## **Hsiao Tong (LKKAuto)**

From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>

Sent: Tuesday, 22 March 2022 2:53 PM

**To:** Hsiao Tong (LKKAuto)

**Subject:** RE: AIG REF:1109799512SG-003 II y/r ref:CC4/AIG21001427/Gpa3

Dear Hsiao Tong,

Please proceed.

Thank you.

Kind Regards, Saliha

**Advanced Leave Notification:** 

### Saliha Syed Yusoff (Ms)

Senior Complex Claims Examiner – Auto Property Damage Claims AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1917

saliha.syed-yusoff @aig.com | www.AIG.sg

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, March 18, 2022 9:15 AM

To: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>

Subject: [EXTERNAL] RE: AIG REF:1109799512SG-003 II y/r ref:CC4/AIG21001427/Gpa3

This message is from an external sender; be cautious with links and attachments.

Hi Saliha,

Further to our below email.

In view of no further response from third party till date, kindly advise if we may proceed to temporary close file and submit WP report to your good office.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 28 February 2022 2:47 PM

To: Syed-Yusoff, Saliha <<u>Saliha.Syed-Yusoff@aig.com</u>>

**Subject:** RE: AIG REF:1109799512SG-003 ll y/r ref:CC4/AIG21001427/Gpa3

Hi Saliha,

Please be informed that insured did not receive any PIR for this matter.

Our last correspondence with third party was on 16/07/2021 and no further response from third party till date.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>

Sent: Monday, 21 February 2022 10:06 AM

To: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

Subject: AIG REF:1109799512SG-003 II y/r ref:CC4/AIG21001427/Gpa3

Importance: High

Dear Hsiao Tong,

Kindly follow up with OI if she has receive any PIR from traffic police for our further review

Kind Regards, Saliha

Advanced Leave Notification:

### Saliha Syed Yusoff (Ms)

Senior Complex Claims Examiner – Auto Property Damage Claims AIG Asia Pacific Insurance Pte. Ltd.

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78 Shenton Way, Level 10
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# **Hsiao Tong (LKKAuto)**

From: Hsiao Tong (LKKAuto)

**Sent:** Friday, 5 February 2021 4:32 PM **To:** NGHUANLIN@HOTMAIL.COM

Subject: ACCIDENT INVOLVING SGL 8079A(AIG) AND FBJ 7619T AT/ALONG 23 PENHAS

ROAD (CROSS JUNCTION OF HORNE ROAD & PENHAS ROAD) ON 26/01/2021

05 Feb 2021

Mr Ng Huan Lin [By Email Only]

Dear Sir/Madam,

You Ref: SGL8079A

Our Ref: CC4/AIG21001427/pa3

ACCIDENT INVOLVING SGL 8079A(AIG) AND FBJ 7619T AT/ALONG 23 PENHAS ROAD (CROSS JUNCTION OF HORNE

**ROAD & PENHAS ROAD) ON 26/01/2021** 

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from FBJ7619T against your insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, AIG shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | Fax: 6741 4108 HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)