

Nivitha (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Thursday, 28 January 2021 11:33 AM
To: Lim Jonathan; SUR; assignments
Cc: accounts@ammpl.com.sg; Claims Dept of CTI
Subject: RE: OUR REF: SNM21D200450/C02/SLF1214U/LEWLC & YOUR REF: AMM2101-04-GBD59L-TO CONDUCT PRS GBD59L

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.
Please forward us with the copy of estimated costs of repairs and copy of video evidence or witness to review on liability.

Aside to LKK,

Please proceed to survey the vehicle.
Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Lim Jonathan <motorclaims@ammpl.com.sg>
Sent: Thursday, January 28, 2021 11:26 AM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: accounts@ammpl.com.sg; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: OUR REF: SNM21D200450/C02/SLF1214U/LEWLC & YOUR REF: AMM2101-04-GBD59L-TO CONDUCT PRS GBD59L

Jenny,

In reference to the above mention case could you kindly let me know who is the OIC as well as the email for further correspondence.

Motor Claims Department
AUTO MEGA MALL PTE LTD [HQ]
51 Ubi Industrial Park S(408933)
Contact: 8586 8760
Email: Motorclaims@ammpl.com.so

On 27 Jan 2021, at 10:53 AM, Jenny Lew <jenny.lew@sg.cntaiping.com> wrote:

[Strictly Confidential]

Without Prejudice

Our reference: SNM21D200450/C02/SLF1214U/lewlc

Your reference: GBD59L

Dear Sirs / Madam,

ACCIDENT INVOLVING SLF1214U & GBD59L on 24/01/2021

We refer to your email of 26/01/2021

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew at 63896116 and email us at claimsdept@sg.cntaiping.com

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, January 27, 2021 10:12 AM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>; diane.pegasusengrg@gmail.com
Subject: OUR REF: SNM21D200450/C02/SLF1214U/LEWLC & YOUR REF: AMM2101-04-GBD59L-TO
CONDUCT PRS GBD59L

[Strictly Confidential]

Dear Jenny,

Please conduct **PRS-GBD59L** soonest possible.

Officer in charge-Jenny Lew-DID: 6389 6172.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Lim Jonathan <motorclaims@ammpl.com.sg>
Sent: Tuesday, January 26, 2021 9:57 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: accounts@ammpl.com.sg

Subject: RE: REQUEST PRE-REPAIR INSPECTION OF SLF1214U (CHIAN TAIPING) & GBD59L AT/ALONG KRETA AYER RD ON 24/01/2021 AT 17:50PM [OUR REF: AMM2101-04-GBD59L]

AUTO MEGA MALL PTE. LTD.

Co.Reg.No. 201424610Z

51 UBI AVENUE 1
#05-28 PAYA UBI INDUSTRIAL PARK
Singapore 409833
Tel : 9455 6064
Email : motorclaims@ammpl.com.sg

Your Ref: **SLF1214U**

Our Ref: AMM2101-04-GBD59L

To whom it may concern,

We act for **SHOWROOMCARS PTE LTD** the owner **GBD59L** which was involved in the above captioned accident.

We are instructed by our client that the accident was caused by the negligence of the driver of motor vehicle no. **SLF1214U**.

Our search shows that you are insurers of the motor vehicle no. **SLF1214U**. We are putting effort in align with the insurers to direct settle save as to cost.

Please kindly send us the list of your preferred Surveyor. If you are unable to do that please take note we will kindly **REQUEST NOT** to send any of the surveyors from the following firms, as we have a hard time finalising cases with them as they might be too overloaded with works.

- Form Team
- LK
- Infinite Survey
- Kelvin Koay Survey
- Koay Appraisers

We are requested to inform you that our client's vehicle is available for pre-repair inspection at the following address:

<image002.png>

M/s AUTO MEGA MALL PTE LTD

8 Kaki Bukit Avenue 4

#01-54 Premier@Kaki Bukit

Singapore 415875

Please request your assessor to contact our **Mr. Lim of AUTO MEGA MALL PTE LTD at mobile no.9455 6064 within forty-eight (48) hours** from the receipt of this fax to arrange for the inspection.

Motor Claims Department
AUTO MEGA MALL PTE LTD [HQ]
51 Ubi Avenue 1 #05-28
Paya Ubi Industrial Park S408933
Mobile: (65) 9455 6064
Email: Motorclaims@ammpl.com.sg