

Shiau Chan (LKKAuto)


From: Nor Azian Binte Noordin <NorAzian_Noordin@sg.msig-asia.com>
Sent: Tuesday, 29 June 2021 12:06 pm
To: Shiau Chan (LKKAuto)
Cc: SUR; Rajah Kumar
Subject: RE: SHC 156Z / TP / 252736 / SEEK MANDATE

Dear Shiau Chan,

Please proceed if damages are consistent and repair cost is in order and within repair limit.

Meantime, can you advise us the MV of this taxi and the repair limit?

Thank you.

 Visits to our offices are by appointments only. To schedule an appointment with us, please email us at service@sg.msig-asia.com at least 2 working days in advance. Please check our website or official Facebook page for the latest updates.

Best Regards

Nor Azian Binte Noordin

Executive, Claims Services (Motor)

Direct line +65 6594 2558 | Direct fax +65 6225 7402 | NorAzian_Noordin@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F:

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From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Friday, 25 June 2021 5:45 PM
To: Nor Azian Binte Noordin <NorAzian_Noordin@sg.msig-asia.com>
Cc: SUR <sur@lkkauto.com>; Rajah Kumar <rajah_kumar@sg.msig-asia.com>
Subject: RE: SHC 156Z / TP / 252736 / SEEK MANDATE

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Dear Nor Azian,

The photo 8 & 9 in Merimen showed the front left wheel tilted inwards before dismantle. For comparison see photo 10. This indicate that the front left undercarriage parts were damaged.

Refer to resurvey photograph 134 & 135 showed rack & pinion bent & damaged. Collision impact has caused damaged to the front left undercarriage parts.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nor Azian Binte Noordin <NorAzian_Noordin@sg.msig-asia.com>

Sent: Friday, 25 June 2021 5:26 PM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>


Cc: SUR <sur@lkkauto.com>; Rajah Kumar <rajah_kumar@sg.msig-asia.com>

Subject: RE: SHC 156Z / TP / 252736 / SEEK MANDATE

Dear Shiau Chan,

Please let us have the survey photos before dismantling the under carriage parts, eg: rack & pinion, lower arm and others

Thank you.

 Please note that our Customer Centre walk-in counters are closed until further notice. For more details and updates, please refer to our official Facebook page or our website at msig.com.sg.

Best Regards

Nor Azian Binte Noordin

Executive, Claims Services (Motor)

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From: Chhia Nyuk Pui <NyukPui_Chhia@sg.msig-asia.com>

Sent: Friday, 25 June 2021 3:56 PM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; Nor Azian Binte Noordin <NorAzian_Noordin@sg.msig-asia.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: SHC 156Z / TP / 252736 / SEEK MANDATE

Dear Azian

Please assist on this case. Thanks

Chhia Nyuk Pui

Senior Executive, Claims Services

Direct line +65 6594 2521 | Direct fax +65 6643 1349 | nyukpui_chhia@sg.msig-asia.com

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Friday, 25 June 2021 3:45 PM

To: Chhia Nyuk Pui <NyukPui_Chhia@sg.msig-asia.com>

Cc: SUR <sur@lkkauto.com>

Subject: SHC 156Z / TP / 252736 / SEEK MANDATE

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Nyuk Pui,

Enclosed herewith Preliminary Advise of SHC 156Z.

Please let us have your approval.

Photos uploaded in merimen.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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