

Nivitha (LKK Auto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Friday, 29 January 2021 9:52 AM
To: Sharon Ten; assignments
Cc: Wei Shong; Claims Dept of CTI; SUR
Subject: RE: O/R : SNM21D200536/XE117L/TANKL - Arrange Survey - Accident Involving GBC1321C (TLM) and XE117L (China Taiping) on 22.01.2021
Attachments: GBC1321C 22.01.2021.pdf

WITHOUT PREJUDICE

Dear Sharon,

We refer to your email below.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please refer to the email below & proceed to survey the third party vehicle.

Thank you.

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Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Sharon Ten <sharon.ten@tlmotor.com.sg>
Sent: Friday, January 29, 2021 9:14 AM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Wei Shong <wei.shong@tlmotor.com.sg>
Subject: RE: O/R : SNM21D200536/XE117L/TANKL - Arrange Survey - Accident Involving GBC1321C (TLM) and XE117L (China Taiping) on 22.01.2021

Dear Adeline,

We choose Marcus Chua (LKK) to conduct survey.

Thank you.

Regards,



Sharon Ten
sharon.ten@tlimotor.com.sg

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F. +65 6858 0877

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From: Adeline Chng [<mailto:adeline.chng@sg.cntaiping.com>]

Sent: Thursday, 28 January 2021 5:40 PM

To: Claims Dept of CTI; Tan Kah Leong; sharon.ten@tlimotor.com.sg

Subject: RE: O/R : SNM21D200536/XE117L/TANKL - Arrange Survey - Accident Involving GBC1321C (TLM) and XE117L (China Taiping) on 22.01.2021

Without Prejudice

Our reference: **SNM21D200536C02/XE117L/Tankl**

Your reference: GBC1321C

Dear Sirs

ACCIDENT INVOLVING XE117L & GBC1321C ON 22/01/2021

We refer to your email of 28/01/2021

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with

the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Tan Kah Leong at 63896193 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng

Executive
Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 28 January 2021 5:13 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; sharon.ten@tlmotor.com.sg; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R : SNM21D200536/XE117L/TANKL - Arrange Survey - Accident Involving GBC1321C (TLM) and XE117L (China Taiping) on 22.01.2021

Dear Adeline,

Please assist to conduct PRS for GBC1321C.

OIC: Kah Leong 63896193

**** Kindly quote our reference number for future correspondences.**

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Thank you

Lim Shu Min
Claims Department

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From: Sharon Ten <sharon.ten@tlmotor.com.sg>
Sent: Thursday, January 28, 2021 10:07 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Wei Shong <wei.shong@tlmotor.com.sg>; Patricia <pt@tlmotor.com.sg>
Subject: Arrange Survey - Accident Involving GBC1321C (TLM) and XE117L (China Taiping) on 22.01.2021

Without Prejudice

Your ref:- XE117L

Our ref: - GBC1321C

Dear Sir/Mdm,

We refer to the above matter.

We enclose the following documents for your attention:-

- a. Copy of our client's SAS report;
- b. Estimate cost of repair

Please arrange for survey as soon as possible.

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle and agree to finalise the cost of repair with us within 7 working days upon vehicle discharge. If you disagree or we do not hear from you within the stipulated timeline, we shall proceed to repair the vehicle without further reference to you and you are deemed to have agreed to the appointment of any of the motor surveyors listed by our client.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

We await for your favourable reply.

Thank you.

Regards,

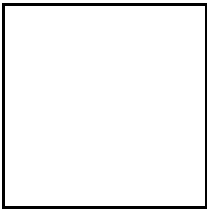


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