

## Denise Tay (LKKAuto)

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**From:** Denise Tay (LKKAuto)  
**Sent:** Wednesday, 7 April 2021 10:17 AM  
**To:** 'GERALD POH WEE BIN'  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: PRE-REPAIR SURVEY | ROAD TRAFFIC ACCIDENT ON 27/01/2021 IINVOLVING VEHICLE NOS. SLX 2292S AND GBD 2894D - LPI Ref: 20/21/21/VC00/024183 [External Confidential]  
**Attachments:** LKKAdjustment.pdf; Supplementary.pdf; Resurvey photo\_3.pdf; Resurvey photo\_2.pdf; Resurvey photo\_1.pdf; LKKPhotos.pdf; LKKInspection.pdf; LPC2\_LKKInvoice\_AC2102284.pdf

Dear Gerald,

Enclosed survey report as attached

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Tuesday, 6 April 2021 3:25 PM  
**To:** Denise Tay (LKKAuto) <denisetay@lkkauto.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** RE: PRE-REPAIR SURVEY | ROAD TRAFFIC ACCIDENT ON 27/01/2021 IINVOLVING VEHICLE NOS. SLX 2292S AND GBD 2894D - LPI Ref: 20/21/21/VC00/024183 [External Confidential]

**Lonpac External - Confidential**

Our Ref: 20/21/21/VC05/024177

Dear Denise,

Please let us have the survey report as the third party had submitted the final repair bill.

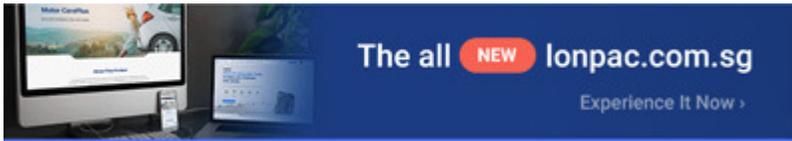
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Denise Tay (LKKAuto) [<mailto:denisetay@lkkauto.com>]

**Sent:** Monday, 5 April 2021 10:54 am

**To:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: PRE-REPAIR SURVEY | ROAD TRAFFIC ACCIDENT ON 27/01/2021 IINVOLVING VEHICLE NOS. SLX 2292S AND GBD 2894D - LPI Ref: 20/21/21/VC00/024183 [External Confidential]

Dear Sir/Madam,

Enclosed preliminary revised of vehicle SLX 2292S

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** KENNY LIM CHING GHEE

**Sent:** Tuesday, 2 February 2021 11:49 AM

**To:** Denise Tay (LKKAuto) ; Admin-D (LKKAuto)

**Cc:** MT\_Claim\_SG

**Subject:** RE: PRE-REPAIR SURVEY | ROAD TRAFFIC ACCIDENT ON 27/01/2021 IINVOLVING VEHICLE NOS. SLX 2292S AND GBD 2894D - LPI Ref: 20/21/21/VC00/024183 [External Confidential]

**Lonpac External - Confidential**

Dear Denise

Noted with thanks.

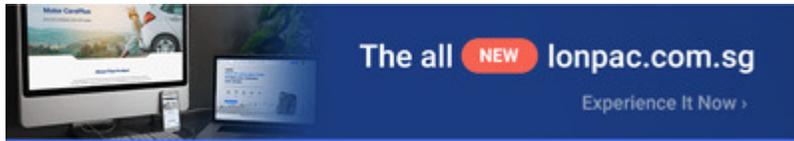
FYI, I am the claim handler for this case.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
DID: 6279 9256 | Fax: (65) 6296 2706



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**From:** Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>  
**Sent:** Tuesday, 2 February 2021 10:54 am  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: PRE-REPAIR SURVEY | ROAD TRAFFIC ACCIDENT ON 27/01/2021 IINVOLVING VEHICLE NOS. SLX 2292S AND GBD 2894D [External General]

Dear Sir/Madam,

Please be informed that we have inspected the vehicle SLX 2292S on 29.01.2021

We are pending estimate from repairer.

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Friday, 29 January 2021 6:55 AM  
**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** FW: PRE-REPAIR SURVEY | ROAD TRAFFIC ACCIDENT ON 27/01/2021 IINVOLVING VEHICLE NOS. SLX 2292S AND GBD 2894D [External General]

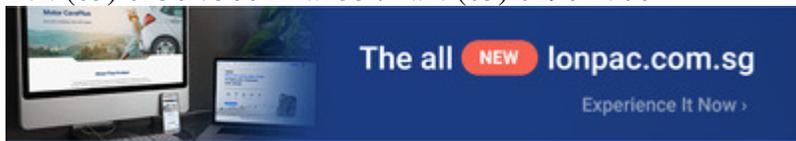
**Lonpac External - General**

Dear Summer,

FYA

Best Regards  
Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Lim Igene [<mailto:igene@axalt.sg>]  
**Sent:** Thursday, 28 January 2021 3:24 pm  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; 'Admin-D (LKKAuto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Hui Huang Hong Bao Motors Alison <[alisonhghb@gmail.com](mailto:alisonhghb@gmail.com)>  
**Subject:** RE: PRE-REPAIR SURVEY | ROAD TRAFFIC ACCIDENT ON 27/01/2021 INVOLVING VEHICLE NOS. SLX 2292S AND GBD 2894D [External General]

OUR REF : ALL.H1.2100029

Dear Gerald,

Email address for workshop : [alisonhghb@gmail.com](mailto:alisonhghb@gmail.com)

Thanks & Best Regards,  
(For and on behalf of Ms Tan May Yee)  
**IGENE LIM (MS)**  
AXALT LAW LLC  
Advocates & Solicitors  
(UEN No. 202038023M)  
20 Maxwell Road  
#12-01B Maxwell House  
Singapore 069113  
Tel : 6223 1814  
Fax : 6223 1804  
Email : [igene@axalt.sg](mailto:igene@axalt.sg)

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*Thank you.*

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Thursday, 28 January 2021 3:09 pm  
**To:** Lim Igene <[igene@axalt.sg](mailto:igene@axalt.sg)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; 'Admin-D (LKKAuto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Subject:** FW: PRE-REPAIR SURVEY | ROAD TRAFFIC ACCIDENT ON 27/01/2021 IINVOLVING VEHICLE NOS. SLX 2292S AND GBD 2894D [External General]

**Lonpac External - General**

WITHOUT PREJUDICE

Dear Igene,

Kindly assist.

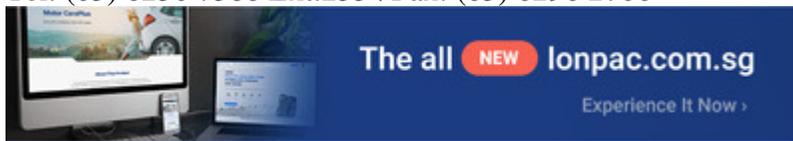
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]  
**Sent:** Thursday, 28 January 2021 3:04 pm  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** Re: PRE-REPAIR SURVEY | ROAD TRAFFIC ACCIDENT ON 27/01/2021 IINVOLVING VEHICLE NOS. SLX 2292S AND GBD 2894D [External General]

Dear Gerald,

Unable to contact the workshop.

May i have the workshop email address.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

**Best Regards,**

**Summer Lee** | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Thursday, 28 January 2021 2:24 PM

**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: PRE-REPAIR SURVEY | ROAD TRAFFIC ACCIDENT ON 27/01/2021 IINVOLVING VEHICLE NOS. SLX 2292S AND GBD 2894D [External General]

**Lonpac External - General**

Dear Summer,

Please see attached.

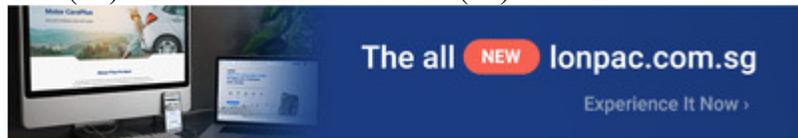
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]

**Sent:** Thursday, 28 January 2021 2:21 pm

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** Re: PRE-REPAIR SURVEY | ROAD TRAFFIC ACCIDENT ON 27/01/2021 IINVOLVING VEHICLE NOS. SLX 2292S AND GBD 2894D [External General]

Dear Gerald,

Kindly provide the workshop details.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

**Best Regards,**

**Summer Lee** | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Thursday, 28 January 2021 2:18 PM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; 'Lim Igene' <[igene@axalt.sg](mailto:igene@axalt.sg)>

**Subject:** FW: PRE-REPAIR SURVEY | ROAD TRAFFIC ACCIDENT ON 27/01/2021 IINVOLVING VEHICLE NOS. SLX 2292S AND GBD 2894D [External General]

**Lonpac External - General**

Our Ref: 20/21/21/VC05/024177

Dear Nivitha,

Please proceed as requested.

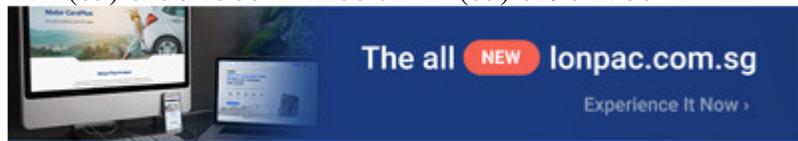
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Lim Igene [<mailto:igene@axalt.sg>]

**Sent:** Thursday, 28 January 2021 2:14 pm

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Hui Huang Hong Bao Motors Alison <[alisonhbbb@gmail.com](mailto:alisonhbbb@gmail.com)>

**Subject:** RE: PRE-REPAIR SURVEY | ROAD TRAFFIC ACCIDENT ON 27/01/2021 IINVOLVING VEHICLE NOS. SLX 2292S AND GBD 2894D [External General]

WITHOUT PREJUDICE

OUR REF : ALL.H1.2100029  
YOUR REF : GBD 2894D

Dear Gerald,

We refer to your reply below.

Our client has selected **Adrian Ling from LKK Auto Consultants Pte Ltd** to conduct the joint pre-repair survey as a Single Joint Expert (“SJE”).

**In compliance with paragraph 2.5 of the State Courts Practice Direction Amendment No. 1 of 2016**, please instruct Adrian Ling from LKK Auto Consultants Pte Ltd to conduct and/or complete the pre-repair survey (“PRS”) within 2 working days from the date of his appointment.

Thanks & Best Regards,  
(For and on behalf of Ms Tan May Yee)

**IGENE LIM (MS)**  
AXALT LAW LLC  
Advocates & Solicitors  
(UEN No. 202038023M)  
20 Maxwell Road  
#12-01B Maxwell House  
Singapore 069113  
Tel : 6223 1814  
Fax : 6223 1804  
Email : [igene@axalt.sg](mailto:igene@axalt.sg)

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*Thank you.*

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Thursday, 28 January 2021 12:44 pm  
**To:** Lim Igene <[igene@axalt.sg](mailto:igene@axalt.sg)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: PRE-REPAIR SURVEY | ROAD TRAFFIC ACCIDENT ON 27/01/2021 INVOLVING VEHICLE NOS. SLX 2292S AND GBD 2894D [External General]

**Lonpac External - General**

Our Ref: TBA

WITHOUT PREJUDICE

Dear Igene,

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Nicholas Tey-Appraisal
2	Jackson Quek - Appraisal
3	Joshua Ong - Appraisal
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Steve Chen- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

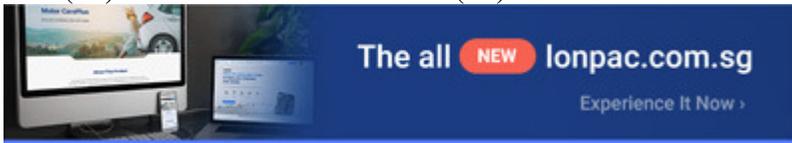
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

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Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Lim Igene [<mailto:igene@axalt.sg>]

**Sent:** Thursday, 28 January 2021 11:44 am

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** Hui Huang Hong Bao Motors Alison <[alisonhhhb@gmail.com](mailto:alisonhhhb@gmail.com)>

**Subject:** PRE-REPAIR SURVEY | ROAD TRAFFIC ACCIDENT ON 27/01/2021 IINVOLVING VEHICLE NOS. SLX 2292S AND GBD 2894D

WITHOUT PREJUDICE

OUR REF : ALL.H1.2100029

YOUR REF : GBD 2894D

Dear Sirs

We refer to the above-captioned matter.

Please find attached a copy of the Notice of Accident dated 27 January 2021.

Thanks & Best Regards,  
(For and on behalf of Ms Tan May Yee)

**IGENE LIM (MS)**  
AXALT LAW LLC  
Advocates & Solicitors  
(UEN No. 202038023M)  
20 Maxwell Road  
#12-01B Maxwell House  
Singapore 069113  
Tel : 6223 1814  
Fax : 6223 1804  
Email : [igene@axalt.sg](mailto:igene@axalt.sg)

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