and necessary action.

We appreciate if you could kindly let us have your offer as soon as possible.

Thank you.

Regards,

Poh Kin, Chong

Claims Executive

KGC WORKSHOP PTE LTD

14 Ang Mo Kio St 63, Block B (Singapore 569116)

Tel (65) 6451 0353 / 6453 6279 | F (65) 6456 5410 | M (65) 8189 2986

E pohkin@kgcworkshop.com.sg



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From: Hsiao Tong (LKKAuto) chewht@lkkauto.com

Sent: Wednesday, 28 April 2021 5:19 pm

To: pohkin@kgcworkshop.COM.SG

Cc: Admin A admin-a@lkkauto.com

Subject: RE: ACCIDENT INVOLVING VEHICLE NOS. SKA 8289X AND SFA 6838J ON 22/01/2021 AT/ALONG 22 Havelock Rd, open space carpark)

Without Prejudice

Hi,

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 10 March 2021 4:39 PM
To: pohkin@kgcworkshop.com.sg
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING VEHICLE NOS. SKA 8289X AND SFA 6838J ON 22/01/2021 AT/ALONG 22 Havelock Rd, open space carpark)

Without Prejudice

Hi Poh Kin,

As spoken, kindly arrange for survey.

Thanks.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 17 February 2021 9:08 AM
To: pohkin@kgcworkshop.com.sg
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING VEHICLE NOS. SKA 8289X AND SFA 6838J ON 22/01/2021 AT/ALONG 22 Havelock Rd, open space carpark)

Without Prejudice

Hi Poh Kin,

Further to our below email.

Kindly arrange for survey.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 9 February 2021 11:42 AM

To: pohkin@kgcworkshop.com.sg

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING VEHICLE NOS. SKA 8289X AND SFA 6838J ON 22/01/2021 AT/ALONG 22 Havelock Rd, open space carpark)

Without Prejudice

Hi Poh Kin,

As spoken, liability is clear for this matter. Attached is a copy of our insured statement for your reference.

Kindly assist to arrange survey and let us have a copy of estimate repair cost as our insured may consider private settlement.

Thanks.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 9 February 2021 9:50 AM
To: pohkin@kgcworkshop.com.sg
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING VEHICLE NOS. SKA 8289X AND SFA 6838J ON 22/01/2021 AT/ALONG 22 Havelock Rd, open space carpark)

Without Prejudice

Dear Sirs/Mdm,

We are still pending for our insured accident report from AIG.

We will follow up and get back to you.

Thanks.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: pohkin@kgcworkshop.com.sg <pohkin@kgcworkshop.COM.SG>
Sent: Monday, 8 February 2021 2:45 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: ACCIDENT INVOLVING VEHICLE NOS. SKA 8289X AND SFA 6838J ON 22/01/2021 AT/ALONG 22 Havelock Rd, open space carpark)
Importance: High

WITHOUT PREJUDICE

Your Ref: to be advised(AIG Insured SFA 6838J)

Our Ref: SKA 8289X(Our Customer)

Dear Hsiao Tong,

We refer to the above matter and below e-mail.

Is there any update on this matter.

Your prompt reply will be very much appreciated.

Thank you.

Regards,

Poh Kin, Chong

Claims Executive

KGC WORKSHOP PTE LTD

14 Ang Mo Kio St 63, Block B (Singapore 569116)

Tel (65) 6451 0353 / 6453 6279 | F (65) 6456 5410 | M (65) 8189 2986

E pohkin@kgcworkshop.com.sg



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From: pohkin@kgcworkshop.com.sg <pohkin@kgcworkshop.COM.SG>

Sent: Monday, 1 February 2021 5:25 PM

To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>

Subject: FW: ACCIDENT INVOLVING VEHICLE NOS. SKA 8289X AND SFA 6838J ON 22/01/2021 AT/ALONG 22 Havelock Rd, open space carpark)

Importance: High

WITHOUT PREJUDICE

Your Ref: to be advised(AIG Insured SFA 6838J)

Our Ref: SKA 8289X(Our Customer)

Dear Hsiao Tong,

We refer to the above matter.

We understand this is non-reporting case, we attached herewith a copy of the accident video footage for your kind attention and necessary action.

Thank you.

Regards,

Poh Kin, Chong

Claims Executive

KGC WORKSHOP PTE LTD

14 Ang Mo Kio St 63, Block B (Singapore 569116)

Tel (65) 6451 0353 / 6453 6279 | F (65) 6456 5410 | M (65) 8189 2986

E pohkin@kgcworkshop.com.sg



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From: pohkin@kgcworkshop.com.sg <pohkin@kgcworkshop.COM.SG>

Sent: Friday, 29 January 2021 3:07 PM

To: 'Nivitha (LKK Auto)' <admin-d@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Cc: 'assignments@lkkauto.com' <assignments@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING VEHICLE NOS. SKA 8289X AND SFA 6838J ON 22/01/2021 AT/ALONG 22 Havelock Rd, open space carpark)

Importance: High

WITHOUT PREJUDICE

Your Ref: to be advised(AIG Insured SFA 6838J)

Our Ref: SKA 8289X(Our Customer)

Dear Nivita,

Please be informed that car not in yet.

Kindly assist advise which claim officer handling this matter and the Liability on this matter.

Your prompt reply will be very much appreciated.

Thank you.

Regards,

Poh Kin, Chong

Claims Executive

KGC WORKSHOP PTE LTD

14 Ang Mo Kio St 63, Block B (Singapore 569116)

Tel (65) 6451 0353 / 6453 6279 | F (65) 6456 5410 | M (65) 8189 2986

E pohkin@kgcworkshop.com.sg



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From: Nivitha (LKK Auto) <admin-d@lkkauto.com>

Sent: Friday, 29 January 2021 2:28 PM

To: pohkin@kgcworkshop.COM.SG

Cc: assignments@lkkauto.com

Subject: ACCIDENT INVOLVING VEHICLE NOS. SKA 8289X AND SFA 6838J ON 22/01/2021 AT/ALONG 22 Havelock Rd, open space carpark)

Dear Sir/Mdm,

Is the vehicle SKA 8289X in the workshop?

BEST REGARDS

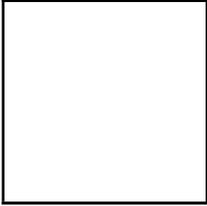
G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*



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