

## Veron Chen (LKKAuto)

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**From:** Veron Chen (LKKAuto)  
**Sent:** Monday, 1 February 2021 7:48 AM  
**To:** Coco Lu Ting; SUR  
**Cc:** Andre Chow En De; 'Kevin Leong Wai Kit'; Don Bong Kiong Hua; Edwin Abcede  
Caina  
**Subject:** SMV 9968D-DOA: 27/1/2021 (AIG OD)

Dear Coco,

As instructed by our client , please proceed to repair the **insured vehicle SMV 9968D , (Excess \$800)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

**Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.**

**After paint photos for all NEW Panels and Parts required after repair**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

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