

Hsiao Tong (LKKAUTO)

From: Yong, Joanne-LF <Joanne-LF.yong@aig.com>
Sent: Friday, 9 April 2021 5:00 PM
To: Hsiao Tong (LKKAUTO)
Subject: RE: [SEEK INSTRUCTION] - AIG Ref: 1853153735SG003 // LKK Ref: CC4/AIG21001425/Qpa3 [ACCIDENT INVOLVING GBK 365R(AIG) AND SMU 8839E ON 26/01/2021]

Dear Hsiao,

Refer to your email below.

Pls reject third party. At the same time pls request for PIR (if any).

Thank you.

Best regards,

Joanne Yong

Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1953
Joanne-LF.yong@aig.com | www.AIG.sg

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Sent: Friday, April 9, 2021 2:31 PM
To: Yong, Joanne-LF <Joanne-LF.yong@aig.com>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: FW: [SEEK INSTRUCTION] - AIG Ref: 1853153735SG // LKK Ref: CC4/AIG21001425/Qpa3 [ACCIDENT INVOLVING GBK 365R(AIG) AND SMU 8839E ON 26/01/2021]

Hi Joanne,

Case under your care.

Kindly assist.

Thanks!

Best Regards,

Bernard Ler
AIG

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: 09 April 2021 13:49

To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>

Subject: [EXTERNAL] RE: [SEEK INSTRUCTION] - AIG Ref: 1853153735SG // LKK Ref: CC4/AIG21001425/Qpa3
[ACCIDENT INVOLVING GBK 365R(AIG) AND SMU 8839E ON 26/01/2021]

This message is from an external sender; be cautious with links and attachments.

Hi Bernard,

We refer our below email.

Kindly advise. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 3 March 2021 3:46 PM

To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>

Subject: [SEEK INSTRUCTION] - AIG Ref: 1853153735SG // LKK Ref: CC4/AIG21001425/Qpa3 [ACCIDENT INVOLVING GBK 365R(AIG) AND SMU 8839E ON 26/01/2021]

AIG Ref: **1853153735SG**

LKK Ref: CC4/AIG21001425/Qpa3

Hi Bernard,

ACCIDENT INVOLVING GBK 365R(AIG) AND SMU 8839E ON 26/01/2021

We refer to the above matter.

Third party reported that he was driving straight along Victoria Street. Suddenly our insured lorry swerved left and hit onto the rear right side of his car.

Our insured driver reported that he was driving along Arab St turning left into Queens St. While he was turning left, third party tried to overtake him from the left to go straight as such collided the left part of insured lorry.

We have informed OI about third party claim and OI disagreed on third party claim. According to OI, the accident location is one way lane before the junction, our driver was making a left turn and third party tried to overtake him from the left and resulted the collision. No video footage from OI, only accident scene photos.

We have requested evidence from third party but no reply/response yet.

Based on OI scene photo, the accident location was happened along Arab Street instead of Victoria Street as per third party report. We are of the view that our insured version is more probable.

In view of this, we are intending to reject third party claim and we will review if any evidence submitted by third party.

For your comments/instruction please.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)