

陳林摩哆私人有限公司  
TAN LIM MOTOR PTE LTD

Address: 1 Defu Lane 6 Singapore 539365

Tel: 6858 5151 Fax: 6858 0877

Our Ref : TP041012021  
Your Ref : SLF3876X

Date : 19.03.2021

M/s AIG Asia Pacific Insurance Pte Ltd  
Attn: Motor Claim Department - C/O LTK

**Without Prejudice  
Save As To Costs**

Dear Sir/Madam,

**ACCIDENT INVOLVING SLB 8328A & SLF3876X ON 26.01.2021**

We refer to the above accident.

It appears that your insured is the proximate cause of the accident.

We herewith enclose the relevant supporting documents to substantiate our client's property damage claim as our client has authorized us to quantify, to act and to reach settlement on behalf.

- |  |  |
|--|--|
| <input checked="" type="checkbox"/> Original Tax-invoice number - TP0321/008 | <input checked="" type="checkbox"/> Original rental invoice number - INV/21/281/TL |
| <input type="checkbox"/> SAS / AS & IS / police report                       | <input type="checkbox"/> police result   |
| <input type="checkbox"/> Certificate Of Insurance                            | <input checked="" type="checkbox"/> Vehicle search result                          |
| <input checked="" type="checkbox"/> Authorisation To Act                     | <input type="checkbox"/> _____   |

The quantification of our client's property damage claim is as follows:-

a) Cost of repair (inclusive GST)	\$ 3,210.00
b) <del>Vehicle Search fees / GIA fees / Police Report fees / Reporting fees</del>	\$ 2.00
c) <del>Loss of hire / use / rental / earnings / rental fees</del>	\$ 856.00
d) Admin fee	\$ 200.00
<b>Total</b>	\$ <u>4,268.00</u>

\* Owner / Driver's injury and other losses exclude in this claim.

Please acknowledge receipt of this Letter of Demand within fourteen (14) days.

If you are agreeable to the above, please forward discharge voucher for our client's signature and payment issued directly to "Tan Lim Motor Pte Ltd" within 28 days.

Yours faithfully,

Patricia Tan  
Email: [pt@tlmotor.com.sg](mailto:pt@tlmotor.com.sg)

## AUTHORIZATION TO ACT

TO : TAN LIM MOTOR PTE LTD

FROM : OWNER OF VEHICLE NUMBER SLB 8328A

ACCIDENT INVOLVING SLF 3876X

ALONG/AT Ayer Rajah Ave X Niah Buana ON 26/01/2021  
Vista Road

I/We hereby authorize you to act on my/our behalf in pursuance of my/our claim for losses arising out of the above accident.

This letter serves as the 'AUTHORITY TO ACT'

I/We also hereby authorize all agreed settlement payment be made in favour to TAN LIM MOTOR PTE LTD.

Name Citi-Lux Pte Ltd

NRIC (Last 4 character) 849G

Date 27/01/2021

Signature



Owner's / Hirer's signature / RTP  
(Company's stamp if applicable)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **TAN LIM MOTOR PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,660.00** (Global Sum) for vehicle no. **SLB8328A** that was damaged pursuant to the accident which occurred on **26/01/2021** (date) along **NEAR 1 AYER RAJAH AVE** involving vehicle no/s **SLF3876X**.

This is pursuant to the inspection conducted on **28/01/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **CITI-LUX PTE LTD** (“the third party claimant”) of vehicle no. **SLB8328A** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLB8328A** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 01 (day) of November (month) 2021 (year)



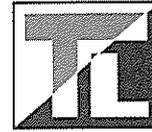
CKC

Signed by appointed surveyor



Signed by “the workshop” (with chop)

*\*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.\**



TAX-INVOICE  
NUMBER: TP0321/008

陳林摩哆私人有限公司  
TAN LIM MOTOR PTE LTD

(Please quote our reference number TP041012021 for payment)

Citi-Lux Pte Ltd

Date: 01/03/2021

Vehicle No: SLB8328A  
Model: MERCEDES BENZ E200

Description	Amount
To lump sum repair as recommended by surveyor.	\$3,000.00

No official receipt will be issued.

Sub Total	\$3,000.00
Add 7% GST	\$210.00
<b>Total</b>	<b>\$3,210.00</b>

Tan Lim Motor Pte Ltd

No. 1 Defu Lane 6 Singapore 539365  
~~No. 51 Defu Lane 10 Singapore 539216~~  
Tel : 6858 5151 (24 hours) Fax : 6858 0877  
email@tlmotor.com.sg www.tlmotor.com.sg  
Co. Reg. No.: 199503965M GST Reg. No. : M2-8922054-2

**Citi-Lux Pte Ltd**

1 Defu Lane 6  
Singapore 539365  
Tel: 6100 0328  
finance@citolux.com.sg  
www.citolux.com.sg  
GST Registration No. : 201026049G  
Company Registration No. : 201026049G

**Invoice To**

Messrs Palfinger Asia Pacific Pte Ltd  
c/o M/s Tan Lim Motor Pte Ltd  
4 Tuas Loop  
Singapore 637342

**Tax Invoice**

Invoice No: INV21/281/TL  
Invoice Date: 30/01/2021

**Description****Amount**

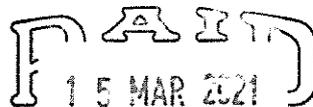
Rented Vehicle : SKN8328Z - BMW 520D LED NAV  
Rental from 27/01/2021 to 30/01/2021  
4 days @ \$200.00 per day

\$ 800.00

Sub-total \$ 800.00

7% GST \$ 56.00

**Total \$ 856.00**



BY: U08189818

No official receipt will be issued. This is a computer generated document.  
No signature is required.



CITI-LUX

Citi-Lux Pte Ltd c/o 1 Defu Lane 6 Singapore 539365

GST /UEN No : 201026049G

RENTAL AGREEMENT REFERENCE: CTL00 298 /21

Date: 27.01.2021

Vehicle Details

Registration No.: SKN 8328 Z Make / Model / Capacity: BMW 520D LED

Hirer Details

Name: Pallinger Asia Pacific Pte Ltd  
NRIC/Fin/UEN No.: 200602010 E Contact Name: \_\_\_\_\_  
Tel (H/O): \_\_\_\_\_ H/P: \_\_\_\_\_

1st Driver Details

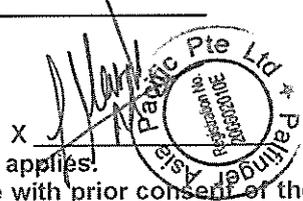
Name: Pallinger Asia Pacific Pte Ltd NRIC/Fin No.: 200602010 E  
Address: 4 Tuas loop Singapore 637342  
Tel (H/O): \_\_\_\_\_ (H/P): \_\_\_\_\_

Additional Driver Details

Name: \_\_\_\_\_ NRIC/Fin No.: \_\_\_\_\_  
Address: \_\_\_\_\_  
Tel (H/O): \_\_\_\_\_ (H/P): \_\_\_\_\_

Important Notes

The hirer/drivers acknowledge of a \$2000.00 collision damage excess per accident applies.  
Rental Vehicle is strictly for Singapore use only and may driven out of Singapore with prior consent of the owner with an additional excess of \$3000.00 collision damage excess per accident applies.  
In the event of breakdown / accident, the hirer/driver has to immediately call 98303886 to notify us.



\*\*\*\*\*  
Rental period from 27.01.2021 @ 1315 km to 30.01.2021 @ 1815 km  
Rental charges S\$ 200.00 p/day for 4 day/s  
Deposit collect S\$ -  
Total rental charges S\$ 818.00 include GST

I/ WE HAVE READ & AGREED TO THE ABOVE SCHEDULE AND THE TERMS & CONDITIONS OF THIS AGREEMENT & CERTIFY THE ABOVE INFORMATION PROVIDED TO BE TRUE AND CORRECT.

[Signature]  
(Hirer's Signature & Co Stamp)

[Signature]  
(Driver's Signature)

[Signature]  
CITI-LUX PTE LTD  
(Representative of Citi-Lux)

INSURER ENQUIRY

# Find insurer

Vehicle reg. no.

SLF3876X

Date of Accident

26/01/2021 

Reset

## % RESULT & RECEIPT

### TP Insurer Enquiry

Insurance ..... **AIG**

Period of Insurance ..... **24/08/2020 - 23/08/2021**

Requested By ..... **William Lam (TAN LIM MOTOR ...**

Requested Date ..... **27/01/2021 16:09**

#### Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

#### General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

## **Jasper Chua (LKK Auto)**

---

**From:** Jasper Chua (LKK Auto)  
**Sent:** May 10, 2021 3:49 PM  
**To:** VADHER448@GMAIL.COM  
**Cc:** WENDY.YANG36@ICLOUD.COM  
**Subject:** ACCIDENT INVOLVING SLF 3876X AND SLB 8328A ON 26/01/2021

**Our Ref: CC6/AIG21001363/Uba3**

**VADHER HARISH JERAM ( BY EMAIL ONLY )**

Dear Sir/Madam,

**ACCIDENT INVOLVING SLF 3876X AND SLB 8328A ON 26/01/2021**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	28 Jan 2021 16:59	<b>Clim Dtl Modified</b>	Claimant's Name: -> SLB8328A.	[A] HOW MEI KWAN
2	28 Jan 2021 16:59	<b>Clim Veh Model Changed</b>	(205537) MERCEDES-BENZ E200 AMG LINE 2.0 (A).	[A] HOW MEI KWAN
3	28 Jan 2021 16:59	<b>Clim Created</b>	Reg No: SLB8328A. Acct Date: 2021/01/26. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Tan Lim Motor Pte Ltd (Defu)	[A] HOW MEI KWAN
4	28 Jan 2021 16:59	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	28 Jan 2021 16:59	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/02/08	[A] HOW MEI KWAN
6	28 Jan 2021 16:59	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	28 Jan 2021 16:59	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	28 Jan 2021 16:59	<b>Label Added</b>	(19):Fastlane.	[A] HOW MEI KWAN
9	28 Jan 2021 16:59	<b>Adj Adjuster Assigned</b>	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
10	01 Feb 2021 13:18	<b>Clim Registration Modified</b>	Acct Time:00:00:00->16:00:00.	[I] AIG OneClaim Integration User
11	24 May 2021 23:04	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
12	24 May 2021 23:04	<b>Clim Dtl Modified</b>	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	24 May 2021 23:04	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2019/11/27.	[A] JOANNE LEE KHANG MIN
14	24 May 2021 23:04	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
15	28 May 2021 14:42	<b>Adj Mandate Request</b>	Cur.Req:3982.40:SEEK QUANTUM BOLA 27	[A] CHUA ZHEN LI
16	23 Jun 2021 18:57	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/02/08. Mandate Remarks: mandate approved at LOR \$128.40 for 3 days.	[I] Goh, Jeremy-CX
17	23 Jun 2021 18:57	<b>Adj Mandate Set</b>	Approved:3597.20:mandate approved at LOR \$128.40 for 3 days.	[I] Goh, Jeremy-CX
18	28 Jun 2021 12:55	<b>Adj Mandate Request</b>	Cur.Req:3693.50:TP vehicle is a continental vehicle. As such, TP is looking the rental at \$150 per day as per benchmark it fall within the range. Kindly have your approval .Thanks	[A] CHUA ZHEN LI
19	28 Jun 2021 14:06	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2021/02/08. Mandate Remarks: Rental should be based on the accident vehicle, not rented model. further to that, TP is not above 3000cc	[I] Goh, Jeremy-CX
20	28 Jun 2021 14:06	<b>Adj Mandate Set</b>	Maintained:Rental should be based on the accident vehicle, not rented model. further to that, TP is not above 3000cc	[I] Goh, Jeremy-CX
21	30 Jun 2021 15:45	<b>Adj Mandate Request</b>	Cur.Req:3693.50:TP vehicle is MERCEDES-BENZ E200 with (1991cc) , LOR benchmark rate up to \$180 per day. Kindly have your approval on \$150/day for 3 days . Thanks	[A] CHUA ZHEN LI
22	30 Jun 2021 16:10	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2021/02/08. Mandate Remarks: do provide stronger justification for LOR @ \$150/day. can provide OMV of the TP vehicle.	[I] Goh, Jeremy-CX
23	30 Jun 2021 16:10	<b>Adj Mandate Set</b>	Maintained:do provide stronger justification for LOR @ \$150/day. can provide OMV of the TP vehicle.	[I] Goh, Jeremy-CX
24	22 Oct 2021 12:31	<b>Adj Mandate Request</b>	Cur.Req:3693.50:Hi, 3rd party OMV is \$55,977.00. Kindly refer to the PARF_COE rebate uploaded in Merimen. Pls advise if we can settle LOR at \$150.00/day. Thanks.	[A] CHEW HSIAO TONG
25	29 Oct 2021 15:51	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2021/02/08. Mandate Remarks: mandate approved, for settlement, settle at best, maintain incremental increase from \$120. NIMA states car must be above 2000cc	[I] Goh, Jeremy-CX
26	29 Oct 2021 15:51	<b>Adj Mandate Set</b>	Approved:3693.50:mandate approved, for settlement, settle at best, maintain incremental increase from \$120. NIMA states car must be above 2000cc	[I] Goh, Jeremy-CX

Date From     Date To     Audit Type  

**ACTIVITY**

No record

**Merimen Billing for this case - Transaction History**

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2665659	28 Jan 2021 17:06:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLB8328A	SLF3876X	11.00
2696789	24 May 2021 23:04:49	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLB8328A	SLF3876X	11.00