

Our Ref : EV9983D / TP#1272  
Your Ref : SLB1845U / CC6/AIG21001408/g3

**WITHOUT PREJUDICE**

Date : 31 March 2021

**AIG ASIA PACIFIC INSURANCE PTE. LTD.**

AIG BUILDING  
78 Shenton Way #07-16  
Singapore 079120

Attention: Motor Claims Department

**ACCIDENT INVOLVING EV9983D & SLC5619A ON 27/01/2021  
ALONG UPPER ALJUNIED ROAD (ESSO PETROL STATION)**

We refer to the above captioned.

We are claiming the below followings:

- Cost of Repair (incl. of GST)	S\$ 2,416.06
- Loss of Use	S\$ 360.00 (S\$120.00 x 03 Days)
- LTA / GIA Search	S\$ 2.00
<b>Grand Total</b>	<b>S\$ 2,778.06</b>

If you have any enquiries, please contact our representative, Ms. Lily & Ms. Kaitlyn at 6481 1522 or email [lily.loi@ow.sg](mailto:lily.loi@ow.sg) & [kaitlyn.chio@ow.sg](mailto:kaitlyn.chio@ow.sg).

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD  
Encl.

*This is a computer generated printout and no signature is required.*

## AUTHORISATION TO ACT

I/We, TAN BEE PING MICHIELLE (“the third party claimant”) of BLK 116  
JURONG EAST STREET 10 # 16-388 S600116 (address), owner of EV9983D (vehicle  
no.) hereby authorize OPTIMA WERKZ PTE LTD (“the workshop”)  
to act for me with respect to my claim for repair costs and/or rental and/or loss of use  
 (“claim”) for my vehicle no. EV9983D that was damaged pursuant to the accident which  
occurred on 27/01/2021 (date) along UPPER ALJUNIED ROAD (ESSO PETROL STATION)  
(location) involving vehicle no/s SLC5619A (“the accident”).

I further authorize the workshop to settle my above mentioned claim in a manner that they  
deem fit and the workshop is further authorized to receive payment further to settlement of  
my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a  
without prejudice and without admission of liability basis insofar as the driver/owner/insurers  
of the other vehicle/s is concerned.

Dated this 28 (day) of JAN (month) 2021 (year)



Signed by “the third party claimant”  
(with chop if applicable)



Signed by “the workshop”  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **Optima Werkz Pte Ltd** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,416.06** (Repair Cost), **S\$180.00** (Loss of Use/Rental), **S\$ 2.00** (Disbursement) for vehicle no. **EV 9983D** that was damaged pursuant to the accident which occurred on **27/01/2021** (date) along **UPP ALJUNIED RD, ESSO PETROL STATION** (location) involving vehicle no/s **SLC 5619A**.

This is pursuant to the inspection conducted on **29/01/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **TAN BEE PING MICHELLE** ("the third party claimant") of vehicle no. **EV 9983D** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **EV 9983D** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 15 (day) of JUNE (month) 2021 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

**Without Prejudice**

"The contents of this document apply to property damages claim only. All personal injuries and damages arising therefore are not included from the ambit and application of this document."

# Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A #01-05, Singapore 568047

Tel: (+65) 6481 1522 Fax: (+65) 6481 1011

Co Reg & GST No: 201212455W

## TAX INVOICE

To: **AIG ASIA PACIFIC INSURANCE PTE LTD**

78 SHENTON WAY  
#08-16 AIG BUILDING  
SINGAPORE 079120

Tel: 64191000  
Fax: 68357416

INV NO. : 322100469  
INVOICE DATE : 31/03/2021  
REF : TP#1272  
VEH NO. : EV9983D  
CAR MODEL : LEVORG 1.6GT-S  
CURRENT MILEAGE:  
ADVISOR : VICTOR SENG  
TERMS : COD

DESCRIPTION	QTY	UOM	U.PRICE SGD	AMOUNT SGD
HEADLAMP LH	1	PCS	1,728.00	1,728.00
LABOUR CHARGES TO REMOVE, REPLACE, REFIX & READJUST FRONT ACCIDENT AREA.	1	JOB	150.00	150.00
LABPUR CHARGES TO SUPPLY PAINT & FURNISHING MATERIALS AT FRONT ACCIDENT AREA.	1	JOB	220.00	220.00
TO CONDUCT HEADLAMP MODULE DECODING.	1	JOB	80.00	80.00
TO CHECK WIRING & ELECTRICAL SYSTEM.	1	JOB	20.00	20.00
TO DIAGNOSIS FAULT CODE & RESET MEMORY.	1	JOB	60.00	60.00

Remarks: DOA: 27/01/2021 @ 0925 HRS  
CLAIMANT: TAN BEE PING MICHIELLE  
TP VEHICLE: SLC5619A

Singapore Dollars: Two Thousand Four Hundred Sixteen And Cent Six Only

Name: \_\_\_\_\_

NRIC No.: \_\_\_\_\_

Signature: \_\_\_\_\_

SUB TOTAL SGD 2,258.00  
GST 7.00% SGD 158.06  
GRAND TOTAL SGD 2,416.06

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs.  
I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.

2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.

3) Goods sold are not refundable/returnable.

Original Invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount

for Optima Werkz Pte Ltd



AUTHORISED SIGNATURE(S)



## Cecilia Chong (LKK Auto)

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Thursday, 4 February 2021 5:46 PM  
**To:** kennyk2cw@yahoo.com  
**Subject:** <STANDARD LETTER> OUR REF: CC6/AIG21001408/Kgs3 \*\*\* ACCIDENT INVOLVING SLC 5619A & EV 9983D ON 27/01/2021 \*\*\*

Our Ref: CC6/AIG21001408/Kgs3

04 FEBRUARY 2021

**KOK CHIN WU**  
DRIVER: CHERRINE SEE

Dear Sir/Madam,

### **ACCIDENT INVOLVING SLC 5619A & EV 9983D ON 27/01/2021**

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **EV 9983D**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,  
Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

# Print Received Message

This mail is associated with :

**\*EV9983D (9530172019SG)**  
**[SLC5619A]**

TP

TAN BEE PING MICHELLE

Jan 27 2021 9:00AM

[Kok Chin Wu]

Optima Werkz Pte Ltd

**From** **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS)**, sent on **02/06/2021 00:16 AM.**  
**To** LKK\_HQ  
**Subject** **Alert - Adj Mandate Approved (\$2598.06) - EV9983D - Claim Handler: Tan, Bennie-WZ**

Approved:2598.06:SUBJ TO ALL DOCS/BILLINGS IN ORDER AND HEADLAMP DAMAGE CONSISTENT, TO SETTLE AT BEST.