

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Monday, 1 February 2021 10:09 AM
To: Admin-D (LKKAuto); 'Teo, Grace'; assignments; 'Gnoh, Pau Loong'
Cc: SUR
Subject: RE: LKK\ CMTD2100317/GPL; FW: OUR REF: SMX2879M YOUR REF: FBG3406H PRE REPAIR INSPECTION FOR SMX2879M
Attachments: PRELI ADVISED.pdf

Dear Pau Loong,

Enclosed preliminary revised of vehicle SMX 2879M
Date of survey: 29/1/2021
Number of days (estimated) : 4 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Friday, 29 January 2021 2:08 PM
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'Gnoh, Pau Loong' <PauLoong.Gnoh@sompo.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: LKK\ CMTD2100317/GPL; FW: OUR REF: SMX2879M YOUR REF: FBG3406H PRE REPAIR INSPECTION FOR SMX2879M

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Friday, 29 January 2021 1:35 PM
To: admin@mycar.sg; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: LKK\ CMTD2100317/GPL; FW: OUR REF: SMX2879M YOUR REF: FBG3406H PRE REPAIR INSPECTION FOR SMX2879M

Without Prejudice

Our Reference: CMTD2100317/GPL
Your Reference: SMX2879M

Hi Hui Qin,

We refer to your email reply of today and will appoint **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrange **Mr. Kenneth or Mr. Marcus** to survey **SMX2879M** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Mr. Pau Loong**.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: My Car Consultant <admin@mycar.sg>

Sent: Friday, January 29, 2021 1:14 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Subject: Re: SPAM-LOW: PRI \ CMTD2100317/GPL; FW: OUR REF: SMX2879M YOUR REF: FBG3406H PRE REPAIR INSPECTION FOR SMX2879M

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Grace,

Please appoint LKK for survey

Please take note on our new office address:
60 Jalan Lam Huat, Carros Centre #05-21 S(737869)

Best Regards,
Huiqin
Motor Claims Department

My Car Consultant Pte Ltd
M: 8866 8832 | F: 6925 5219
W: Mycar.sg | E: Admin@mycar.sg
60 Jalan Lam Huat, Carros Centre #05-21 S(737869)
UEN No.: 201605878Z
GST Registration No.: 201605878Z

From: "Teo, Grace" <grace.teo@sompo.com.sg>

Sent: 1/29/21 1:12 PM

To: My Car Consultant <admin@mycar.sg>, "Gnoh, Pau Loong" <PauLoong.Gnoh@sompo.com.sg>

Subject: SPAM-LOW: PRI \ CMTD2100317/GPL; FW: OUR REF: SMX2879M YOUR REF: FBG3406H PRE REPAIR INSPECTION FOR SMX2879M

Our Reference: CMTD2100317/GPL

Your Reference: SMX2879M

Without Prejudice

Date: 29/01/2021

EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S MY CAR CONSULTANT PTE LTD

Dear Hui Qin,

ACCIDENT INVOLVING FBG3406H & SMX2879M ON 28.01.2021

We refer to your Notice of Accident dated 29/01/2021.

Kindly re-direct your future motor claims survey request to motorsurvey@sompo.com.sg

*Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case who can be contacted at 63295 217/ PauLoong.Gnoh@sompo.com.sg .*

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

	Pre-Repair Survey		
	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: claimsreport <claimsreport@sompo.com.sg>

Sent: Friday, January 29, 2021 12:57 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>
Subject: Claim No. : CMTD2100317/GPL; FW: OUR REF: SMX2879M YOUR REF: FBG3406H PRE REPAIR INSPECTION FOR SMX2879M

Hi Colleagues,

PRI for your attention and necessary action.

Best Regards

Raba'ah Mohd Ali

Claims Division



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: My Car Consultant <admin@mycar.sg>

Sent: Friday, January 29, 2021 12:36 PM

To: claimsreport <claimsreport@sompo.com.sg>

Subject: OUR REF: SMX2879M YOUR REF: FBG3406H PRE REPAIR INSPECTION FOR SMX2879M

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WITHOUT PREJUDICE

* *Survey location: 60 Jalan Lam Huat, Carros Centre #05-68

OUR REF: SMX2879M

YOUR REF: FBG3406H

Dear Sir/Madam,

PRE-REPAIR INSPECTION FOR SMX2879M
ACCIDENT INVOLVING SMX2879M AND FBG3406H

We refer to the above matter and enclosed herewith our client's GIA report and Notification of Pre-repair inspection for your attention

Please take note on our new office address:
60 Jalan Lam Huat, Carros Centre #05-21 S(737869)

Best Regards,
Huiqin
Motor Claims Department

My Car Consultant Pte Ltd
M: 8866 8832 | F: 6925 5219
W: Mycar.sg | E: Admin@mycar.sg

60 Jalan Lam Huat, Carros Centre #05-21 S(737869)
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