



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC4/AIG21001356/T1ba3

02 FEB 2021

LIM AH CHAM
60 CHESTNUT AVE
#12-02
SINGAPORE 679517

Dear Sir/Madam,

ACCIDENT INVOLVING SJZ 1609H AND XD 9291L ON 27/11/2020

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Jasper Chua
Case Handler
DID: 6841 2928
FAX: 6741 4108
Email: jasperchua@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Wednesday, 23 February 2022 2:12 PM
To: Goh, Jeremy
Subject: RE: <file review> AIG Ref: #4384760863SG003#027# || Accident between SJZ 1609 H and XD 9291 L on 27 Nov 2020 *** LKK REF: CC4/AIG21001356/T1ea3

Hi Jeremy,

We refer to the email below.

There is no development to the case as third party did not revert on the finalization.

In view we will process to submit our wp report with check item and shall seek for reopen if third party return.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Goh, Jeremy <Jeremy.Goh@aig.com>
Sent: Monday, 21 February 2022 5:39 PM
To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Subject: RE: <file review> AIG Ref: #4384760863SG003#027# || Accident between SJZ 1609 H and XD 9291 L on 27 Nov 2020 *** LKK REF: CC4/AIG21001356/T1ea3

Hi Asher,

Any updates for this case.

Hope to hear from you soon.

Regards

Jeremy Goh

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1767
Jeremy.goh@aig.com | www.AIG.com.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Tuesday, December 14, 2021 3:23 PM

To: Goh, Jeremy <Jeremy.Goh@aig.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [EXTERNAL] RE: <file review> AIG Ref: #4384760863SG003#027# || Accident between SJZ 1609 H and XD 9291 L on 27 Nov 2020 *** LKK REF: CC4/AIG21001356/T1ea3

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Hi Jeremy,

We refer to the email below.

We are still following up with third party on the finalization.

Shall update you on the matter in due course.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 13 December 2021 5:24 PM

To: Goh, Jeremy <Jeremy.Goh@aig.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: <file review> AIG Ref: #4384760863SG003#027# || Accident between SJZ 1609 H and XD 9291 L on 27 Nov 2020 *** LKK REF: CC4/AIG21001356/T1ea3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Asher,

Please check and reply.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Goh, Jeremy [<mailto:Jeremy.Goh@aig.com>]

Sent: Monday, December 13, 2021 5:22 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: <file review> AIG Ref: #4384760863SG003#027# || Accident between SJZ 1609 H and XD 9291 L on 27 Nov 2020 *** LKK REF: CC4/AIG21001356/BA3

Dear LKK team,

Can I get an update on the case?

If there is no response from TPWS, please proceed to close off the file.

Regards

Jeremy Goh

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1767
Jeremy.goh@aig.com | www.AIG.com.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, January 29, 2021 5:10 PM

To: Goh, Jeremy <Jeremy.Goh@aig.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [EXTERNAL] RE: AIG Ref: #4384760863SG003#027# || Accident between SJZ 1609 H and XD 9291 L on 27 Nov 2020 *** LKK REF: CC4/AIG21001356/BA3

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Dear Sir / Madam,

Thank you for your email.

Hi Jasper,

Please take note.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Goh, Jeremy <Jeremy.Goh@aig.com>

Sent: Friday, 29 January, 2021 4:34 PM

To: Admin A <admin-a@lkkauto.com>

Subject: AIG Ref: #4384760863SG003#027# || Accident between SJZ 1609 H and XD 9291 L on 27 Nov 2020

Dear LKK team,

Please note that investigation has been conducted summary of results below..

“quote”

- Did not consumed any alcoholic drinks prior to the accident,
- Was heading to his office from home to retrieve some office documents as he ah a meeting the next day.
- Claimed that he thought he saw something approaching near his vehicle from the left side and thus, he swayed to the right. He further claimed that he was tired and might be seeing things.
- After the accident, the car was not able to move. He contacted the towing truck which arrived at the scene.
- Remained at the scene to divert traffic. Few passerby motorists stopped to assist him but did not take down their particulars.
- No police or ambulance attended to the accident.

Meanwhile, I had made a discreet checks with Traffic Police on the matter and was advised that the accident was not investigated by them. Insured driver was not investigated for any drink driving related issues. Media social checks also did not yield anything on the accident.

Based on the above information and findings, I am not able to detect any incriminating factors involved in this claim. I have no reason to prevent you from settling this accident on fair and reasonable terms.

“unquote”

Do let the case handler know that liability is down against insured due to insured crossing lane.

Regards

Jeremy Goh

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1767
Jeremy.goh@aig.com | www.AIG.com.sg

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