



Wah Hong Motors & Credit Pte Ltd

38 Toh Guan Road East #01-57 Enterprise Hub Singapore 608581

Office Phone: 6773 7377 Email: motor@wahhong.sg

Co Reg No : 199806235M GST Reg No : 199806235M

Our Ref: WH0542

Date: 17/03/2021

ATTENTION: MOTOR CLAIMS DEPT

WITHOUT PREJUDICE

Lompac Insurance BHD

300, Beach Road, The Concourse, #17-04/07, Singapore 199555

CLAIMANT: CAR OWNER

ACCIDENT INVOLVING GBE2995R AND XE4716G

ALONG MANDALAY AVENUE TOWARDS AVE 1 ON 27/01/2021 @ 1115 HRS.

We are instructed by TECHSON ELECTRICAL ENGINEERING AND CONSULTING SERVICES to claim damages against your insured in connection with a road accident on involving our client's motor registration number GBE2995R and motor vehicle registration number XE4716G driven by you or your authorised driver at the material time.

We are instructed that your negligent caused the accident. As a result of the accident, our client's vehicle was damaged and our client was put to loss and expense, particulars of which are as follows;

1) Cost of Repair after surveyor final estimate (W/GST)	\$	5,296.50
2) Loss of Use (Includes loss of PRS and loss of Sun & PHs) (9 days x \$100.00) 01/02/2021 to 09/02/2021	\$	900.00
Total Amount (\$GD\$)		\$ 6,196.50

A copy of each of the following supporting documents is enclosed:

- 1) LETTER OF DEMAND
- 2) REPAIRER'S INVOICE
- 3) LETTER OF AUTHORISATION
- 4) WORKSHOP'S DISCHARGE VOUCHER

Please note that if you are insured and wish to claim under your insurance policy, you should immediately pass this letter to your insurer.

Please note that you or your insurer should send to us an acknowledgement of receipt of this letter within 14 days of your receipt of this letter, failing which our client will have no alternative but to commence claims against you without further notice to you or your insurer.

Please note that if you have a counterclaim against our client arising out of accident, you are also required to send to us a letter giving full particulars of the counterclaim together with all relevant supporting documents within 8 weeks of your receipt of this letter.

For any further enquiry, kindly contact us via email to motor@wahhong.sg or call Melvin Wee at 8778 3338 directly.

Payment Details : WAH HONG MOTORS & CREDIT PTE LTD

Account With : OVERSEA-CHINESE BANKING CORPORATION LIMITED (OCBC)

Account No : 6877 6098 3001 / PAYNOW : UEN 199806235M

Yours Faithfully,

Melvin Wee

LETTER OF AUTHORITY & INDEMNITY

To : Wah Hong Motors & Credit Pte Ltd

ACCIDENT INVOLVING VEHICLE NO. GBE 2995R AND XE 47166

AT/ALONG MANDAI AVE TOWARDS YISHUN AVE 1

ON 27/1/2021 @ 11:15 HRS.

1. I/We, TECHSON ELECTRICAL ENGINEERING AND CONSULTING SERVICES, the owner of vehicle no. GBE 2995R hereby instruct and authorize you to commence repairs to the above said vehicle.
2. I/We hereby authorize that any payment due to me/us from the aforesaid claim to be paid to **M/s Wah Hong Motors & Credit Pte Ltd.**
3. If the matter is unable to resolve due to liability issues, the matter may/may not proceed to Dispute Resolution Mechanism (DRM) as such I/We will be liable for the DRM Fees and other disbursements incurred.
4. If for whatever reason, my/our insurer and/or the third party insurance claim is **not successful or fraud accident or repudiate or reject my/our claim**, I/We agree to undertake to pay full amount of your repair bills, administration charge and any other disbursements reasonably incurred by me/us under the policy of insurance shall be borne by me/us.
5. In the event, if I/We instruct you to withdraw my/our claim, I/We agree to pay the repair cost, administration charge and other disbursements that you have incurred.
6. I/We understand that Total Loss Claim (3rd Party), I/We agree to pay Administration Fee, Storage Fee & other disbursements (LTA Search Fee, GIA Fee, Loss of Use, etc...) incurred before the collection of my/our vehicle.
7. I/We understand that I/We must co-operate to sign the Final Discharge Voucher. If I/We refuse to co-operate, I/We will have to pay for the repair cost, administration charge and other disbursements incurred. My repairer will also reserve their rights to proceed legal action against me and all the legal costs and disbursement incurred will be bear by me.
8. **I/We hereby confirmed I/We have read and understand the contents of the document and the same. I/We herein give my/our consent and acknowledgement.**

Dated this 02 day of 02 20 21



Policy Holder's Signature

(Company stamp if applicable)

Name: TECHSON ELECTRICAL ENGINEERING AND CONSULTING SERVICES

NRIC No.: SXXXX754A

Contact:

Driver's Signature

(If driver is not policyholder)

Name: LOH SIEW TUCK

NRIC No.: SXXXX615Z

Contact: 91717609



Witness Signature

Name: TUNG ZHONGMING

NRIC No.: SXXXX983F

Contact: 8778 4848



LONPAC INSURANCE BHD

CLAIM NO : 20/21/21/VC00/024183
DATE : 09 APRIL 2021

DISCHARGE VOUCHER

I/We, TECHSON ELECTRICAL ENGINEERING AND CONSULTING SERVICES confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of XE4716G the sum of Singapore Dollar Five Thousand Nine Hundred Thirty Six and Cents Fifty Only (\$5,936.50) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving GBE2995R and XE4716G on 27/01/2021 along MANDAI AVE TOWARDS YISHUN AVE 1.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ CHC CONSTRUCTION PTE LTD AND/OR RAMAIYAN DESINGU**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **WAH HONG MOTORS & CREDIT PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



12/4/2021

Signature of vehicle owner/Date

TECHSON ELECTRICAL ENGINEERING AND CONSULTING SERVICES

Name of vehicle owner /Date

12/4/2021

WIT 0542

Wah Hong Motors & Credit Pte Ltd

38 Toh Guan Road East #01-57 Enterprise Hub

Singapore (608681)

Phone : 6773 7377

Email : motor@wahhong.sg

CO / GST Reg No : 199806235M

TAX INVOICE

BILLING DETAILS

BILL TO : Lonpac Insurance BHD

NAME : TECHSON ELECTRICAL ENGINEERING AND CONSULTING SERVICES

NRIC / ROC : 52999754A

VEHICLE NUMBER : GBE2995R

MAKE & MODEL : NISSAN NV200 1.5L

INVOICE NO.: WH0542

REFERENCE NO.:

DATE : 28/01/2021

CONTACT : 91717609

S/N	DESCRIPTION	QUANTITY	UNIT PRICE	AMOUNT (\$)
1	To supply and replace parts, labour charges for repair, panel beating, welding and respray painting.			\$4,950.00

Payment Mode : CASH / NETS / PAYNOW / CHEQUE	Subtotal (SGD\$)	\$4,950.00
	Tax 7% GST (SGD\$)	\$346.50
	Total (SGD\$)	\$5,296.50

Please Note : Goods sold are not returnable.

Payment Instructions :

Please indicate The Invoice Number For Payment & Send Us A Copy of the Screenshot To 8778 3338.

Bank Transfer to be made to Wah Hong Motors & Credit Pte Ltd

Account with : OVERSEA-CHINESE BANKING CORPORATION LIMITED (OCBC)

Account No : 6877 6098 3061

PAYNOW : UEN 199806235M

Thank you for your business.

This is a computer generated document, no signature is required.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 9 April 2021 8:48 AM
To: KENNY LIM CHING GHEE
Cc: MT_Claim_SG; Admin A
Subject: RE: [SEEK MANDATE] - ACCIDENT INVOLVING GBE2995R AND XE4716G ON 27/01/2021 *** LKK REF: CC4/LPC21001353/R1pa3 - LPI Ref: 20/21/21/VC00/024183 [External Confidential]

Dear Sirs/Mdm,

We refer to the above matter.

We have settled the matter at \$5,936.50(all-in) with third party. Breakdown as follows: -

1. Cost of Repair (w/GST)	\$ 5,296.50
2. Loss of Use (8days x \$80.00)	\$ 640.00
Total	\$ 5,936.50

We will proceed to close file once DV received. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Wednesday, 7 April 2021 6:38 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE] - ACCIDENT INVOLVING GBE2995R AND XE4716G ON 27/01/2021 *** LKK REF: CC4/LPC21001353/R1pa3 - LPI Ref: 20/21/21/VC00/024183 [External Confidential]

Lonpac External - Confidential

Dear Hsiao Tong

Please proceed as recommended.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Saturday, 27 March 2021 12:48 pm
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - ACCIDENT INVOLVING GBE2995R AND XE4716G ON 27/01/2021 *** LKK REF: CC4/LPC21001353/R1pa3 - LPI Ref: 20/21/21/VC00/024183 [External Confidential]

Your ref: **20/21/21/VC00/024183**
Our ref : CC4/LPC21001353/R1pa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING XE4716G(LONPAC) AND GBE2995R ON 27/01/2021

We refer to the above matter.

We have highlighted to your good office on 04/02/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is a head-to-rear collision. Liability is not in our driver's favour.

We seek your approval to offer repairer **"WAH HONG MOTORS & CREDIT PTE LTD"** at **\$6,096.50(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair(w/GST	\$ 8,945.20	\$ 5,296.50
2. Loss of Use (9days x \$100.00)	\$ 900.00	\$ 800.00 (8days x \$100.00)
Total	\$ 9,845.20	\$ 6,096.50

Surveyor recommended 6 days for repair + 1PRS + 1Sunday = 8days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,
Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE

Sent: Wednesday, 17 March 2021 3:47 PM

To: Mei Kwan (LKKAuto) ; Hsiao Tong (LKKAuto)

Cc: MT_Claim_SG ; Admin A

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING GBE2995R AND XE4716G ON 27/01/2021 *** LKK REF: CC4/LPC21001353/R1pa3 - LPI Ref: 20/21/21/VC00/024183 [External Confidential]

Lonpac External - Confidential

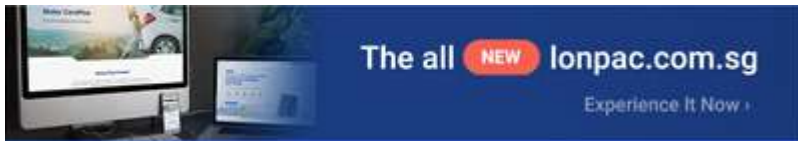
Dear Mei Kwan/ Hsiao Tong

Please see attachment for the LOD from Wah Hong Motors.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: KENNY LIM CHING GHEE

Sent: Tuesday, 16 February 2021 2:54 pm

To: 'Mei Kwan (LKKAuto)'

Cc: MT_Claim_SG ; Admin A ; Hsiao Tong (LKKAuto)

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING GBE2995R AND XE4716G ON 27/01/2021 *** LKK REF: CC4/LPC21001353/R1pa3 - LPI Ref: 20/21/21/VC00/024183 [External Confidential]

Lonpac External - Confidential

Dear Mei Kwan

Please see attachment for a copy of our Insd's GIA report for your perusal.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd



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From: Mei Kwan (LKKAUTO)
Sent: Tuesday, 16 February 2021 2:39 pm
To: GERALD POH WEE BIN
Cc: MT_Claim_SG ; Admin A ; Hsiao Tong (LKKAUTO)
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING GBE2995R AND XE4716G ON 27/01/2021 *** LKK REF: CC4/LPC21001353/R1pa3

Dear Gerald,

We refer to the above matter.

Kindly let us have a copy of insured's accident report and claim ref for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAUTO)
Sent: Thursday, 4 February, 2021 4:24 PM
To: 'GERALD POH WEE BIN'
Cc: 'MT_Claim_SG' ; Admin A ; Hsiao Tong (LKKAUTO)
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING GBE2995R AND XE4716G ON 27/01/2021 *** LKK REF: CC4/LPC21001353/R1pa3

Dear Gerald,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly let us have a copy of insured's accident report and claim ref for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.
Best Regards,
Mei Kwan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Thursday, 28 January, 2021 2:33 PM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING GBE2995R AND XE4716G ON 27/01/2021 [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer arrange on 01/02/2021.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted***

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 28 January 2021 1:14 PM
To: 'assignments@lkkauto.com' <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING GBE2995R AND XE4716G ON 27/01/2021 [External Confidential]

Lonpac External - Confidential

Our Ref: TBA

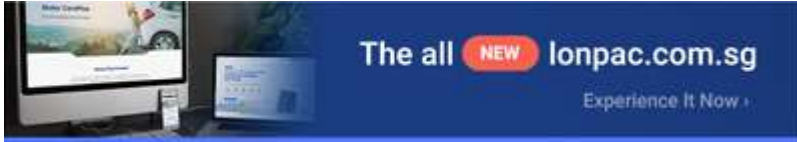
Dear Nivitha,

Please proceed to contact the workshop for the survey.

Our insured has not lodged the accident report and we are making enquiries.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Wah Hong Motors & Credit Pte Ltd [<mailto:motor@wahhong.sg>]
Sent: Thursday, 28 January 2021 12:30 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING GBE2995R AND XE4716G ON 27/01/2021

Dear Sirs/Madam,

Please find the attached GIA, PRS Letter and Repair Estimate for your perusal.

Kindly arrange Pre-Repair Survey for this vehicle.

Workshop: WAH HONG MOTORS & CREDIT Pte Ltd

Address: 38 TOH GUAN ROAD EAST #01-57

ENTERPRISE HUB SINGAPORE 608581

Contact Person: Melvin Wee

HP: 87783338

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Thank You and Best Regards,

Jenny Ng
Admin Manager
WAH HONG MOTORS & CREDIT PTE LTD
ROC:199806235M

ENTERPRISE HUB
38 TOH GUAN ROAD EAST
#01-57 S(608581)

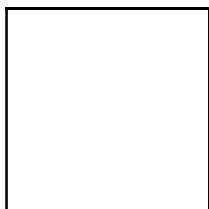
Tel: (65) 6773 7377
HP: (65) 8778 3555
Website: www.wahhong.sg
Mail: motor@wahhong.sg



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