

Our Ref : CT0121/ SHA3053C /CK(st)
Your Ref :
Date : 19-Feb-2021

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimilie +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

CHINA TAIPING INSURANCE CO LTD
3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHA3053C YOUR INSURED GBD6864P
AND OTHER _____ ON 27-Jan-2021

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHA3053C which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : GBD6864P we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 4,205.00
6	<u>3</u> days Loss of Rental @ <u>\$ 129.68</u> per day	\$ 389.04
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 2.00
5	GIA / Police Report Fees	\$ -
6	Towing Fees	\$ -
Sub Total :		\$ 4,596.04

HIRER'S CLAIM

7	<u>3</u> days Loss of Income @ <u>\$ 80.00</u> per days	\$ 240.00
Total Claims :		\$ 4,836.04

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : GBD6864P
- c) GIA / Police report/s of : SHA3053C
- d) Letter of authority from owner / hirer / operator
() Traffic Compound () Towing/Medical bill/receipts () Certificate of Insurance
() PIR (x) Rental Rate letter (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully
Catherine Koh

CDGE Claims Department
Tel : 6214 8733 Fax : 6214 1843 Email : catherinekoh@cdge.com.sg

This is a computer generated letter. No signature is required.

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING TOYOTA PRIUS SHA3053C , GBD6864P ON 27-Jan-21 09:00
ALONG COMMONWEALTH AVE WEST

I / We **LIM BOON WAH JOSEPH** (Hirer) NRIC No.: **SXXXX813I**

and/or (Relief) NRIC No.: **SXXXX813I**

Taxi Number **SHA3053C**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **27-Jan-2021**

Name of Hirer **LIM BOON WAH JOSEPH**

Hirer NRIC **SXXXX813I**

Signature :



Address **92 HENDERSON ROAD #11-176**
150092

Contact No. **96236694**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00012402004 Claim No : SNM21D200586/C02/GBD6864P/TANKL

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$4,650.00
DOLLARS FOUR THOUSAND SIX HUNDRED AND FIFTY ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHA 3053C
Insured Vehicle No. : GBD 6864P

Date of Loss : 27/01/2021
Place of Accident : COMMONWEALTH AVE WEST

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : HONG LAM MARINE PTE LTD
Driver Name : ABDUL GHAFOR BIN ABDUL WAHID

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$	4,650.00
	=====	
TOTAL	S\$	4,650.00
	=====	

Claimant Name : COMFORT TRANSPORTATION PTE LTD NRIC No : 1XXXXX821R

Signature :  _____ Date : 26/1/21

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

Description : 3P 27.01.2021

VEHICLE NO
SHA3053C

INV. NO/DATE
91546058 15.02.2021

MAKE
TOYOTA

JOB NO.
305450593

MODEL
PRIUS HYBRID(G4)

ODOMETER READING

DATE OF REG
15.05.2019

DATE/TIME IN
27.01.2021 09:50

CHASSIS CODE
JTDKB3FU503080618

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0302-2282	COVER REAR BUMPER%	1	458.60	25.00	343.95
0002	04-01-0302-2287	GUARD-REAR BUMPER CENTER	1	552.60	25.00	414.45
0003	04-01-0302-2267	BUMPER PIECE	10	2.20	25.00	16.50
0004	04-01-0302-1150	BUMPER PROTECTOR MAT	1	50.00	0.00	50.00
0005	09-01-0302-2005	REVERSE SENSOR ASSY	1	135.70	0.00	135.70
0006	04-01-0302-2346	GARNISH S.ASSY BACK DOOR OUTSIDE	1	889.70	25.00	667.27
0007	04-01-0302-2270	PLATE-BACK DOOR NAME (HYBRID S)	1	52.40	25.00	39.30
0008	04-01-0302-2271	PLATE-BACK DOOR NAME (PRIUS)	1	52.40	25.00	39.30
0009	04-01-0302-2269	ORNAMENT SUB-ASSY BACK DOOR	1	60.80	25.00	45.60

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OF NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30-DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of **COMFORTDELGRO**

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91546058	4,205.00	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHA3053C

MAKE
TOYOTA

MODEL
PRIUS HYBRID(G4)

DATE OF REG
15.05.2019

CHASSIS CODE
JTDKB3FU503080618

INV. NO/DATE
91546058 15.02.2021

JOB NO.
305450593

ODOMETER READING

DATE/TIME IN
27.01.2021 09:50

S/No	Part No.		Qty	Unit Price	%Disc	Net
0010	04-01-0302-2286	COVER REAR BUMPER-TOW HOOK COVER	1	82.70	25.00	62.02
0011	04-01-0302-2714	RETAINER REAR BUMPER RH	1	112.70	25.00	84.52
0012	04-01-0302-0795	LENS AND BODY REAR LAMP LOWER RH	1	548.40	25.00	411.30
0013	28-01-0302-0006	REAR BOOT 65521111 CTPL	1	30.00	0.00	30.00
0014	28-01-0302-2015	REAR BONNET COMFORTDELGRO CTPL	1	30.00	0.00	30.00
0015	28-01-9999-2025	APP LOGO REAR BONNET CTPL	1	40.00	0.00	40.00
SUB-TOTAL				:		2,409.91

JOB NATURE

0001	SP	SPRAYPAINT CHARGE		750.00		750.00
0002	17-01	CHECK ALL LIGHTING		30.00		30.00
0003	20-22	REMOVE/REFIX REVERSE		40.00		40.00

- WHILST REASONABLE PRECAUTIONS ARE TAKEN, THEFT OR ACCIDENTAL DAMAGE TO THE COMPANY'S RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
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ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

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CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91546058	4,205.00	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 3

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHA3053C

INV. NO/DATE
91546058 15.02.2021

MAKE
TOYOTA

JOB NO.
305450593

MODEL
PRIUS HYBRID(G4)

ODOMETER READING

DATE OF REG
15.05.2019

DATE/TIME IN
27.01.2021 09:50

CHASSIS CODE
JTDKB3FU503080618

S/No	Part No.	Qty	Unit Price	%Disc	Net
0004	L SENSOR PANEL BEATING		700.00		700.00
SUB-TOTAL			:		1,520.00

Items total	3,929.91
Add GST @ 7.000 %	275.09
Invoice amount	4,205.00

Issued by : KATHERINETAN 15.02.2021 13:17:35
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

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ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91546058	4,205.00	

Our Ref: CT21010463

Date: 15 February 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 27/01/2021 @ 09:00 hrs
ALONG COMMONWEALTH AVE WEST
INVOLVING GBD6864P

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA3053C** (the "Taxi"). The Taxi was hired to **LIM BOON WAH JOSEPH IC NO SXXXX813I** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$129.68** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

GBD6864P

Date of Accident

27/01/2021 **Reset****% RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **China Taiping Insurance**Period of Insurance **18/03/2020 - 17/03/2021**Requested By **Janet Lim Siang Gek (COMFOR...**Requested Date **27/01/2021 10:39****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Monday, 1 March 2021 5:34 PM
To: Hr@honglam.com.sg
Subject: ACCIDENT INVOLVING GBD 6864P AND SHA 3053C ON 27/01/2021

Our Ref: CC3/CTI21001375/Ges3

01 MAR 2021

HONG LAM MARINE PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING GBD 6864P AND SHA 3053C ON 27/01/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Asher Sng (LKKAuto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Friday, 23 April 2021 3:00 PM
To: Asher Sng (LKKAuto)
Cc: Claims Dept of CTI; Admin A
Subject: RE: [MANDATE REQUEST] RE: SNM21D200586/C02/GBD6864P/TANKL / FW: Direct Settlement - Accident Involving GBD 6864P (OI : CTI - TBA) and SHA 3053C (TP : LKK REF - CC3/CTI21001375/Ges3) on 27/01/2021

Follow Up Flag: Follow up
Flag Status: Completed

Dear Asher,

We refer to your email below.

Please proceed to offer at \$4,656.20(all-in).

Please keep us posted for us to act accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Tuesday, 6 April 2021 11:34 AM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: SNM21D200586/C02/GBD6864P/TANKL / FW: Direct Settlement - Accident Involving GBD 6864P (OI : CTI - TBA) and SHA 3053C (TP : LKK REF - CC3/CTI21001375/Ges3) on 27/01/2021

[Confidential]

Your ref : SNM21D200586

Our ref : CC3/CTI21001375/Ges3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$4,656.20 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 9,701.27	\$ 4,205.00
2. Loss of Rental (3days x \$129.68)	\$ 389.04	\$ 324.20 (2.5days x \$129.68)
3. Loss of Income (3days x \$80)	\$ 240.00	\$ 125.00 (2.5days x \$50)
4. LTA Search Fee	\$ 2.00	\$ 2.00
	Total\$ 10,332.31	\$ 4,656.20

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Tuesday, 2 February 2021 3:40 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D200586/C02/GBD6864P/TANKL / FW: Direct Settlement - Accident Involving GBD 6864P (OI : CTI - TBA) and SHA 3053C (TP : LKK REF - CC3/CTI21001375/Ges3) on 27/01/2021

[Confidential]

Dear Su Li,

We refer to your email below.

Attached is our insured' accident report for claim settlement basis and your necessary action.

Please seek our mandate approval first before any settlement with third party.

Thank you.

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Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, February 1, 2021 6:17 PM
To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; AsherSng@lkkauto.com; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D200586/C02/GBD6864P/TANKL / FW: Direct Settlement - Accident Involving GBD 6864P (OI : CTI - TBA) and SHA 3053C (TP : LKK REF - CC3/CTI21001375/Ges3) on 27/01/2021

Dear Sir,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no. SNM21D200586/C02/GBD6864P/TANKL.

Dear Kah Leong,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Friday, 29 January 2021 5:15 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBD 6864P (OI : CTI - TBA) and SHA 3053C (TP : LKK REF - CC3/CTI21001375/Ges3) on 27/01/2021

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHA 3053C at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd