# **FASTECH AUTO PTE LTD**

1 Kaki Bukit Ave 6 #01-48 Autobay Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date: 07.04.2021

China Taiping Insurance Singapore Pte Ltd 3 Anson Road #16-00 Springleaf Tower Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

### ACCIDENT INVOLVING VEHICLES : SLZ 9278C / SMT 2127X AND OTHER ON 28.01.2021

We are the authorized repair workshop for the owner of motor vehicle no: SLZ 9278C , which was involved in the captioned accident with your insured vehicle no: SMT 2127X . The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1)	Cost of Repair (inclusive of GST)	\$ 22,470.00
2)	Loss of Use (10 days + 2 Sunday X S\$60)	\$ 720.00
3)	Towing Fee	\$ 60.00
4)	GIA Search Fee	\$ 2.00
		\$ 23,252.00

We enclosed herewith the following documents to support the claims:

a) Final Repair Invoice

b) Towing Bill

c) GIA Search Result

d) Letter of Authorisation, etc...

e) GIA Report

f) I/C & Driving Licence

g) Insurance Certificate

h) Vehicle Registration Log Card

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)

For Fastech Auto Pte Ltd

DATE : 28.01.2021
TO : China Taiping Insurance Singapore Pte Ltd
RE: ACCIDENT INVOLVING VEHICLE NO. SLZ 9278C/SMT 2127X  and other  ALONG PIE Towards Changi (Before Thomson Flyover)  ON 28.01.2021
of (NRIC No./ROC No.) \$\frac{97230003C}{\text{of 1003 Bukit Timah Road \$\frac{4}03-06 Singapore 596289}} owner of vehicle no. \$\frac{912}{\text{C}} \text{in consideration of M/s FASTECH AUTO}    PTE LTD repairing my/our vehicle \$\frac{\text{LZ}}{27} \frac{927}{\text{C}} \text{at my/our instruction and hereby}    authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever    amount settled/payable by the Insurance Company and/or third party or to commence legal    proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,    etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and   all claimed and/or settled shall belong to them absolutely.
I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arisen therewith.
Signature of Owner:
Name of Owner: Ang Kuī Beng

\*\*\* This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

#### MOTOR CLAIMS DISCHARGE VOUCHER

Policy No: DMPCSNW00077852000 Claim No: SNM21D200545 /LKKDS

Claimant : ANG KUI BENG

Amount : \$\$ 23,252.00

SINGAPORE DOLLARS TWENTY THREE THOUSAND TWO HUNDRED AND

FIFTY TWO ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLZ 9278C Insured Vehicle No. : SMT 2127X

Date of Loss

: 28/01/2021

Place of Accident : PIE TWDS CHANGI (BEFORE THOMSON FLYOVER)

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : WATANABE MIZUKO
Driver Name : CHEE WEE SIONG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1)					
(T)	General Damages		S\$		
(2)	Cost of Repair/ <del>Excess</del>		S\$	22,470.00	
(3)	Loss of Use/Rental/Earning		S\$	720.00	
(4)	GIA/Police-Reports/				
	Investigation Results/Search	Fees	S\$	2.00	
(5)	Medical Reports/Expenses		S\$		
(6)	Survey Fees/P.T. Fees		S\$		
(7)	Cost including Disbursement		S\$	60.00	
			======		
	TOTAL		S\$	23,252.00	
			======		

Claimant Name: ANG KUI BENG

NRIC No :

372300030

Signature

Date

8/8/2021

# **TAX INVOICE**

# **FASTECH AUTO PTE LTD**

1 Kaki Bukit Ave 6 #01-48 Autobay Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

Tax Invoice: 22216

Date

:07.04.2021

Vehicle No

:SLZ 9278C

Make/Model: HONDA HRV 1.5

Chassis/Eng# :

Accident Date : 28.01.2021

Claim No

Reference

: 0121 -22216

Policy No

Amount

To proceed on lump sum repair

S\$

21000.00

E. & O. E.

GST @ 7% : S\$

Total: S\$

21000.00

1470.00

Amount Due: \$\$

22470.00

for FASTECH AUTO PTE LTD

All Invoices are subjected to GST

**INSURER ENQUIRY** 

Find insurer Vehicle reg. no.

SMT2127X

**Date of Accident** 

28/01/2021 🛗



Reset

#### % RESULT & RECEIPT

# **TP Insurer Enquiry** Insurance China Taiping Insurance

Payment details

Request Amount: **\$\$1.87** GST Amount: \$\$0.13

Total Amount Due (GST Inclusive): \$\$2

**General Insurance Association** 

**Records Management Centre** GST Registration No: M400017735



# 24 HOURS TOWING SERVICES THOMAS HP: 97363184

EASH SALE
No: 1034

Name: Chan	Date: 286/21	
Vehicle No: 8179278 C Model No From: R12 Lan Thomson Soft	: Honda HRV Time: AM PM	
Remarks: Accident Can	To: two Day	
Note: Vehicle is towed at owner's risk. The company acceptamages or other misdemeanour to your vehicle whiist being		
Authorised by	Received by	

#### Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)

Sent: Tuesday, 2 February 2021 3:02 PM

To: ushiji@yahoo.com.sg

Cc: Admin A

Subject: ACCIDENT INVOLVING SMT 2127X & SLZ 9278C ALONG/AT PIE ON 28/01/2021

Our Ref: CC6/CTI21001365/Ura3

#### WATANABE MIZUKO- BY EMAIL ONLY

[POLICY HOLDER]

Dear Sir/Madam,

#### ACCIDENT INVOLVING SMT 2127X & SLZ 9278C ALONG/AT PIE ON 28/01/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SLZ 9278C against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

c.c. China Taiping Insurance (Singapore) Pte Ltd (Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: <u>JaslinKok@lkkauto.com</u> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

# RE: SNM21D200545/C02/SMT2127X/LEWLC / FW: Direct Settlement - Accident Involving SMT2127X (OI : CTI - TBA) AND SLZ9278C (TP : LKK REF - CC6/CTI21001365/Ura3) on 28/01/2021

Jenny Lew < jenny.lew@sg.cntaiping.com>

Wed 7/28/2021 1:57 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

[Confidential]

Dear Jaslin,

Please proceed:

	Amount Revised
1. Cost of Repair	\$ 22,470.00 (\$21,000.00+7%GST)
2. Loss of Use (12 days x \$60.00)	\$ 720.00 (12 days x \$60.00)
3. Towing fee	\$ 60.00
4. LTA Report fee	\$ 2.00
Total	<u>\$ 23,252.00</u>

Thank you.

#### **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sq.cntaiping.com">claimsdept@sq.cntaiping.com</a> or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

#### Jenny Lew

Executive

Claims Department

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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<sup>\*\*</sup> Note: Please cc to <a href="mailto:claimsdept@sg.cntaiping.com">com</a> when you reply to us.

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

**Sent:** Wednesday, July 14, 2021 2:07 PM **To:** Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SNM21D200545/C02/SMT2127X/LEWLC / FW: Direct Settlement - Accident Involving SMT2127X

(OI: CTI-TBA) AND SLZ9278C (TP: LKK REF-CC6/CTI21001365/Ura3) on 28/01/2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs/Mdm,

#### <u>ACCIDENT INVOLVING SMT 2127X (CTI) AND SLZ 9278C (TP) ON 28/01/2021</u>

We refer to the above matter.

We seek your approval to offer repairer "FASTECH AUTO PTE LTD" at \$23,252.00 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 63,966.01	\$ 22,470.00 (\$21,000.00+7%GST)
2. Loss of Use (12 days x \$60.00)	\$ 720.00	\$ 720.00 (12 days x \$60.00)
3. Towing fee	\$ 60.00	\$ 60.00
4. LTA Report fee	\$ 2.00	\$ 2.00
Total	\$ <u>64,748.07</u>	<u>\$ 23,252.00</u>

Surveyor recommended 10 days for repair + 2 Sun = 12 days

Enclosed here with all the relevant documents for your perusal.

#### Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: <u>JaslinKok@lkkauto.com</u> | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Lew < jenny.lew@sg.cntaiping.com>

Sent: Tuesday, February 2, 2021 1:55 PM

To: Mei Kwan (LKKAuto) < <a href="mailto:Meikwan@lkkauto.com">Meikwan@lkkauto.com</a>; Jaslin Kok (LKK Auto) < <a href="mailto:jaslinkok@lkkauto.com">jaslinkok@lkkauto.com</a>; Admin A

<admin-a@lkkauto.com>

Subject: RE: SNM21D200545/C02/SMT2127X/LEWLC / FW: Direct Settlement - Accident Involving SMT2127X

(OI: CTI - TBA) AND SLZ9278C (TP: LKK REF - CC6/CTI21001365/Ura3) on 28/01/2021

#### [Confidential]

Hi Mei Kwan,

Pls refer to attached.

Thanks.

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Regards,

#### Jenny Lew

Executive

Claims Department

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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<sup>\*\*</sup> Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Tuesday, February 2, 2021 12:08 PM

**To:** Mei Kwan (LKKAuto) < <u>Meikwan@lkkauto.com</u>>; Jaslin Kok (LKK Auto) < <u>jaslinkok@lkkauto.com</u>>; Admin A < <u>admin-a@lkkauto.com</u>>; Jenny Lew

<jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D200545/C02/SMT2127X/LEWLC / FW: Direct Settlement - Accident

Involving SMT2127X (OI: CTI-TBA) AND SLZ9278C (TP: LKK REF-

CC6/CTI21001365/Ura3) on 28/01/2021

Dear Sir,

Please note that officer in charge for this case is Jenny Lew.

Claim no. SNM21D200545/C02/SMT2127X/LEWLC.

Dear Jenny,

Pls revert LKK.

#### **NOTICE:**

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Thank you

#### **Chong Boon Sen**

Claims Department

### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮 城 Taiping SG

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Monday, 1 February 2021 2:23 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Jaslin Kok (LKK Auto) <<u>jaslinkok@lkkauto.com</u>>; Admin A <<u>admin-a@lkkauto.com</u>>

Subject: Direct Settlement - Accident Involving SMT2127X (OI : CTI - TBA) AND SLZ9278C (TP

: LKK REF - CC6/CTI21001365/Ura3) on 28/01/2021

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLZ 9278C at M/s Fastech Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

**LKK Auto Consultants Pte Ltd** 

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)