

Nivitha (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Friday, 29 January 2021 3:27 PM
To: Juliana .; SUR; assignments
Cc: Claims Dept of CTI; Cecilia Low; Admin AP Automotive Services; John Ong; Paul Ho
Subject: RE: OUR REF: SNM21D200556/C02/YP7097U/LOWCT & YOUR REF: SLW 5617A -TO CONDUCT PRS
Attachments: SLW 5617A_GIA REPORT.pdf

WITHOUT PREJUDICE

Dear Juliana,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Juliana . <juliana@apautomotive.services>
Sent: Friday, January 29, 2021 3:24 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Cecilia Low <cecilia.low@sg.cntaiping.com>; Admin AP Automotive Services <mota@apautomotive.services>; John Ong <john@apautomotive.services>; Paul Ho <paul@apautomotive.services>
Subject: Re: OUR REF: SNM21D200556/C02/YP7097U/LOWCT & YOUR REF: SLW 5617A -TO CONDUCT PRS

Hi Jenny Lew

We are pleased to choose Taufikh from LKK to inspect our client vehicle

Looking forward to hear from you soon

Please do not hesitate to contact me should you have any queries thereof.

Best Regards,



Ms Juliana

**AP Automotive Services Pte Ltd
(CLAIMS DEPARTMENT)**

ROC / GST REG NO : 202022890H

Block 9006 Tampines Street 93 #01-202 Tampines Industrial Park A

Singapore 528840

TEL : 67844465

FAX : 67874886

On Fri, 29 Jan 2021 at 15:19, Jenny Lew <jenny.lew@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM21D200556/C02/YP7097U/lowct

Your reference: SLW5617A

Dear Sirs / Madam,

ACCIDENT INVOLVING YP7097U & SLW5617A on 28/01/2021

We refer to your email of 29/01/2021

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew at 63896116 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, January 29, 2021 2:45 PM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>; Cecilia Low <cecilia.low@sg.cntaiping.com>;
juliana@apautomotive.services

Subject: OUR REF: SNM21D200556/C02/YP7097U/LOWCT & YOUR REF: SLW 5617A -TO CONDUCT PRS

Dear Jenny,

Please assist Cecilia Low to conduct **PRS-SLW5617A** soonest possible.

Officer in charge-Cecilia Low -DID: 6389 6530.

Kindly quote our claim reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Juliana . <juliana@apautomotive.services>
Sent: Friday, January 29, 2021 12:25 PM
To: Claims Dept of CTI <claimsdept@sg.cntai ping.com>
Cc: Admin AP Automotive Services <mota@apautomotive.services>; John Ong <john@apautomotive.services>; Paul Ho <paul@apautomotive.services>
Subject: ARRANGE PRI FOR SLW 5617A (YOUR REF: YP 7097U)

Dear Sir / Madam

Kindly arrange your surveyor to inspect our vehicle at

**56 Loyang Way,
#04-04 Loyang Enterprise Building,
Singapore 508775**

Contact Person : ELF 8749 6614

Your Insured : YP 7097U

DOA: 28.01.2021

Location: AYE TWDS TUAS B4 JURONG PORT EXIT

TIME: 16:25hrs

Please do not hesitate to contact me should you have any queries thereof.

Best Regards,

Ms Juliana



AP Automotive Services Pte Ltd

(CLAIMS DEPARTMENT)

ROC / GST REG NO : 202022890H

Block 9006 Tampines Street 93 #01-202 Tampines Industrial Park A

Singapore 528840

TEL : 67844465

FAX : 67874886