

Our Ref : CT0121 / SHA1741M /KS(st)
Your Ref: _____
Date : 2-Mar-2021

AIG ASIA PACIFIC INSURANCE PTE LTD
AIG Building

78 Shenton Way

#07-16

Singapore 079120

Attn : Motor Claims Department

Dear Sir

CDGE Taxi Claims Dept
59 Loyang Drive 4th Floor
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

WITHOUT PREJUDICE

ACCIDENT INVOLVING OUR TAXI SHA1741M YOUR INSURED SMD5002L
AND OTHER _____ ON 28-Jan-2021

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No SHA1741M which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : SMD5002L we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

| | | | |
|---|---|----|----------|
| 1 | Cost of Repair | \$ | 3,244.67 |
| 2 | <u>7</u> days Loss of Rental @ \$ 125.19 per day | \$ | 876.33 |
| 3 | Survey Report Fees (<i>Surveyed by M/s LKK</i>) | \$ | - |
| 4 | GIA / LTA Search Fees | \$ | - |
| 5 | GIA / Police Report Fees | \$ | 7.49 |
| 6 | Towing Fee | \$ | - |
| | | \$ | 4,128.49 |

HIRER'S CLAIM

| | | | |
|---|--|----|----------|
| 7 | <u>7</u> days Loss of Income @ \$ 80.00 per days | \$ | 560.00 |
| | Total Claims : | \$ | 4,688.49 |

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : SMD5002L
- c) GIA / Police report/s of : SHA1741M
- d) Letter of authority from owner / hirer / operator
 - () Photograph/s of Accident Scene
 - () Certificate of Insurance
 - () Witness statement/s
 - () **PIR**
 - (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Kazali Hj Selahudin

CDGE Taxi Claims Department

Tel : 6214 8736 Fax : 6214 1843 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING **Hyundai Ioniq SHA1741M , SMD5002L** **ON 28-Jan-21 09:00**
ALONG **SLIP ROAD FROM CTE TWDS BRADDELL ROAD**

I / We **EO HANG MENG** (Hirer) NRIC No.: **SXXXX076B**

and/or (Relief) NRIC No.: **SXXXX076B**

Taxi Number **SHA1741M**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **28-Jan-2021**

Name of Hirer **EO HANG MENG**
Hirer NRIC **SXXXX076B**

Signature :



Address **115 ANG MO KIO AVENUE 4 #02-387**
560115

Contact No. **91037181**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,244.67** (Repair Cost), **S\$613.17** (Loss of Use/Rental), **S\$7.49** (Disbursement) for vehicle no. **SHA 1741M** that was damaged pursuant to the accident which occurred on **28/01/2021** (date) along **SLIP ROAD FROM CTE TWDS BRADDELL ROAD** (location) involving vehicle no/s **SMD 5002L**. This is pursuant to the inspection conducted on **29/01/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHA 1741M** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHA 1741M** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 30th (day) of March (month) 20 22 (year)



MTH

Signed by appointed surveyor


CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Signed by "the workshop" (with chop)

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document."

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHA1741M

MAKE
HYUNDAI

MODEL
IONIQ(G2)

DATE OF REG
01.08.2019

CHASSIS CODE
KMHC851CVKU164983

INV. NO/DATE
91548386 27.02.2021

JOB NO.
305451030

ODOMETER READING

DATE/TIME IN
28.01.2021 16:00

Description : 3P 28.01.2021

| S/No | Part No. | | Qty | Unit Price | %Disc | Net |
|------------------|-----------------|--------------------------|-----|------------|-------|--------|
| PART REQUISITION | | | | | | |
| 0001 | FNPS | NUMBER PLATE FRONT | 1 | 55.00 | 0.00 | 55.00 |
| 0002 | 04-01-0104-2282 | REAR BUMPER | 1 | 459.40 | 20.00 | 367.52 |
| 0003 | 04-01-0104-2533 | REAR BUMPER CTR MOULDING | 1 | 451.25 | 20.00 | 361.00 |
| 0004 | 09-01-9999-0068 | REVERSE SENSOR | 1 | 180.00 | 0.00 | 180.00 |
| 0005 | 04-01-0104-2270 | BOOTLID EMBLEM-HYBRID | 1 | 24.30 | 20.00 | 19.44 |
| 0006 | 04-01-0104-2271 | BOOTLID EMBLEM-IONIQ | 1 | 31.30 | 20.00 | 25.04 |
| 0007 | 28-01-0103-0005 | BOOTLID COMFORTDELGRO | 1 | 40.00 | 0.00 | 40.00 |
| 0008 | 28-01-0103-0006 | BOOTLID 65521111 | 1 | 35.00 | 0.00 | 35.00 |
| 0009 | 28-01-9999-2025 | BOOTLID APPS | 1 | 35.00 | 0.00 | 35.00 |
| 0010 | 04-01-0104-2545 | REAR BUMPER LWR MOULDING | 1 | 155.00 | 20.00 | 124.00 |
| 0011 | 04-01-0104-2370 | REAR BUMPER FOGLAMP | 1 | 201.50 | 20.00 | 161.20 |

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

| ACCOUNT No. | INVOICE No. | AMOUNT | BANK/CHQ No. |
|-------------|-------------|----------|--------------|
| 8010004 | 91548386 | 3,244.67 | |
| | | | |
| | | | |

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHA1741M

MAKE
HYUNDAI

MODEL
IONIQ(G2)

DATE OF REG
01.08.2019

CHASSIS CODE
KMH851CVKU164983

INV. NO/DATE
91548386 27.02.2021

JOB NO.
305451030

ODOMETER READING

DATE/TIME IN
28.01.2021 16:00

| S/No | Part No. | | Qty | Unit Price | %Disc | Net |
|-----------|-----------------|------------------------|-----|------------|-------|----------|
| 0012 | 04-01-0104-3819 | REAR BUMPER STAY LH | 1 | 138.10 | 20.00 | 110.48 |
| 0013 | 04-01-0104-2540 | COVER-RR BPR UNDER CTR | 1 | 225.00 | 20.00 | 180.00 |
| 0014 | 09-01-0104-2133 | ANTENNA ASSY-SMARTKEY | 1 | 40.50 | 20.00 | 32.40 |
| 0015 | 04-01-0104-3919 | REAR BUMPER STAY RH | 1 | 138.10 | 20.00 | 110.48 |
| 0016 | 04-01-0104-2288 | REAR BUMPER BEAM | 1 | 394.80 | 20.00 | 315.84 |
| SUB-TOTAL | | | : | | | 2,152.40 |

JOB NATURE

| | | | | | | |
|-----------|----|--------------------|---|--------|--|--------|
| 0001 | PB | PANEL BEATING | | 350.00 | | 350.00 |
| 0002 | SP | SPRAYPAINT CHARGE | | 500.00 | | 500.00 |
| 0003 | L | R/I REVERSE SENSOR | | 30.00 | | 30.00 |
| SUB-TOTAL | | | : | | | 880.00 |

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
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ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

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CUSTOMER'S COPY

| ACCOUNT No. | INVOICE No. | AMOUNT | BANK/CHQ No. |
|-------------|-------------|----------|--------------|
| 8010004 | 91548386 | 3,244.67 | |
| | | | |
| | | | |

GST REG. NO. M2-8921817-3**TAX INVOICE**

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHA1741M**MAKE**
HYUNDAI**MODEL**
IONIQ(G2)**DATE OF REG**
01.08.2019**CHASSIS CODE**
KMHCH851CVKU164983**INV. NO/DATE**
91548386 27.02.2021**JOB NO.**
305451030**ODOMETER READING****DATE/TIME IN**
28.01.2021 16:00

| | | |
|----------------|---------|----------|
| Items total | | 3,032.40 |
| Add GST @ | 7.000 % | 212.27 |
| Invoice amount | | 3,244.67 |

Issued by : KATHERINETAN 01.03.2021 15:09:59
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

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8010004 91548386 3,244.67

ComfortDelGro Engineering Pte Ltd
A member of **COMFORTDELGRO**Head Office:
205 Braddell Road
Singapore 579701

| ACCOUNT No. | INVOICE No. | AMOUNT | BANK/CHQ No. |
|-------------|-------------|--------|--------------|
| | | | |
| | | | |
| | | | |

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT21010484

Date: 01 March 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 28/01/2021 @ 09:00 hrs
ALONG SLIP ROAD FROM CTE TWDS BRADDELL ROAD
INVOLVING SMD5002L

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA1741M** (the "Taxi"). The Taxi was hired to **EO HANG MENG IC NO SXXXX076B** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]

Enquire Vehicle-Related Transaction History

Transaction History Details

| | | | |
|-------------------|--|--|----------------------|
| Log Date/Time: | 28 Jan 2021 / 16:26:58 | Transaction Amount: | \$7.49 |
| Asset Type: | Vehicle | | |
| Asset ID: | SMD5002L | | |
| Transaction Type: | 18.32 Insurance Enquiry (GIRO Payment) | Channel: | External Agency |
| User ID: | ECENGCC0 - GOH CHENG CHUAN ANDREW CORNELIUS | Business Transaction Reference No.: | 20210128162658174587 |

Search Date / Time: 28 Jan 2021 09:00:00

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

SHA 1741M

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: June 10, 2021 12:24 PM
To: squarecar123@gmail.com
Cc: cheong_yokehoe@hotmail.com
Subject: ACCIDENT INVOLVING SMD 5002L AND SHA 1741M ON 28/01/2021

Our Ref: CC4/AIG21001424/T1ba3

ACE FLEET MANAGEMENT PTE LTD (BY EMAIL ONLY)
Driver : Cheong Yoke Hoe

Dear Sir/Madam,

ACCIDENT INVOLVING SMD 5002L AND SHA 1741M ON 28/01/2021

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Print Received Message

This mail is associated with :

***SHA1741M (6640245580SG)**
[SMD5002L]

TP

COMFORT TRANSPORTATION PTE LTD

Jan 28 2021 9:00AM

[Ace Fleet Management Pte Ltd]
ComfortDelGro Engineering Pte Ltd

From **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS)**, sent on **30/03/2022 12:30 PM**.
To LKK_HQ
Subject **Alert - Adj Mandate Approved (\$\$3865.33) - SHA1741M - Claim Handler: Tan, Bennie-WZ**

Approved:3865.33:Subject to all docs/billings verified in order and for settlement sake, SAB not exceeding: \$3865.33 (All-in) inclusive LOI if not claimed in any injury claim.