Mei Kwan (LKKAuto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Tuesday, 2 February, 2021 1:56 PM

To: Mei Kwan (LKKAuto); Jaslin Kok (LKK Auto); Admin A

Subject: RE: SNM21D200545/C02/SMT2127X/LEWLC / FW: Direct Settlement - Accident

Involving SMT2127X (OI: CTI-TBA) AND SLZ9278C (TP: LKK REF-

CC6/CTI21001365/Ura3) on 28/01/2021

Attachments: SMT2127X.pdf

Categories: HMK

[Confidential]

Hi Mei Kwan,

Pls refer to attached.

Thanks.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, February 2, 2021 12:08 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>;

Admin A <admin-a@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D200545/C02/SMT2127X/LEWLC / FW: Direct Settlement - Accident Involving SMT2127X (OI: CTI - TBA) AND SLZ9278C (TP: LKK REF - CC6/CTI21001365/Ura3) on 28/01/2021

Dear Sir,

Please note that officer in charge for this case is Jenny Lew.

^{**} Note: Please cc to com when you reply to us.

Claim no. SNM21D200545/C02/SMT2127X/LEWLC.

Dear Jenny,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Monday, 1 February 2021 2:23 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMT2127X (OI: CTI - TBA) AND SLZ9278C (TP: LKK

REF - CC6/CTI21001365/Ura3) on 28/01/2021

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLZ 9278C at M/s Fastech Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Jaslin.

$To\ check\ availability\ of\ the\ case\ handler, you\ may\ contact\ the\ under signed.$

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)