

## Nivitha (LKK Auto)

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**From:** Teo, Grace <grace.teo@sompo.com.sg>  
**Sent:** Friday, 29 January 2021 1:35 PM  
**To:** admin@mycar.sg; Gnoh, Pau Loong; 'admin-d@lkkauto.com';  
'assignments@lkkauto.com'; SUR  
**Subject:** LKK\ CMTD2100317/GPL; FW: OUR REF: SMX2879M YOUR REF: FBG3406H PRE  
REPAIR INSPECTION FOR SMX2879M

### Without Prejudice

Our Reference: CMTD2100317/GPL  
Your Reference: SMX2879M

Hi Hui Qin,

We refer to your email reply of today and will appoint **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrange **Mr. Kenneth or Mr. Marcus** to survey **SMX2879M** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Mr. Pau Loong**.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

### [Working From Home with effect from 06 April 2020]

Best Regards  
**Grace Teo**  
Claims Division  
D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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<sup>1</sup> For Travel, Personal Accident & Home Insurance | <sup>2</sup> For Travel, Personal Accident, Home & Private Motor Insurance

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**From:** My Car Consultant <admin@mycar.sg>

**Sent:** Friday, January 29, 2021 1:14 PM

**To:** Teo, Grace <grace.teo@sompo.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

**Subject:** Re: SPAM-LOW: PRI \ CMTD2100317/GPL; FW: OUR REF: SMX2879M YOUR REF: FBG3406H PRE REPAIR INSPECTION FOR SMX2879M

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Dear Grace,

Please appoint LKK for survey

Please take note on our new office address:

60 Jalan Lam Huat, Carros Centre #05-21 S(737869)

Best Regards,

**Huiqin**

Motor Claims Department

**My Car Consultant Pte Ltd**

M: 8866 8832 | F: 6925 5219

W: Mycar.sg | E: Admin@mycar.sg

60 Jalan Lam Huat, Carros Centre #05-21 S(737869)

UEN No.: 201605878Z

GST Registration No.: 201605878Z

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**From:** "Teo, Grace" <grace.teo@sompo.com.sg>

**Sent:** 1/29/21 1:12 PM

**To:** My Car Consultant <admin@mycar.sg>, "Gnoh, Pau Loong" <PauLoong.Gnoh@sompo.com.sg>

**Subject:** SPAM-LOW: PRI \ CMTD2100317/GPL; FW: OUR REF: SMX2879M YOUR REF: FBG3406H PRE REPAIR INSPECTION FOR SMX2879M

Our Reference: CMTD2100317/GPL

Your Reference: SMX2879M

**Without Prejudice**

Date: 29/01/2021

**EMAIL ONLY**

**OUR Email:** [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

**Attention:**

**M/S MY CAR CONSULTANT PTE LTD**

Dear Hui Qin,

**ACCIDENT INVOLVING FBG3406H & SMX2879M ON 28.01.2021**

We refer to your Notice of Accident dated 29/01/2021.

**Kindly re-direct your future motor claims survey request to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)**

*Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case who can be contacted at 63295217/ [PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg).*

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

	Pre-Repair Survey		
	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



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**From:** claimsreport <claimsreport@sompo.com.sg>  
**Sent:** Friday, January 29, 2021 12:57 PM  
**To:** Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>  
**Subject:** Claim No. : CMTD2100317/GPL; FW: OUR REF: SMX2879M YOUR REF: FBG3406H PRE REPAIR INSPECTION FOR SMX2879M

Hi Colleagues,

PRI for your attention and necessary action.

Best Regards

**Raba'ah Mohd Ali**

Claims Division



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** My Car Consultant <[admin@mycar.sg](mailto:admin@mycar.sg)>  
**Sent:** Friday, January 29, 2021 12:36 PM  
**To:** claimsreport <[claimsreport@sompo.com.sg](mailto:claimsreport@sompo.com.sg)>  
**Subject:** OUR REF: SMX2879M YOUR REF: FBG3406H PRE REPAIR INSPECTION FOR SMX2879M

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**WITHOUT PREJUDICE**

\* \*Survey location: 60 Jalan Lam Huat, Carros Centre #05-68

OUR REF: SMX2879M

YOUR REF: FBG3406H

Dear Sir/Madam,

PRE-REPAIR INSPECTION FOR SMX2879M  
ACCIDENT INVOLVING SMX2879M AND FBG3406H

We refer to the above matter and enclosed herewith our client's GIA report and Notification of Pre-repair inspection for your attention

Please take note on our new office address:  
60 Jalan Lam Huat, Carros Centre #05-21 S(737869)

Best Regards,  
**Huiqin**  
Motor Claims Department

**My Car Consultant Pte Ltd**  
M: 8866 8832 | F: 6925 5219  
W: Mycar.sg | E: [Admin@mycar.sg](mailto:Admin@mycar.sg)

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